

## 286051-2026 - Result

Croatia – Building-cleaning services – Usluge čišćenja

OJ S 81/2026 27/04/2026

Contract or concession award notice – standard regime  
Services

### 1. Buyer

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#### 1.1. Buyer

Official name: ZRAČNA LUKA DUBROVNIK d.o.o.

Email: [jelena.crncevic@dbv.hr](mailto:jelena.crncevic@dbv.hr)

Legal type of the buyer: Public undertaking

Activity of the contracting entity: Airport-related activities

### 2. Procedure

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#### 2.1. Procedure

Title: Usluge čišćenja

Description: Predmet nabave je pružanje usluga čišćenja na zračnoj luci, a sve sukladno Tehničkim specifikacijama (Prilog 1) i Troškovniku (Prilog 2).

Procedure identifier: 2c734faa-3ec8-409a-a073-05f39426d76d

Internal identifier: OPR-01/26-VV

Type of procedure: Open

Main features of the procedure: Otvoreni postupak

##### 2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 90911200 Building-cleaning services

##### 2.1.2. Place of performance

Country subdivision (NUTS): Dubrovačko-neretvanska županija (HR037)

Country: Croatia

Additional information: Zračna luka Ruđer Bošković

##### 2.1.3. Value

Estimated value excluding VAT: 900 000,00 EUR

##### 2.1.4. General information

**Legal basis:**

Directive 2014/25/EU

### 5. Lot

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#### 5.1. Lot: LOT-0000

Title: Usluge čišćenja

Description: Predmet nabave je pružanje usluga čišćenja na zračnoj luci, a sve sukladno Tehničkim specifikacijama (Prilog 1) i Troškovniku (Prilog 2).

Internal identifier: OPR-01/26-VV

##### 5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 90911200 Building-cleaning services

#### 5.1.2. Place of performance

Country subdivision (NUTS): Dubrovačko-neretvanska županija (HR037)

Country: Croatia

Additional information: Zračna luka Ruđer Bošković

#### 5.1.4. Renewal

Maximum renewals: 0

#### 5.1.5. Value

Estimated value excluding VAT: 900 000,00 EUR

#### 5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

#### 5.1.7. Strategic procurement

Aim of strategic procurement: Reduction of environmental impacts

Description: Aspekti se odnose na: Tehničke specifikacije

Approach to reducing environmental impacts: Pollution prevention and control

#### 5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

#### 5.1.10. Award criteria

##### Criterion:

Type: Price

Name: Cijena ponude

Description: Cijena ponude

Category of award weight criterion: Weight (points, exact)

Award criterion number: 60

##### Criterion:

Type: Quality

Name: Radno iskustvo voditelja čišćenja

Description: Kao kriterij primjenjuje se radno iskustvo nominiranog voditelja čišćenja. S obzirom na usluge koje su predmet nabave, iskustvo voditelja čišćenja je pretpostavka kvalitetne organizacije posla te time i kvalitetnijeg izvršenja usluge koje su predmet nabave. Za ovaj kriterij Ponuditelj može dobiti najviše 20 bodova, a isti se dodjeljuju sukladno tablici.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

##### Criterion:

Type: Quality

Name: Vrijeme odaziva

Description: Kao kriterij primjenjuje se vrijeme odaziva na izvanredno čišćenje. Naručitelj je ovom Dokumentacijom o nabavi i to u točki 5. Tehničkih specifikacija (Prilog 1.), odredio maksimalno vrijeme odaziva na izvanredno čišćenje u trajanju od 8 sati od upućenog zahtjeva od strane Naručitelja. Ponuditelj u svojoj ponudi dostavlja numeričku vrijednost za trajanje vrijeme odaziva na izvanredno čišćenje. Vrijeme odaziva mora biti određeno na pune sate. Ponuditelju koji u svojoj ponudi ne dostavi numeričku vrijednost za trajanje vrijeme odaziva na

izvanredno čišćenje smatrat će se da je ponudio maksimalno vrijeme odaziva određeno ovom Dokumentacijom o nabavi. Ponuda, koja u usporedbi s ostalim ponudama nudi najkraće vrijeme odaziva dobiva najviše bodova. Naručitelj će ponude bodovati do 10 bodova, i to tako, da će ponuda koja nudi najkraće vrijeme odaziva dobiti najveći broj bodova, a svaki sljedeći u odnosu na prethodnu razmjerno manji broj bodova.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

**Criterion:**

Type: Quality

Name: Sustavi upravljanja okolišem - certifikat HRN EN ISO 14001 ili jednakovrijedno

Description: Kao kriterij ocjenjuje se usklađenost Ponuditelja sa standardima upravljanja zaštitom okoliša, u skladu s normom HRN EN ISO 14001 (Sustav upravljanja okolišem) koju će primjenjivati prilikom pružanja usluga iz predmeta nabave. Posjedovanjem certifikata Ponuditelj potvrđuje da strogo poštuje pravila zaštite okoliša i ima za to propisane procedure, te da kvalitetno i pravovremeno izvršava predmetne usluge u skladu s važećim zakonskim propisima pridržavajući se najviših međunarodnih ekoloških standarda. Za ovaj kriterij Ponuditelj može dobiti najviše 5 bodova.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

**Criterion:**

Type: Quality

Name: Sustavi upravljanja za suzbijanje podmićivanja - HRN ISO 37001 ili jednakovrijedno

Description: S obzirom da se predmetne usluge izvršavaju u sigurnosno kontroliranim područjima te obuhvaćaju stalni pristup objektima i opremi na zračnoj luci, Naručitelj kao kriterij ocjenjuje usklađenost Ponuditelja sa nizom ključnih mjera za provedbu različitih kontrola koje će pomoći u poboljšanju poslovanja kako bi se smanjilo podmićivanje i zloupotrebe, čime dokazuje kako identificirati korupciju i stvoriti kulturu temeljenu na integritetu, transparentnosti i usklađenosti u skladu s normom HRN EN ISO 37001 (Sustavi upravljanja za suzbijanje podmićivanja) koju će primjenjivati prilikom pružanja usluga iz predmeta nabave. Za ovaj kriterij Ponuditelj može dobiti najviše 5 bodova.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

#### 5.1.15. Techniques

**Framework agreement:**

No framework agreement

**Information about the dynamic purchasing system:**

No dynamic purchase system

#### 5.1.16. Further information, mediation and review

Review organisation: Državna komisija za kontrolu postupaka javne nabave

Organisation providing additional information about the procurement procedure: ZRAČNA LUKA DUBROVNIK d.o.o.

Organisation providing more information on the review procedures: ZRAČNA LUKA DUBROVNIK d.o.o.

## 6. Results

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Value of all contracts awarded in this notice: 748 711,84 EUR

### 6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

#### 6.1.2. Information about winners

**Winner:**

Leader of tendering party: CONGER d.o.o.

Official name: INHOUSE GROUP d.o.o.

**Tender:**

Tender identifier: 01/2026

Identifier of lot or group of lots: LOT-0000

Value of the tender: 748 711,84 EUR

The tender was ranked: yes

Rank in the list of winners: 1

The tender is a variant: no

Subcontracting: No

**Contract information:**

Identifier of the contract: 113/26

Title: Usluge čišćenja

Date on which the winner was chosen: 26/03/2026

Date of the conclusion of the contract: 13/04/2026

#### 6.1.4. Statistical information

**Received tenders or requests to participate:**

Type of received submissions: Tenders

Number of tenders or requests to participate received: 2

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 2

Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 2

## 8. Organisations

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### 8.1. ORG-0001

Official name: ZRAČNA LUKA DUBROVNIK d.o.o.

Registration number: 63145279942

Postal address: Dobrota 24

Town: Čilipi

Postcode: 20213

Country subdivision (NUTS): Dubrovačko-neretvanska županija (HR037)

Country: Croatia

Contact point: Jelena Crnčević

Email: [jelena.crncevic@dbv.hr](mailto:jelena.crncevic@dbv.hr)

Telephone: +385 20773349

Internet address: <https://www.dbv.hr/>

**Roles of this organisation:**

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing more information on the review procedures

#### 8.1. **ORG-0002**

Official name: Državna komisija za kontrolu postupaka javne nabave

Registration number: 95857869241

Postal address: Ulica grada Vukovara 23/V

Town: Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Kontakt

Email: [dkom@dkom.hr](mailto:dkom@dkom.hr)

Telephone: +385 14559 930

Internet address: <https://www.dkom.hr/>

##### **Roles of this organisation:**

Review organisation

#### 8.1. **ORG-0003**

Official name: Narodne novine d.d.

Registration number: TED94

Registration number: HR64546066176

Postal address: Savski gaj XIII. 6

Town: Zagreb

Postcode: 10020

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: EOJN Helpdesk

Email: [ejjn@nn.hr](mailto:ejjn@nn.hr)

Telephone: +385 16652889

Internet address: <https://www.nn.hr/>

##### **Roles of this organisation:**

TED eSender

#### 8.1. **ORG-0004**

Official name: CONGER d.o.o.

Size of the economic operator: Micro

Registration number: 65202028884

Postal address: Zlatni Potok 28

Town: Dubrovnik

Postcode: 20000

Country subdivision (NUTS): Dubrovačko-neretvanska županija (HR037)

Country: Croatia

Contact point: NIKO NJIRE

Email: [ijnjire@yahoo.com](mailto:ijnjire@yahoo.com)

Telephone: +385 98243617

##### **Roles of this organisation:**

Tenderer

Leader of tendering party

**Winner of these lots: LOT-0000**

### 8.1. **ORG-0005**

Official name: INHOUSE GROUP d.o.o.

Size of the economic operator: Small

Registration number: 97861132940

Postal address: Masarykov put 3

Town: Dubrovnik

Postcode: 20000

Country subdivision (NUTS): Dubrovačko-neretvanska županija (HR037)

Country: Croatia

Contact point: Andrija Njavro

Email: [anjavro@inhousegroup.hr](mailto:anjavro@inhousegroup.hr)

Telephone: +385 916200300

**Roles of this organisation:**

Tenderer

**Winner of these lots: LOT-0000**

## Notice information

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Notice identifier/version: e0abba70-7e33-4694-b0bf-b79dc139d145 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

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