

This notice in TED website: <https://ted.europa.eu/udl?uri=TED:NOTICE:287451-2019:TEXT:EN:HTML>

**United Kingdom-Leicester: Software package and information systems
2019/S 117-287451**

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1) Name and addresses

ESPO

Barnsdale Way, Grove Park, Enderby

Leicester

LE19 1ES

United Kingdom

Contact person: Food, Communities and Technology Procurement Team

Telephone: +44 1162944169

E-mail: tenders@espo.org

NUTS code: UKF21

Internet address(es):

Main address: <http://www.espo.org/>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://procontract.due-north.com/Advert/Index?advertId=7bc6d511-03b8-e811-80ed-005056b64545>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://procontract.due-north.com/Advert/Index?advertId=7bc6d511-03b8-e811-80ed-005056b64545>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Other activity: Local Authority Services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title:

394_19 Electronic Homecare Monitoring and Scheduling Solutions

Reference number: 394_19

II.1.2) Main CPV code

48000000

II.1.3) Type of contract

Services

II.1.4) **Short description:**

ESPO is seeking to establish a multi supplier Framework Agreement for the supply of systems to facilitate the monitoring and/or scheduling by local authorities and other service commissioners and service providers of home care (domiciliary care) services.

The requirement is for both stand alone and integrated systems, with various hosting options and technologies. Systems must be tailored to the needs of the home care sector.

To tender:

- (a) go to www.eastmidstenders.org
- (b) register;
- (c) search for tender opportunity '394_19';
- (d) express an interest;
- (e) download the tender from the website.

II.1.5) **Estimated total value**

Value excluding VAT: 24 000 000.00 GBP

II.1.6) **Information about lots**

This contract is divided into lots: yes

Tenders may be submitted for all lots

II.2) **Description**

II.2.1) **Title:**

Electronic Homecare Monitoring Solutions

Lot No: 1

II.2.2) **Additional CPV code(s)**

48450000

II.2.3) **Place of performance**

NUTS code: UK

II.2.4) **Description of the procurement:**

This lot covers systems that enable the customer to monitor whether its own and/or external care workers have visited a service user to provide care, at what times and for how long.

The following information is applicable to all lots:

- an eAuction process may be used to award subsequent call off contracts following the reopening of competition among the parties to the Framework Agreement,
- ESPO has established a commercial trading company, ESPO Trading Ltd, whose target clients are third sector organisations such as national and local charities, public sector mutual organisations and other organisations involved in the delivery of services to or for the public sector. The successful supplier may be asked to enter into an additional separate Framework Agreement (the Second Framework) with ESPO Trading Ltd on materially similar terms to that found in the tender pack to be entered into by ESPO itself. Any second Framework Agreement will be a purely commercial agreement and will, for the avoidance of doubt, not be governed by the Public Contract Regulations 2015 or other public procurement legislation. ESPO Trading Ltd may enter into the second Framework Agreement with the successful supplier and make it available to third sector clients who themselves are not required to follow the Public Contracts Regulations 2015 or other public procurement legislation. Accordingly, this is provided for bidders' information only.

II.2.5) **Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

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- II.2.6) **Estimated value**
Value excluding VAT: 7 000 000.00 GBP
- II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**
Start: 09/08/2019
End: 08/09/2021
This contract is subject to renewal: no
- II.2.10) **Information about variants**
Variants will be accepted: no
- II.2.11) **Information about options**
Options: yes
Description of options:
The Framework Agreement has the option to extend for up to a further 24 months. The total estimated value stated in Section II.1.5) includes the option period.
- II.2.12) **Information about electronic catalogues**
- II.2.13) **Information about European Union funds**
The procurement is related to a project and/or programme financed by European Union funds: no
- II.2.14) **Additional information**
- II.2) **Description**
- II.2.1) **Title:**
Scheduling Solutions
Lot No: 2
- II.2.2) **Additional CPV code(s)**
48332000
- II.2.3) **Place of performance**
NUTS code: UK
- II.2.4) **Description of the procurement:**
This lot covers systems that assist customers in scheduling care workers efficiently depending on variables such as, consistency, service user requirements/preferences, care worker availability and routing.
- II.2.5) **Award criteria**
Price is not the only award criterion and all criteria are stated only in the procurement documents
- II.2.6) **Estimated value**
Value excluding VAT: 7 000 000.00 GBP
- II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**
Start: 09/09/2019
End: 08/09/2021
This contract is subject to renewal: no
- II.2.10) **Information about variants**
Variants will be accepted: no
- II.2.11) **Information about options**
Options: yes
Description of options:

The Framework Agreement has the option to extend for up to a further 24 months. The total estimated value stated in Section II.1.5) includes the option period.

II.2.12) **Information about electronic catalogues**

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

II.2) **Description**

II.2.1) **Title:**

Integrated Electronic Homecare Monitoring and Scheduling Solutions
Lot No: 3

II.2.2) **Additional CPV code(s)**

48332000

48450000

II.2.3) **Place of performance**

NUTS code: UK

II.2.4) **Description of the procurement:**

This lot will be used by customers who require a comprehensive system that combines the functionalities offered by both Lots 1 and 2.

II.2.5) **Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) **Estimated value**

Value excluding VAT: 10 000 000.00 GBP

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Start: 09/09/2019

End: 08/09/2021

This contract is subject to renewal: no

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: yes

Description of options:

The Framework Agreement has the option to extend for up to a further 24 months. The total estimated value stated in Section II.1.5) includes the option period.

II.2.12) **Information about electronic catalogues**

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

Section III: Legal, economic, financial and technical information

III.1) **Conditions for participation**

III.1.1) **Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

III.1.2) **Economic and financial standing**

- III.1.3) **Technical and professional ability**
- III.1.5) **Information about reserved contracts**
- III.2) **Conditions related to the contract**
- III.2.1) **Information about a particular profession**
- III.2.2) **Contract performance conditions:**
- III.2.3) **Information about staff responsible for the performance of the contract**

Section IV: Procedure

- IV.1) **Description**
- IV.1.1) **Type of procedure**
Open procedure
- IV.1.3) **Information about a framework agreement or a dynamic purchasing system**
The procurement involves the establishment of a framework agreement
Framework agreement with several operators
In the case of framework agreements, provide justification for any duration exceeding 4 years:
- IV.1.4) **Information about reduction of the number of solutions or tenders during negotiation or dialogue**
- IV.1.6) **Information about electronic auction**
- IV.1.8) **Information about the Government Procurement Agreement (GPA)**
The procurement is covered by the Government Procurement Agreement: yes
- IV.2) **Administrative information**
- IV.2.1) **Previous publication concerning this procedure**
Notice number in the OJ S: [2018/S 178-402718](#)
- IV.2.2) **Time limit for receipt of tenders or requests to participate**
Date: 31/07/2019
Local time: 12:00
- IV.2.3) **Estimated date of dispatch of invitations to tender or to participate to selected candidates**
- IV.2.4) **Languages in which tenders or requests to participate may be submitted:**
English
- IV.2.6) **Minimum time frame during which the tenderer must maintain the tender**
Duration in months: 3 (from the date stated for receipt of tender)
- IV.2.7) **Conditions for opening of tenders**
Date: 31/07/2019
Local time: 12:00

Section VI: Complementary information

- VI.1) **Information about recurrence**
This is a recurrent procurement: no
- VI.2) **Information about electronic workflows**
- VI.3) **Additional information:**
As a Central Purchasing Body as defined by the EU Procurement Directive 2014/24/EU, the Framework Agreement is open for use by Public Bodies (defined at https://www.espo.org/ESPO/media/Documents/FAQs/ESPO-s_powers_to_trade__website_-_2016-12-22.pdf) that also fall into one of the following classifications of user throughout all administrative regions of the UK: Local Authorities; Educational Establishments (including

Academies); Central Government Departments and Agencies; Police, Fire and Rescue and Coastguard Emergency Services; NHS and HSC Bodies, including Ambulance Services; Registered Charities; Registered Social Landlords; The Corporate Office of the House of Lords, The Corporate Officer of the House of Commons; or any public body established by or under the Scotland Act 1998 or any Act of the Scottish Parliament. Details of the classification of end user establishments and geographical areas are available at: <http://www.espo.org/About-us-%281%29/FAQs/Legal>

VI.4) **Procedures for review**

VI.4.1) **Review body**

Royal Court of Justice
Strand
London
WC2A 2LL
United Kingdom

VI.4.2) **Body responsible for mediation procedures**

VI.4.3) **Review procedure**

VI.4.4) **Service from which information about the review procedure may be obtained**

VI.5) **Date of dispatch of this notice:**

19/06/2019