

NO-Oslo: IT services: consulting, software development, Internet and support

OJ S 174/2012 11/09/2012

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Arbeids- og velferdsdirektoratet, NAV økonomi, Anskaffelser og forretningsjuridisk avdeling

Postal address: Postboks 5, St Olavs plass,

Town: Oslo

Postal code: 0130

Country: Norway

Contact person: Anskaffelser og forretningsjuridisk avdeling

For the attention of: Elly-Karin Melbø

E-mail: nav.anskaffelser.ikt.konsulenttjenester@nav.no

Telephone: +47 21071944

Fax: +47 21071010

Internet address(es):

General address of the contracting authority: www.nav.no

Address of the buyer profile: http://www.doffin.no//search/Search_AuthProfile.aspx?ID=AA0005

Additional information can be obtained from:

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: the abovementioned address

I.2. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.3. Main activity

General public services

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

Assistance with technical reviews.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

Main site or place of performance: Oslo, Norway.

NUTS code

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

The contract shall cover assistance for NAV ICT for technical reviews connected to deliveries from the Modernisation programme and in connection with decision points with external quality assurance (KSP). The service's total value in the contract period including options is estimated to be approx. 12 000 000 - 15 000 000 NOK including VAT.

Regarding contract length, see point II.2.2. See the qualification documents for further information.

Note: To register your interest in this notice and obtain any additional information please visit the Doffin Web Site at http://www.doffin.no/Search/Search_Switch.aspx?ID=266882.

II.1.6. CPV code(s)

72000000 IT services: consulting, software development, Internet and support, 72224200 System quality assurance planning services, 72225000 System quality assurance assessment and review services, 72223000 Information technology requirements review services, 72222000 Information systems or technology strategic review and planning services, 72222100 Information systems or technology strategic review services, 72224200 System quality assurance planning services, 72225000 System quality assurance assessment and review services

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

The service's total value in the contract period including options is estimated to be approx. 12 000 000 - 15 000 000 NOK including VAT.

Estimated value excluding VAT:

Range: between 9 600 000 and 12 000 000 NOK

II.2.2. Information about options

Options: yes

Description of options: The contract is for 2.5 years concurrent with phase 1 of the Modernisation programme from January 2013. The contract is subject to the award of resources from the granting authorities.

Option 1: The awarding authority has an option to extend the contract concurrent with phase 2 of the Modernisation programme in NAV. The option is for up to 2 years and 9 months and will start at the earliest in October 2014. It is a prerequisite for the option that sufficient resources have been awarded.

Option 2: The awarding authority has an option for up to 2 years and 9 months and will start at the earliest in October 2016. It is a prerequisite for the option that sufficient resources have

been awarded.

The contractual relationship will under no circumstances last for more than 6.5 years.

II.2.3. Information about renewals

This contract is subject to renewal: yes

Number of possible renewals: 2

II.3. Duration of the contract or time limit for completion

Duration in months: 78 (from the award of the contract)

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: (1) Value added tax certificate (National requirement)

(2) Company tax certificate (National requirement)

(3) Self-declaration in compliance with Appendix 2 (HSE) of the Norwegian procurement regulations (National requirement)

(4) Other documentation required (please state below)

Requirement: Service providers are required to be a legally established company.

Documentation requirement:

Norwegian service providers: Company registration certificate from the Brønnøysund Register Centre.

Foreign service providers: Certificate of registration in a company register as mandated in the law in the country where the service provider is established.

III.2.2. Economic and financial ability

List and brief description of conditions: (1) Presentation of the company's annual accounts, or extracts thereof

(2) Other documentation required (please state below)

The awarding authority will itself obtain a credit rating carried out by Experian. See www.experian.no.

Minimum level(s) of standards possibly required: Service providers are required to have good financial solidity. The requirement is fulfilled with a credit rating of "good credit worthiness" or better.

III.2.3. Technical and professional ability

List and brief description of conditions:

(1) Other documentation required (please state below)

- Description of the service provider's ability to fulfil the contract that includes,
- a description of relevant units at the service provider,
- the number of relevant resources as regards content and scope of the contract.

Personnel who shall carry out the service shall not be named and CVs shall not be included.

- Description of the service provider's up to 5 most important relevant contracts in the last 3 years.

The description shall include the recipient/awarding authority, length, area of operation /operation process, value, the service provider's role/area of responsibility and a description of the delivery.

If the value cannot be stated due to confidentiality, the service provider is to state the number of manlabour years for the service provider's commitment. The template in annex 2 in the qualification documents shall be used.

The name and contact information of a contact person at the reference customer who can confirm the information must be given.

- A short description of the service provider's general methods and processes that are relevant to ensuring quality. This is not to include any sales text or description of experience. Account of the company's quality assurance system/control system, as well as any certificates issued by independent organs.

See the requirements in the qualification documents point 3.4 for all the above mentioned documentation.

Minimum level(s) of standards possibly required:

- Service providers are required to have a good ability to fulfil the contract,
- Service providers are required to have relevant experience from similar assignments,
- Service providers are required to have well tested and suitable methods for quality assurance.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

III.3.2. Information about staff responsible for the performance of the contract

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Negotiated

Some candidates have already been selected (if appropriate under certain types of negotiated procedures) no

IV.1.2. Information about the limits on the number of candidates to be invited

Envisaged minimum number 3

Objective criteria for choosing the limited number of candidates: The selection will be based on the degree of fulfilment of the below mentioned qualification requirements, cf. the qualification documents point 3.4.

The following weighting will be used in the assessment:

Qualification requirement Weighting.

Ability to fulfil the contract 35 %.

Experience 35 %.

Quality assurance methods 30 %.

Service providers will be assessed in the following way: The service providers will be given a grade for each qualification requirement on a scale from 0 to 10 with 10 being the best. Each of these grades will be multiplied by the relevant weighting.

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated yes

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

IV.3.2. Previous publication concerning this procedure

Prior information notice

Notice number in the OJ S: [2012/S 158-264548](#) of 18.8.2012

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Time limit for receipt of requests for documents or for accessing documents: 15.10.2012

IV.3.4. Time limit for receipt of tenders or requests to participate

15.10.2012 - 12:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

15.10.2012

IV.3.6. Languages in which tenders or requests to participate may be submitted

Other: Norwegian.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

IV.3.8. Conditions for opening of tenders

Section VI: Complementary information

VI.1. Information about recurrence

VI.2. Information about European Union funds

VI.3. Additional information

(NT Ref:267328).

VI.4. Procedures for review

VI.4.1. Review body

VI.4.2. Review procedure

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

7.9.2012