

## 285684-2026 - Planning

Norway – Telecommunications services – Request for information (RFI) - New government joint agreement for telephony services.

OJ S 81/2026 27/04/2026

Prior information notice or a periodic indicative notice used only for information  
Services

### 1. Buyer

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#### 1.1. Buyer

Official name: Statens innkjøpssenter v/DFØ

Email: [Helle.Paulsen@dfo.no](mailto:Helle.Paulsen@dfo.no)

Legal type of the buyer: Public undertaking

Activity of the contracting authority: General public services

### 2. Procedure

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#### 2.1. Procedure

Title: Request for information (RFI) - New government joint agreement for telephony services.  
Description: Statens innkjøpssenter has initiated a procurement process for a new joint contract for telephony services, which shall replace the current contract from May 2027. The joint agreement will include mobile telephony, landline, mobile broadband, company network, telephone exchange systems etc. The joint agreement shall ensure government entities access to modern, cost efficient and robust telephony services that support digital interaction, high uptime and secure communication. Due to stand-by considerations, the need will be covered through access to two independent mobile networks. Two joint agreements will therefore be signed, one of which is the primary supplier and one is a secondary supplier. This is a prior information notice, with the following documents being attached in a 0.6 version: - Competition terms - Annex 1 Requirement Specifications. - Annex 3 Price Form. In addition a number of questions have been asked via the following form: <https://forms.office.com/e/9ksY79eNbw>

Internal identifier: 26/132

##### 2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 64200000 Telecommunications services

Additional classification (cpv): 32500000 Telecommunications equipment and supplies, 32542000 Switchboard panels, 32543000 Telephone switchboards, 32550000 Telephone equipment, 32551200 Telephone exchanges, 32552310 Digital telephone exchanges, 45314120 Installation of switchboards, 64210000 Telephone and data transmission services, 64212000 Mobile-telephone services, 64214200 Telephone switchboard services, 64215000 IP telephone services, 64220000 Telecommunication services except telephone and data transmission services, 79510000 Telephone-answering services, 79511000 Telephone operator services

##### 2.1.2. Place of performance

Country: Norway

Anywhere in the given country

### 2.1.3. Value

Estimated value excluding VAT: 400 000 000,00 NOK

### 2.1.4. General information

#### Legal basis:

Directive 2014/24/EU

## 3. Part

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### 3.1. Part: PAR-0000

Title: Request for information (RFI) - New government joint agreement for telephony services.  
Description: Statens innkjøpssenter has initiated a procurement process for a new joint contract for telephony services, which shall replace the current contract from May 2027. The joint agreement will include mobile telephony, landline, mobile broadband, company network, telephone exchange systems etc. The joint agreement shall ensure government entities access to modern, cost efficient and robust telephony services that support digital interaction, high uptime and secure communication. Due to stand-by considerations, the need will be covered through access to two independent mobile networks. Two joint agreements will therefore be signed, one of which is the primary supplier and one is a secondary supplier. This is a prior information notice, with the following documents being attached in a 0.6 version: - Competition terms - Annex 1 Requirement Specifications. - Annex 3 Price Form. In addition a number of questions have been asked via the following form: <https://forms.office.com/e/9ksY79eNbw>

Internal identifier: 26/132

#### 3.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 64200000 Telecommunications services

Additional classification (cpv): 32500000 Telecommunications equipment and supplies

Additional classification (cpv): 32542000 Switchboard panels

Additional classification (cpv): 32543000 Telephone switchboards

Additional classification (cpv): 32550000 Telephone equipment

Additional classification (cpv): 32551200 Telephone exchanges

Additional classification (cpv): 32552310 Digital telephone exchanges

Additional classification (cpv): 45314120 Installation of switchboards

Additional classification (cpv): 64210000 Telephone and data transmission services

Additional classification (cpv): 64212000 Mobile-telephone services

Additional classification (cpv): 64214200 Telephone switchboard services

Additional classification (cpv): 64215000 IP telephone services

Additional classification (cpv): 64220000 Telecommunication services except telephone and data transmission services

Additional classification (cpv): 79510000 Telephone-answering services

Additional classification (cpv): 79511000 Telephone operator services

#### 3.1.2. Place of performance

Country: Norway

Anywhere in the given country

#### 3.1.4. Value

Estimated value excluding VAT: 400 000 000,00 NOK

### 3.1.6. Procurement documents

Address of the procurement documents: [https://eu.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=450211&TID=200411195&B=](https://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=450211&TID=200411195&B=)

### 3.1.9. Further information, mediation and review

Mediation organisation: Oslo tingrett

Review organisation: Oslo tingrett

Organisation providing more information on the review procedures: Oslo tingrett

## 8. Organisations

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### 8.1. ORG-0001

Official name: Statens innkjøpssenter v/DFØ

Registration number: 986252932

Postal address: Lørenfarete 1C

Town: Oslo

Postcode: 0585

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Contact point: Helle Paulsen

Email: [Helle.Paulsen@dfo.no](mailto:Helle.Paulsen@dfo.no)

Telephone: +47 41323751

Internet address: <https://anskaffelser.no/velkommen-til-statens-innkjopssenter>

Buyer profile: <https://eu.eu-supply.com/ctm/company/companyinformation/index/429909>

#### Roles of this organisation:

Buyer

### 8.1. ORG-0002

Official name: Oslo tingrett

Registration number: 926 725 939

Town: Oslo

Postcode: 0164

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Email: [oslo.tingrett@domstol.no](mailto:oslo.tingrett@domstol.no)

Telephone: +47 22035200

#### Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

Mediation organisation

## Notice information

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