

285404-2026 - Competition

Spain – Software maintenance and repair services – Contratación de servicios de mantenimiento y soporte de plataformas Gestiona y Swal

OJ S 81/2026 27/04/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Alcaldía del Ayuntamiento de Laguna de Duero

Email: contratacion@lagunadeduero.org

Legal type of the buyer: Local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Contratación de servicios de mantenimiento y soporte de plataformas Gestiona y Swal

Description: Contratación de servicios de mantenimiento y soporte de plataformas Gestiona y Swal

Procedure identifier: a36df8d8-15ae-4938-a404-f313f736aba0

Internal identifier: 16114/2025

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72267000 Software maintenance and repair services

Additional classification (cpv): 50324100 System maintenance services

2.1.2. Place of performance

Country subdivision (NUTS): Valladolid (ES418)

Country: Spain

2.1.3. Value

Estimated value excluding VAT: 515 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

Conflict of interest due to its participation in the procurement procedure: Conflicto de intereses debido a su participación en este procedimiento de contratación y las que determinen en el pliego

5. Lot

5.1. Lot: LOT-0000

Title: Contratación de servicios de mantenimiento y soporte de plataformas Gestiona y Swal

Description: Contratación de servicios de mantenimiento y soporte de plataformas Gestiona y Swal

Internal identifier: 16114/2025

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72267000 Software maintenance and repair services

Additional classification (cpv): 50324100 System maintenance services

5.1.2. Place of performance

Country subdivision (NUTS): Valladolid (ES418)

Country: Spain

5.1.3. Estimated duration

Duration: 4 Years

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: General yearly turnover

Description of selection criterion: Cifra anual de negocio

Criterion: Certificates by quality control institutes

Description of selection criterion: Certificados de control de calidad expedidos por los institutos o servicios oficiales

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Disponibilidad y niveles de servicio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Price

Description: Oferta económica.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 55

Criterion:

Type: Quality

Description: Recursos y personal.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Quality

Description: Memoria Técnica.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 25

5.1.11. Procurement documents

Address of the procurement documents: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=cD43%2F%2Bhd4N7mnwcj%2BxbdTg%3D%3D

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=cD43%2F%2Bhd4N7mnwcj%2BxbdTg%3D%3D

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 29/05/2026 23:59:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 4 Years

Information about public opening:

Opening date: 08/06/2026 09:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Ayuntamiento de Laguna de Duero

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: Alcaldía del Ayuntamiento de Laguna de Duero - Tribunal Administrativo de Recursos Contractuales de CyL

Review organisation: Alcaldía del Ayuntamiento de Laguna de Duero - Tribunal Administrativo de Recursos Contractuales de CyL

Information about review deadlines: hasta 2026-07-07+02:00

Organisation providing more information on the review procedures: Alcaldía del Ayuntamiento de Laguna de Duero - Tribunal Administrativo de Recursos Contractuales de CyL

8. Organisations

8.1. ORG-0001

Official name: Alcaldía del Ayuntamiento de Laguna de Duero

Registration number: 31017860145546

Registration number: P4707700C

Town: Laguna de Duero

Postcode: 47140

Country subdivision (NUTS): Valladolid (ES418)
Country: Spain
Contact point: Alcaldía del Ayuntamiento de Laguna de Duero
Email: contratacion@lagunadeduero.org
Telephone: 983540058
Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=NraMLJItUKwQK2TEfXGy%2BA%3D%3D>

Other contact points:

Official name: Tribunal Administrativo de Recursos Contractuales de CyL
Town: Zamora
Postcode: 49001
Country subdivision (NUTS): Zamora (ES419)
Country: Spain
Email: tribunalcontratoscy@ccyl.es
Telephone: 980559800

Roles of this organisation:

Buyer
Review organisation
Organisation providing more information on the review procedures
Mediation organisation

Notice information

Notice identifier/version: 55cd9a57-6c62-41e8-bee6-caa21d4bd126 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
Notice dispatch date: 24/04/2026 13:10:18 (UTC+02:00) Eastern European Time, Central European Summer Time
Languages in which this notice is officially available: Spanish
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