

289682-2026 - Result

Estonia – Travel agency, tour operator and tourist assistance services – Reisikorraldusteenuse tellimine Sihtasutus Eesti Teadusagentuurile ja Sotsiaalkindlustusametile

OJ S 82/2026 28/04/2026

Contract or concession award notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Riigi Tugiteenuste Keskus

Email: hanked@rtk.ee

Legal type of the buyer: Central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Reisikorraldusteenuse tellimine Sihtasutus Eesti Teadusagentuurile ja Sotsiaalkindlustusametile

Description: Reisikorraldusteenus sisaldab tehnilises kirjelduses ja raamlepingu projektis kirjeldatud teenuseid. Riigihanke tulemusena sõlmitakse raamleping tähtajaga 36 kuud igas hanke osas ühe teenuse osutajaga. / Kõrvaldamise alused ja kvalifitseerimistingimused: Vaata hanke alusdokumentidest

Procedure identifier: d5ade459-157e-4a62-ab85-7dd6151ee64c

Internal identifier: 301943-0000

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: Avatud hankemenetlus

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 63500000 Travel agency, tour operator and tourist assistance services

Additional classification (cpv): 55120000 Hotel meeting and conference services, 55110000 Hotel accommodation services, 55520000 Catering services, 63516000 Travel management services

2.1.2. Place of performance

Country subdivision (NUTS): Kesk-Eesti (EE009)

Country: Estonia

Additional information: Täpne piirkond määramata

2.1.2. Place of performance

Country subdivision (NUTS): Kirde-Eesti (EE00A)

Country: Estonia

Additional information: Täpne piirkond määramata

2.1.2. Place of performance

Country subdivision (NUTS): Lääne-Eesti (EE004)

Country: Estonia

Additional information: Täpne piirkond määramata

2.1.2. Place of performance

Country subdivision (NUTS): Lõuna-Eesti (EE008)

Country: Estonia

Additional information: Täpne piirkond määramata

2.1.2. Place of performance

Country subdivision (NUTS): Põhja-Eesti (EE001)

Country: Estonia

Additional information: Täpne piirkond määramata

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Country: Estonia

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Country subdivision (NUTS): Kirde-Eesti (EE00A)

Country: Estonia

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2.1.2. Place of performance

Country subdivision (NUTS): Lääne-Eesti (EE004)

Country: Estonia

Additional information: Täpne piirkond määramata

2.1.2. Place of performance

Country subdivision (NUTS): Lõuna-Eesti (EE008)

Country: Estonia

Additional information: Täpne piirkond määramata

2.1.2. Place of performance

Country subdivision (NUTS): Põhja-Eesti (EE001)

Country: Estonia

Additional information: Täpne piirkond määramata

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: Reisikorraldusteenuse tellimine Sihtasutus Eesti Teadusagentuurile

Description: Reisikorraldusteenuse osutamine Sihtasutus Eesti Teadusagentuurile / Kõrvaldamise alused ja kvalifitseerimistingimused: Vaata hanke alusdokumentidest

Internal identifier: 301943-0001

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 63516000 Travel management services

5.1.2. Place of performance

Country subdivision (NUTS): Kesk-Eesti (EE009)

Country: Estonia

Additional information: Täpne piirkond määramata

5.1.2. Place of performance

Country subdivision (NUTS): Kirde-Eesti (EE00A)

Country: Estonia

Additional information: Täpne piirkond määramata

5.1.2. Place of performance

Country subdivision (NUTS): Lääne-Eesti (EE004)

Country: Estonia

Additional information: Täpne piirkond määramata

5.1.2. Place of performance

Country subdivision (NUTS): Lõuna-Eesti (EE008)

Country: Estonia

Additional information: Täpne piirkond määramata

5.1.2. Place of performance

Country subdivision (NUTS): Põhja-Eesti (EE001)

Country: Estonia

Additional information: Täpne piirkond määramata

5.1.6. General information

Procurement Project fully or partially financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

Additional information: Raamlepingu sõlmimise alguskuupäev on eeldatav ning ei ole hankija jaoks siduv. Teenust tellitakse alates 01.09.2026 36 kuud või kuni lepingu punktis 5.1 sätestatud maksimaalse maksumuse täitumiseni.

5.1.7. Strategic procurement

Aim of strategic procurement: Fulfilment of social objectives

Description: Puuetega isikute ligipääsu tagamine

Aim of strategic procurement: Reduction of environmental impacts

Description: 1) Majutusteenuse tellimisel peab pakkuja hankija soovi korral ja sõltuvalt sihtkohast võimalusel pakkuma teenuseosutajaid, kes kujundavad ettevõtte

keskkonnapoliitikat, seavad keskkonnaga seotud eesmärgid ning täidavad keskkonnahoidliku märgisega seotud kohustuslikke kriteeriume. 2) Lähetuste korral peab pakkuja hankija soovi korral esitama lähetuste peamise transpordiliigi, selle kilometraaži ja kasvuhoonegaaside heite CO2 ekvivalendina.

Approach to reducing environmental impacts: Climate change mitigation

Social objective promoted: Accessibility for all

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are included

5.1.10. Award criteria

Criterion:

Type: Price

Description: Vaata hanke alusdokumentidest
Category of award weight criterion: Weight (points, exact)
Award criterion number: 100

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: Riigihangete vaidlustuskomisjon

Review organisation: Riigihangete vaidlustuskomisjon

Information about review deadlines: <https://fin.ee/riigihanked-riigiabi-osalused/riigihanked/vaidlustusmenetlus>

Organisation providing additional information about the procurement procedure: Riigi Tugiteenuste Keskus

6. Results

Maximum value of the framework agreements in this notice: 750 000,00 EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 750 000,00 EUR

6.1.2. Information about winners

Winner:

Official name: Karol OÜ

Tender:

Tender identifier: 703336

Identifier of lot or group of lots: LOT-0001

Value of the tender: 750 000,00 EUR

Subcontracting: No

Contract information:

Identifier of the contract: 1.2-5/26/3

Title: Raamleping_Karol OÜ_osa1

Date of the conclusion of the contract: 16/03/2026

The contract is awarded within a framework agreement: no

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 6

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 6

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 6

8. Organisations

8.1. ORG-0001

Official name: Riigi Tugiteenuste Keskus
Registration number: 70007340
Postal address: Lökke tn 4
Town: Tallinn
Postcode: 10122
Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)
Country: Estonia
Contact point: MAIGI REA
Email: hanked@rtk.ee
Telephone: +372 53013504
Internet address: <http://www.rtk.ee>
Buyer profile: <http://www.rtk.ee>

Roles of this organisation:

Buyer
Organisation providing additional information about the procurement procedure

8.1. ORG-0002

Official name: Riigihangete vaidlustuskomisjon
Registration number: 1000123
Postal address: Tartu mnt 85
Town: Tallinn
Postcode: 10115
Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)
Country: Estonia
Email: vako@fin.ee
Telephone: +3726113713

Roles of this organisation:

Review organisation
Mediation organisation

8.1. ORG-0003

Official name: Riigihangete register
Registration number: TED64
Postal address: Lökke tn 4
Town: Tallinn
Postcode: 10122
Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)
Country: Estonia
Email: register@riigihanked.riik.ee
Telephone: +3726113693

Roles of this organisation:

TED eSender

8.1. ORG-0004

Official name: Karol OÜ
Size of the economic operator: Small
Registration number: 10233998
Postal address: Narva mnt 13
Town: Tallinn
Postcode: 10151

Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)

Country: Estonia

Email: rmp@karol.ee

Telephone: +3726113693

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

Notice information

Notice identifier/version: 91cf827a-9b00-42e1-824d-b98b4ea162c6 - 01

Form type: Result

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