

287997-2026 - Planning

Denmark – IT services: consulting, software development, Internet and support – Markedsdialog vedr. sikker beskedtjeneste til Socialforvaltningen i Københavns Kommune

OJ S 81/2026 27/04/2026

Prior information notice or a periodic indicative notice used only for information Services

1. Buyer

1.1. Buyer

Official name: Københavns Kommune - Økonomiforvaltningen

Email: dn6x@kk.dk

Legal type of the buyer: Local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Markedsdialog vedr. sikker beskedtjeneste til Socialforvaltningen i Københavns Kommune

Description: Socialforvaltningen i Københavns Kommune ønsker at indhente en indikativ pris på en brugervenlig og sikker digital beskedtjeneste. Vi ønsker en beskedtjeneste, der sikrer en smidig dialog mellem forvaltningens medarbejdere og borgerne. Prisen skal afspejle en løsning, der både kan håndtere faglige krav fra en bred medarbejdergruppe og imødekomme behovene hos en mangfoldig borgergruppe, herunder de tekniske forudsætninger for implementering og skalering.

Internal identifier: 2026-0149745

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 48000000 Software package and information systems, 48100000 Industry specific software package, 72200000 Software programming and consultancy services, 72600000 Computer support and consultancy services

2.1.2. Place of performance

Country subdivision (NUTS): Byen København (DK011)

Country: Denmark

2.1.4. General information

Additional information: Indikative prisoverslag bedes fremsendt således, at de er ordregiver i hænde senest den 12. maj 2026, kl. 13.00.

Legal basis:

Directive 2014/24/EU

3. Part

3.1. Part: PAR-0000

Title: Markedsdialog vedr. sikker beskedtjeneste til Socialforvaltningen i Københavns Kommune

Description: Socialforvaltningen i Københavns Kommune ønsker at indhente en indikativ pris på en brugervenlig og sikker digital beskedtjeneste. Vi ønsker en beskedtjeneste, der sikrer en smidig dialog mellem forvaltningens medarbejdere og borgerne. Prisen skal afspejle en løsning, der både kan håndtere faglige krav fra en bred medarbejdergruppe og imødekomme behovene hos en mangfoldig borgergruppe, herunder de tekniske forudsætninger for implementering og skalering.

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3.1.2. Place of performance

Country subdivision (NUTS): Byen København (DK011)

Country: Denmark

3.1.5. General information

Reserved participation

:

Participation is not reserved.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

Additional information: Indikative prisoverslag bedes fremsendt således, at de er ordregiver i hænde senest den 12. maj 2026, kl. 13.00.

3.1.6. Procurement documents

Languages in which the procurement documents are officially available: Danish

Address of the procurement documents: <https://permalink.mercell.com/282475390.aspx>

3.1.7. Terms of procurement

The execution of the contract must be performed within the framework of sheltered employment programmes: No

3.1.8. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

3.1.9. Further information, mediation and review

Review organisation: Klagenævnet for Udbud - Nævnenes Hus

Organisation providing more information on the review procedures: Konkurrence- og Forbrugerstyrelsen

8. Organisations

8.1. ORG-0001

Official name: Københavns Kommune - Økonomiforvaltningen

Registration number: 64942212

Department: Økonomiforvaltningen

Postal address: Borups Allé 177

Town: København NV

Postcode: 2400

Country subdivision (NUTS): Byen København (DK011)

Country: Denmark

Contact point: Peter Kaas Wilhjelm

Email: dn6x@kk.dk

Telephone: +45 51778722

Fax: +45 51778722

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: Klagenævnet for Udbud - Nævnenes Hus

Registration number: 37795526

Postal address: Toldboden 2

Town: Viborg

Postcode: 8800

Country subdivision (NUTS): Vestjylland (DK041)

Country: Denmark

Email: kfu@naevneneshus.dk

Telephone: +45 72405600

Fax: +45 33307799

Internet address: <http://www.naevneneshus.dk>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Konkurrence- og Forbrugerstyrelsen

Registration number: 10294819

Postal address: Carl Jacobsens Vej 35

Town: Valby

Postcode: 2500

Country subdivision (NUTS): Byen København (DK011)

Country: Denmark

Email: kfst@kfst.dk

Telephone: +45 41715000

Fax: +45 41715100

Internet address: <http://www.kfst.dk>

Roles of this organisation:

Organisation providing more information on the review procedures

8.1. ORG-0004

Official name: Merzell Holding ASA

Registration number: 980921565

Postal address: Askekroken 11

Town: Oslo
Postcode: 0277
Country subdivision (NUTS): Oslo (NO081)
Country: Norway
Contact point: eSender
Email: publication@mercell.com
Telephone: +47 21018800
Fax: +47 21018801
Internet address: <http://mercell.com/>

Roles of this organisation:

TED eSender

Notice information

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