

**United Kingdom-Cumbria: Guidance and counselling services**  
**OJ S 116/2019 19/06/2019**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Cumbria Constabulary — Office of the Police and Crime Commissioner

National registration number: N/A

Postal address: Police Headquarters, Carleton Hall

Town: Penrith, Cumbria

NUTS code: UKD1 Cumbria

Postal code: CA10 2AU

Country: United Kingdom

Contact person: Elaine Allan

E-mail: [elaine.allan@cumbria.police.uk](mailto:elaine.allan@cumbria.police.uk)

Telephone: +44 3001240113

**Internet address(es):**

Main address: <http://www.cumbria.police.uk>

Address of the buyer profile: <https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/34578>

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Public order and safety

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Victim Services for Cumbria

Reference number: 33035

**II.1.2. Main CPV code**

85312300 Guidance and counselling services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

The commissioner is working with funding partners Cumbria County Council, Cumbria Constabulary, NHS England and local District Councils, amongst other agencies, to develop the support available for people who have been affected by crime and abuse. The overarching objectives of this work are to help keep people safe, prevent re-victimisation, enable them to

cope with the immediate impact of a crime or abuse and to recover from the longer-term legacy of the experience. The successful bidder will be required to provide the service which includes the individual assessment of needs and risk for people affected by crime and some types of abuse, as well as provision of emotional and practical support; support with the criminal justice process and advocacy, including IDVA and ISVA support.

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 2 576 318,00 GBP

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

80400000 Adult and other education services, 85000000 Health and social work services, 85310000 Social work services, 85312310 Guidance services, 85321000 Administrative social services, 85322000 Community action programme

#### **II.2.3. Place of performance**

NUTS code: UKD1 Cumbria

Main site or place of performance: Penrith, Cumbria, CA10 2AU.

#### **II.2.4. Description of the procurement**

The commissioner is working with funding partners Cumbria County Council, Cumbria Constabulary, NHS England and local District Councils, amongst other agencies, to develop the support available for people who have been affected by crime and abuse. The overarching objectives of this work are to help keep people safe, prevent re-victimisation, enable them to cope with the immediate impact of a crime or abuse and to recover from the longer-term legacy of the experience. The successful bidder will be required to provide the service which includes the individual assessment of needs and risk for people affected by crime and some types of abuse, as well as provision of emotional and practical support; support with the criminal justice process and advocacy, including IDVA and ISVA support. The service will also provide a 'pathway' to accessing services which people affected by crime and abuse need, minimising the number of individuals and agencies they have contact with before finding the right support and reducing the need to repeat their story. The commissioner and funding partners have set out in this IFB document their key requirements for the Service and welcome innovative, appropriate proposals from interested parties to enable them to develop a service which best meets the needs of those affected by crime in Cumbria and which is feasible within the context of the current local services, partnership structures and the resources available. Bidders should note that this procurement is being carried out under the light touch regime as detailed in section 7 of the Public Contract Regulations 2015 (the 'Regulations'). Whilst elements of this procurement bear similarities to other parts of the Regulations, only Section 7 is intended to apply.

#### **II.2.5. Award criteria**

Quality criterion - Name: Quality score / Weighting: 80 %

Price - Weighting: 20 %

#### **II.2.11. Information about options**

Options: yes

Description of options:

As part of Round 2 — presentations.

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Competitive procedure with negotiation

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

### **IV.2. Administrative information**

#### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2018/S 193-436564](#)

#### **IV.2.8. Information about termination of dynamic purchasing system**

#### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

## **Section V: Award of contract**

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**Contract No:** 1

**Title:**

Victim Services for Cumbria

A contract/lot is awarded: yes

### **V.2. Award of contract**

#### **V.2.1. Date of conclusion of the contract**

23/05/2019

#### **V.2.2. Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

#### **V.2.3. Name and address of the contractor**

Official name: Victim Support

National registration number: 2158780

Postal address: 1 Bridge Street

Town: Derby

NUTS code: UKD1 Cumbria

Postal code: DE1 3HZ

Country: United Kingdom  
The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 550 000,00 GBP  
Total value of the contract/lot: 4 400 000,00 GBP

**V.2.5. Information about subcontracting**

**Section VI: Complementary information**

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**VI.3. Additional information**

Procurement was carried out under the light touch regime as detailed in Section 7 of the Public Contract Regulation 2015 (the 'Regulations'). Whilst elements of this procurement bear similarities to other parts of the Regulations, only Section 7 is intended to apply.

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: Director of Legal Services  
Postal address: Cumbria Constabulary, Police Hq, Carleton Hall  
Town: Penrith  
Postal code: CA10 2AU  
Country: United Kingdom  
E-mail: [andrew.dobson@cumbria.police.uk](mailto:andrew.dobson@cumbria.police.uk)  
Telephone: +44 3001240113

**VI.4.2. Body responsible for mediation procedures**

Official name: The Royal Courts of Justice  
Town: London  
Postal code: WC2A 2LL  
Country: United Kingdom

**VI.5. Date of dispatch of this notice**

17/06/2019