

289117-2026 - Result

Ireland – Computer support and consultancy services – AC-2026-11 Provision of ICT SOC-SIEM and Managed Support Services

OJ S 82/2026 28/04/2026

Contract or concession award notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: The Arts Council

Email: info@artscouncil.ie

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Recreation, culture and religion

2. Procedure

2.1. Procedure

Title: AC-2026-11 Provision of ICT SOC-SIEM and Managed Support Services

Description: The Arts Council currently uses a third#party Managed Service Provider (MSP). The existing Managed Services contract is now approaching its natural expiry, having reached the end of its full contractual term. The Arts Council seeks a supplier to provide, implement, and support a SIEM service with a managed SOC, with either 24x7 coverage or an 8:00–18:00 Monday–Friday alternative (to be priced separately). The Contract will replace elements of the current managed services arrangement while placing a primary emphasis on SIEM/SOC. Access to selected Managed ICT services is required on an as#needed (call#off) basis, and the successful tenderer must have the capability for its personnel to attend the Arts Council's main site at Merrion Square, Dublin 2 as required.

Procedure identifier: c6d1c335-c3a4-497c-b7db-7df2cd2f3c44

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72600000 Computer support and consultancy services

Additional classification (cpv): 72250000 System and support services, 72510000 Computer-related management services, 72710000 Local area network services

2.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3. Value

Estimated value excluding VAT: 400 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: AC-2026-11 Provision of ICT SOC-SIEM and Managed Support Services

Description: The Arts Council currently uses a third-party Managed Service Provider (MSP). The existing Managed Services contract is now approaching its natural expiry, having reached the end of its full contractual term. The Arts Council seeks a supplier to provide, implement, and support a SIEM service with a managed SOC, with either 24x7 coverage or an 8:00–18:00 Monday–Friday alternative (to be priced separately). The Contract will replace elements of the current managed services arrangement while placing a primary emphasis on SIEM/SOC. Access to selected Managed ICT services is required on an as-needed (call-off) basis, and the successful tenderer must have the capability for its personnel to attend the Arts Council's main site at Merrion Square, Dublin 2 as required.

Internal identifier: 0

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72600000 Computer support and consultancy services

Additional classification (cpv): 72250000 System and support services, 72510000 Computer-related management services, 72710000 Local area network services

5.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

5.1.3. Estimated duration

Duration: 48 Months

5.1.5. Value

Estimated value excluding VAT: 400 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Quality Criteria @ 50% of marks available.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 50

Criterion:

Type: Cost

Description: Cost Criteria @ 50% of marks available.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 50

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: The Arts Council

Organisation providing more information on the review procedures: The High Court of Ireland

6. Results

6.1. Result lot identifier: LOT-0001

Winner selection status: No winner was chosen and the competition is closed.

The reason why a winner was not chosen: Decision of the buyer, because of a change in needs

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 6

8. Organisations

8.1. ORG-0001

Official name: The Arts Council

Registration number: Arts Council

Postal address: 70 Merrion Square Dublin Ireland

Town: Dublin

Postcode: D02 NY52

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: info@artscouncil.ie

Telephone: +35316180200

Internet address: <https://www.artscouncil.ie>

Buyer profile: <https://www.artscouncil.ie>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

8.1. ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: bff28c62-3630-4313-88d3-5011bdc1245e - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

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