

285173-2026 - Competition

Austria – Software-related services – Ambulanz- und Klinikinformationssystem

OJ S 81/2026 27/04/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Universitätszahnklinik Wien GmbH

Email: office@estermann-pock.at

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Health

2. Procedure

2.1. Procedure

Title: Ambulanz- und Klinikinformationssystem

Description: Rahmenvereinbarung mit einer Partei betreffend Implementierung und Service eines Ambulanz- und Klinikinformationssystems für die Zahnheilkunde. Für weitere Details siehe Teilnahmeunterlagen.

Procedure identifier: bb826a02-5679-4efc-aeb3-113416096093

Internal identifier: GZ 16/2026

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

Main features of the procedure: Siehe Teilnahmeunterlagen.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72260000 Software-related services

Additional classification (cpv): 48000000 Software package and information systems, 48814000 Medical information systems

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-4232

Title: Ambulanz- und Klinikinformationssystem

Description: Rahmenvereinbarung mit einer Partei betreffend Implementierung und Service eines Ambulanz- und Klinikinformationssystems für die Zahnheilkunde.

Internal identifier: 162026

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72260000 Software-related services

Additional classification (cpv): 48000000 Software package and information systems, 48814000 Medical information systems

Options:

Description of the options: Siehe Teilnahmeunterlagen.

5.1.2. Place of performance

Country subdivision (NUTS): Wien (AT130)

Country: Austria

5.1.3. Estimated duration

Start date: 01/12/2026

Duration: 36 Months

5.1.6. General information

The names and professional qualifications of the staff assigned to perform the contract must be given: Request to participate requirement

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

Additional information: Die tatsächliche Vertragslaufzeit ist abhängig vom Abschluss des gegenständlichen Vergabeverfahrens.

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 4

The procedure will take place in successive stages. At each stage, some participants may be eliminated

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Qualität der Leistungserbringung

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 60

Criterion:

Type: Price

Description: Gesamt-Angebotspreis

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

5.1.11. Procurement documents

Deadline for requesting additional information: 15/05/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Address of the procurement documents: <https://estermann-pock.vergabeportal.at/Detail/243431>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://estermann-pock.vergabeportal.at/Detail/243431>

Languages in which tenders or requests to participate may be submitted: German

Electronic catalogue: Not allowed

Deadline for receipt of requests to participate: 29/05/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

Legal form that must be taken by a group of tenderers that is awarded a contract: Siehe Teilnahmeunterlagen.

5.1.15. Techniques

Framework agreement:

Framework agreement, partly without reopening and partly with reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Bundesverwaltungsgericht

Information about review deadlines: Gemäß den entsprechenden gesetzlichen Vorgaben.

8. Organisations

8.1. ORG-4153

Official name: Universitätszahnklinik Wien GmbH

Registration number: 9110016704616

Postal address: Sensengasse 2a

Town: Wien

Postcode: 1090

Country subdivision (NUTS): Wien (AT130)

Country: Austria

Contact point: Estermann Pock Rechtsanwälte GmbH, zHd RA Dr. Ralf D. Pock

Email: office@estermann-pock.at

Telephone: +43 1 532 31 51 - 0

Internet address: <https://www.estermann-pock.at/>

Roles of this organisation:

Buyer

8.1. ORG-6407

Official name: Bundesverwaltungsgericht

Registration number: 9110008059823

Postal address: Erdbergstraße 192-196

Town: Wien

Postcode: 1030

Country subdivision (NUTS): Wien (AT130)

Country: Austria

Email: einlaufstelle@bvwg.gv.at

Telephone: +43 160149

Internet address: <https://www.bvwg.gv.at/>

Roles of this organisation:

Review organisation

Notice information

Notice identifier/version: 1e4b2713-77ea-479f-9ce7-144464e6d029 - 01

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