

285972-2026 - Result

Norway – Software-related services – Contract notice: System for interaction and patient flow by using digital boards for Drammen municipality.

OJ S 81/2026 27/04/2026

Contract or concession award notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: DRAMMEN KOMMUNE

Email: kristin.emilie.skeide@drammen.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Contract notice: System for interaction and patient flow by using digital boards for Drammen municipality.

Description: The contracting authority shall procure a system for interaction and patient flow by using digital boards. The overall goal for this procurement is increased patient safety, better patient flow, good overview and process support that simplifies and streamlines working life. This shall contribute to compliance with the Regulations on management and quality improvement in the health and welfare service. Drammen municipality requires an administrative support tool that supports a comprehensive service. The system shall enable increased interaction and safe information sharing, enabling employees to access critical information in real time and provide coordinated, efficient and safe services in an increasingly complex everyday life.

Procedure identifier: 5439a778-a28b-45f0-b232-0797cfa50ec1

Previous notice: 41811717-6edf-4226-8ac0-d707ed2d414d-01

Internal identifier: 25/40226

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: Patient safety is about preventing and reducing the risk of injury to patients as a result of the health service's services. This involves systematic work on quality and safety in all aspects, from planning to execution, so that patients have safe and reliable services. For more information on patient safety, see the Norwegian Directorate of Health's website. There shall be solved with this procurement is the need to work on quality assurance in practice. The system shall contribute to the focus being directed towards the most important work assignments at all times. Patient flow and interaction, by secure information transfer and information flow in real time. What still challenges patient safety as of today's date is inadequate interaction due to a lack of information sharing between systems. The service gives feedback that it is currently: Person dependent that "some" are "capturing" which users are in negative development, due to information not being available to health professionals when they need it. Bes chains that are not seen because employees forget to look for this in the right system. Challenging to ensure that measures and problem areas of users are followed up. A hectic everyday life where health professionals have to deal with

many messages from different actors both internally and externally that the award that responsibility is done orally and is forgotten. It to be solved with this procurement is the need for flow and interaction by secure information transfer and information flow in real time. Internally in one department/business, as well as across the different service areas in Health and Welfare. Good overview of important tasks and process support that contribute to good planning simplifies and streamlines the everyday life of all employees. There are many large and small tasks the service must deal with and do every day. The contracting authority needs an administrative support tool that allows the service to get rid of all sticky notes, manual side systems such as the "black book" and oral information. The work processes within the different service areas shall be harmonised and the work tasks structured. The need for good overview of important assignments and process support that simplifies and streamlines the work day is to be solved with this procurement. See the tender documentation for a detailed description.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72260000 Software-related services

Additional classification (cpv): 30231300 Display screens, 32351200 Screens, 48100000

Industry specific software package, 48180000 Medical software package, 48814000 Medical information systems, 72310000 Data-processing services, 72410000 Provider services

2.1.2. Place of performance

Country subdivision (NUTS): Buskerud (NO085)

Country: Norway

2.1.3. Value

Estimated value excluding VAT: 5 000 000,00 NOK

2.1.4. General information

Call for competition is terminated

Legal basis:

Directive 2014/24/EU

Anskaffelsesforskriften - The competition will be held as an open tender contest in accordance with PPR part III. All interested tenderers can submit tender offers. Negotiations are not allowed.

Anskaffelsesforskriften - Postponed tender deadline in order to comply with the procurement regulations' regulations in 30 days.

Anskaffelsesforskriften - Postponed tender deadline after request from the market.

5. Lot

5.1. Lot: LOT-0000

Title: Contract notice: System for interaction and patient flow by using digital boards for Drammen municipality.

Description: The contracting authority shall procure a system for interaction and patient flow by using digital boards. The overall goal for this procurement is increased patient safety, better patient flow, good overview and process support that simplifies and streamlines working life.

This shall contribute to compliance with the Regulations on management and quality improvement in the health and welfare service. Drammen municipality requires an

administrative support tool that supports a comprehensive service. The system shall enable

increased interaction and safe information sharing, enabling employees to access critical information in real time and provide coordinated, efficient and safe services in an increasingly complex everyday life.

Internal identifier: 25/40226

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72260000 Software-related services

Additional classification (cpv): 30231300 Display screens, 32351200 Screens, 48100000

Industry specific software package, 48180000 Medical software package, 48814000 Medical information systems, 72310000 Data-processing services, 72410000 Provider services

5.1.2. Place of performance

Country subdivision (NUTS): Buskerud (NO085)

Country: Norway

5.1.5. Value

Estimated value excluding VAT: 5 000 000,00 NOK

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.10. Award criteria

Criterion:

Type: Price

Description: The price will be evaluated for licence costs, implementation costs and consultancy rates.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

Criterion:

Type: Quality

Description: The quality was evaluated on. B1) Chapter 3.1 Patient safety in practice from plan to execution B2) Chapter 3.2 Patient flow and interaction. B3) Chapter 3.3 Good overview of important assignments and support for work processes that contribute to good planning while making it easier and more efficient for the work day. B4) Chapter 3.4 The tenderer's privacy and information B5) Chapter 3.5 B6) Chapter 4 SLA B7) Chapter 5 Implementation

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 60

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Buskerud tingrett

Information about review deadlines: 10 days waiting period from notification. The waiting period date is 9 February 2026.

Organisation signing the contract: DRAMMEN KOMMUNE

6. Results

Value of all contracts awarded in this notice: 5 000 000,00 NOK

6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: DNV Imatis AS

Tender:

Tender identifier: DNV Imatis: Tilbud

Identifier of lot or group of lots: LOT-0000

Value of the tender: 4 300 000,00 NOK

Subcontracting: No

Contract information:

Identifier of the contract: Løsning for samhandling og pasientflyt ved bruk av digitale tavler for Drammen kommune

Date of the conclusion of the contract: 03/03/2026

Organisation signing the contract: DRAMMEN KOMMUNE

6.1.3. Non-winning tenderers

Non-winning tenderers

:

Official name: DNV Imatis AS

Subcontracting: No

6.1.4. Statistical information

Summary of the review requests the buyer received:

Number of complainants: 0

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 3

8. Organisations

8.1. ORG-0001

Official name: DRAMMEN KOMMUNE

Registration number: 921234554

Postal address: Engene 1

Town: DRAMMEN

Postcode: 3008

Country subdivision (NUTS): Buskerud (NO085)

Country: Norway

Contact point: Kristin Emilie Skeide

Email: kristin.emilie.skeide@drammen.kommune.no

Telephone: 32040000

Internet address: <https://www.drammen.kommune.no/>

Roles of this organisation:

Buyer

Organisation signing the contract

8.1. ORG-0002

Official name: Buskerud tingrett
Registration number: 826 726 342
Department: Drammen
Town: Drammen
Postcode: 3019
Country subdivision (NUTS): Buskerud (NO085)
Country: Norway

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: DNV Imatis AS
Size of the economic operator: Medium
Registration number: 963310439
Postal address: Storgata 159
Town: PORSGRUNN
Postcode: 3915
Country subdivision (NUTS): Buskerud (NO085)
Country: Norway
Contact point: DNV Imatis AS
Email: post@dnvimatis.com
Telephone: 91800700

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0000

The winner is listed on a regulated market

Notice information

Notice identifier/version: fe43eaba-c2fe-43c1-b40d-b8ea8d24ebb7 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

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