

## 286818-2026 - Result

Croatia – Security services – Održavanje DLP sustava  
OJ S 81/2026 27/04/2026  
Contract or concession award notice – standard regime  
Services

### 1. Buyer

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#### 1.1. Buyer

Official name: HEP d.d.

Email: [info\\_nabava@hep.hr](mailto:info_nabava@hep.hr)

Legal type of the buyer: Public undertaking

Activity of the contracting entity: Electricity-related activities

### 2. Procedure

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#### 2.1. Procedure

Title: Održavanje DLP sustava

Description: Predmet nabave je obnova licenčnih prava pri korištenju uspostavljenih sustava i usluge održavanja slijedećih sustava: Sustav za klasifikaciju dokumenata, datoteka i e-mail poruka, Sustava za sprječavanje curenja podataka (DLP-Data Loss Protection) i Sustava za analizu zloćudnog koda (Malware Analysis Sandboxing).

Procedure identifier: 6e80c8d3-e2d8-464d-9dbb-0bf42f9f8465

Internal identifier: DD-V-66/24-D2

Type of procedure: Open

Main features of the procedure: Otvoreni postupak

##### 2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79710000 Security services

##### 2.1.2. Place of performance

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Additional information: Mjesto pružanja usluge je informacijski sustav HEP-a na lokaciji HRVATSKA ELEKTROPRIVREDA – dioničko društvo, Ulica grada Vukovara 37, 10000 Zagreb.

##### 2.1.3. Value

Estimated value excluding VAT: 2 400 000,00 EUR

##### 2.1.4. General information

Legal basis:

Directive 2014/25/EU

### 5. Lot

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#### 5.1. Lot: LOT-0000

Title: Održavanje DLP sustava

Description: Predmet nabave je obnova licenčnih prava pri korištenju uspostavljenih sustava i usluge održavanja slijedećih sustava: Sustav za klasifikaciju dokumenata, datoteka i e-mail poruka, Sustava za sprječavanje curenja podataka (DLP-Data Loss Protection) i Sustava za analizu zloćudnog koda (Malware Analysis Sandboxing).

Internal identifier: DD-V-66/24-D2

#### 5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79710000 Security services

#### 5.1.2. Place of performance

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Additional information: Mjesto pružanja usluge je informacijski sustav HEP-a na lokaciji HRVATSKA ELEKTROPRIVREDA – dioničko društvo, Ulica grada Vukovara 37, 10000 Zagreb.

#### 5.1.4. Renewal

Maximum renewals: 0

#### 5.1.5. Value

Estimated value excluding VAT: 2 400 000,00 EUR

#### 5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

#### 5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

#### 5.1.10. Award criteria

##### Criterion:

Type: Price

Name: Cijena ponude

Description: Cijena ponude

##### Criterion:

Type: Quality

Name: Iskustvo stručnjaka

Description: Detaljan opis nalazi se u prilogu E. Kriterij za odabir ponude.

Description of the method to be used if weighting cannot be expressed by criteria: Način izračuna kriterija za odabir najpovoljnije ponude je opisan u dokumentaciji o nabavi

#### 5.1.15. Techniques

##### Framework agreement:

Framework agreement, without reopening of competition

Additional buyer coverage: Naručitelji koji su navedeni u ovoj obavijesti

##### Information about the dynamic purchasing system:

No dynamic purchase system

#### 5.1.16. Further information, mediation and review

Review organisation: Državna komisija za kontrolu postupaka javne nabave

Organisation providing additional information about the procurement procedure: HEP d.d.

Organisation providing more information on the review procedures: HEP d.d.

## 6. Results

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Value of all contracts awarded in this notice: 690 600,00 EUR

### 6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

#### 6.1.2. Information about winners

**Winner:**

Official name: AVOLA SOLUTIONS d.o.o.

**Tender:**

Tender identifier: TEN-0001

Identifier of lot or group of lots: LOT-0000

Value of the tender: 690 600,00 EUR

The tender was ranked: yes

Rank in the list of winners: 1

The tender is a variant: no

Subcontracting: No

**Contract information:**

Identifier of the contract: SD4-2/25-U2 CON-0001

Title: Održavanje DLP sustava

Date of the conclusion of the contract: 16/03/2026

The contract is awarded within a framework agreement: yes

Notice that created the framework agreement: 140911c9-1511-4975-ab3f-2c7383da5364-01

#### 6.1.4. Statistical information

**Received tenders or requests to participate:**

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 1

## 8. Organisations

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### 8.1. ORG-0001

Official name: HEP d.d.

Registration number: 28921978587

Postal address: Ulica grada Vukovara 37

Town: Grad Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Sektor za nabavu

Email: [info\\_nabava@hep.hr](mailto:info_nabava@hep.hr)  
Telephone: +385 16322111  
Internet address: <https://www.hep.hr/>  
Buyer profile: <https://www.hep.hr/>

**Roles of this organisation:**

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing more information on the review procedures

**8.1. ORG-0002**

Official name: Državna komisija za kontrolu postupaka javne nabave

Registration number: 95857869241

Postal address: Ulica grada Vukovara 23/V

Town: Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Kontakt

Email: [dkom@dkom.hr](mailto:dkom@dkom.hr)

Telephone: +385 14559 930

Internet address: <https://www.dkom.hr/>

**Roles of this organisation:**

Review organisation

**8.1. ORG-0003**

Official name: Narodne novine d.d.

Registration number: TED94

Registration number: HR64546066176

Postal address: Savski gaj XIII. 6

Town: Zagreb

Postcode: 10020

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: EOJN Helpdesk

Email: [ejjn@nn.hr](mailto:ejjn@nn.hr)

Telephone: +385 16652889

Internet address: <https://www.nn.hr/>

**Roles of this organisation:**

TED eSender

**8.1. ORG-0004**

Official name: AVOLA SOLUTIONS d.o.o.

Size of the economic operator: Small

Registration number: 78288303547

Postal address: Kuniščak 1 B

Town: Grad Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Toni Mustapić

Email: [sales@avola.net](mailto:sales@avola.net)

Telephone: +385 13336216

Internet address: <https://avola.net>

**Roles of this organisation:**

Tenderer

**Winner of these lots: LOT-0000**

## Notice information

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Notice identifier/version: d6273bfd-8f44-4fa3-94a6-ebeabd2b9f80 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 30

Notice dispatch date: 23/04/2026 18:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

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Notice publication number: 286818-2026

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