

United Kingdom-Newcastle upon Tyne: Health and social work services

OJ S 127/2018 05/07/2018

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Newcastle City Council (Lead Authority)

Town: Newcastle upon Tyne

NUTS code: UKC22 Tyneside

Country: United Kingdom

Contact person: Becky Polito

E-mail: corporate.procurement.team@newcastle.gov.uk**Internet address(es):**Main address: www.nepo.org**I.1. Name and addresses**

Official name: Darlington Borough Council (Participating Organisation)

Town: Darlington

NUTS code: UKC1 Tees Valley and Durham

Country: United Kingdom

Contact person: Sarah Hutchinson

E-mail: Sarah.Hutchinson@darlington.gov.uk**Internet address(es):**Main address: www.nepo.org**I.1. Name and addresses**

Official name: The County Council of Durham (Participating Organisation)

Town: Durham

NUTS code: UKC1 Tees Valley and Durham

Country: United Kingdom

Contact person: Kay Duthie

E-mail: kay.duthie@durham.gov.uk**Internet address(es):**Main address: www.nepo.org**I.1. Name and addresses**

Official name: The Borough Council of Gateshead (Participating Organisation)

Town: Gateshead

NUTS code: UKC2 Northumberland and Tyne and Wear

Country: United Kingdom

Contact person: Julie Young

E-mail: julieyoung@gateshead.gov.uk**Internet address(es):**Main address: www.nepo.org

I.1. Name and addresses

Official name: Hartlepool Borough Council (Participating Organisation)

Town: Hartlepool

NUTS code: UKC1 Tees Valley and Durham

Country: United Kingdom

Contact person: Kelly Armstrong

E-mail: kelly.armstrong@hartlepool.gov.uk

Internet address(es):

Main address: www.nepo.org

I.1. Name and addresses

Official name: Middlesbrough Council (Participating Organisation)

Town: Middlesbrough

NUTS code: UKC1 Tees Valley and Durham

Country: United Kingdom

Contact person: Rachel Mawar

E-mail: Rachel_Mawar@middlesbrough.gov.uk

Internet address(es):

Main address: www.nepo.org

I.1. Name and addresses

Official name: The Council of the Borough of North Tyneside (Participating Organisation)

Town: North Tyneside

NUTS code: UKC2 Northumberland and Tyne and Wear

Country: United Kingdom

Contact person: Rebecca Bacon

E-mail: rebecca.bacon@northtyneside.gov.uk

Internet address(es):

Main address: www.nepo.org

I.1. Name and addresses

Official name: Redcar and Cleveland Borough Council (Participating Organisation)

Town: Redcar and Cleveland

NUTS code: UKC1 Tees Valley and Durham

Country: United Kingdom

Contact person: Judy Libbey

E-mail: Judi.Libbey@redcar-cleveland.gov.uk

Internet address(es):

Main address: www.nepo.org

I.1. Name and addresses

Official name: The Council of the Borough of South Tyneside (Participating Organisation)

Town: South Shields

NUTS code: UKC2 Northumberland and Tyne and Wear

Country: United Kingdom

Contact person: Helen Hutchinson

E-mail: helen.hutchinson@southtyneside.gov.uk

Internet address(es):

Main address: www.nepo.org

I.1. Name and addresses

Official name: Stockton-on-Tees Borough Council (Participating Organisation)

Town: Stockton-on-Tees
NUTS code: UKC1 Tees Valley and Durham
Country: United Kingdom
Contact person: Mike Wray
E-mail: Mike.Wray@stockton.gov.uk
Internet address(es):
Main address: www.nepo.org

I.1. Name and addresses

Official name: Together for Children (Participating Authority)
Town: Sunderland
NUTS code: UKC23 Sunderland
Country: United Kingdom
Contact person: Laura Johnstone
E-mail: laura.johnstone@togetherforchildren.org.uk
Internet address(es):
Main address: www.nepo.org

I.2. Information about joint procurement

The contract involves joint procurement

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: www.nepo.org
Additional information can be obtained from the abovementioned address
Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Regional or local authority

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

006200 — NEPO — Children's Complaints, Advocacy and Representations

II.1.2. Main CPV code

85000000 Health and social work services

II.1.3. Type of contract

Services

II.1.4. Short description

Newcastle City Council is acting as the Lead Authority on behalf of the North East Procurement Organisation (NEPO) and its member authorities, in respect of a bespoke flexible procurement solution under the Social and Other Specific Services EU procurement route ('Light Touch Regime'). The bespoke flexible procurement solution will be known as the Flexible Procurement Agreement (the Contract), for services:
A) Children's Advocacy,

B) Complaints and Representations (Independent Investigating Officers (IIO), Independent Persons (IP), Panel Chairs for Stage three statutory Children's Social Care complaints, Panellists for Stage three statutory Children's Social Care complaints, and Independent Persons for Secure Accommodation reviews.)

The Flexible Procurement Agreement (the Contract) will allow Providers to tender for the single solution and identify which Lots they want to be considered to deliver services under. Providers will have opportunity to join the solution during its life.

II.1.5. Estimated total value

Value excluding VAT: 1 500 000,00 EUR

II.1.6. Information about lots

This contract is divided into lots: yes
Tenders may be submitted for all lots

II.2. Description

II.2.1. Title

Children's Advocacy
Lot No: 1

II.2.2. Additional CPV code(s)

85000000 Health and social work services

II.2.3. Place of performance

NUTS code: UKC North East (England)
Main site or place of performance: North East of England

II.2.4. Description of the procurement

The Participating Local Authorities are seeking to appoint a single Provider to deliver Services for the Provision of Independent Advocacy Services for Children and Young People on a non-exclusive basis.

Services could be anywhere in the UK but are anticipated to be mainly within the North East of England.

A single Provider will be appointed to the Flexible Procurement Agreement in order to deliver services under this Lot.

The opportunity can be accessed via the NEPO eTender system. Suppliers wishing to be considered for this Flexible Procurement Agreement must register their expression of interest and submit a tender through the NEPO eTender system. If not already registered, tenderers should register on the NEPO eTender system at <https://procontract.due-north.com/register?openform>

Tenders must be submitted using the link above. Tenders submitted via postal or email methods will not be accepted. If you require time-critical assistance on submitting your Tender please contact the System Support Team on 0330 0050352

For non-time critical issues, such as passwords, general account queries and location of information etc. please contact Proactis Supplier Support Helpdesk Ticketing System (<http://proactis.kayako.com>) and select ProContractV3 support. You will then need to log in or submit a ticket to register your issue. Alternatively, you can email:

ProContractSuppliers@proactis.com this will automatically log a support ticket on the Proactis Supplier Support Helpdesk. Successful suppliers will enter into a Flexible Procurement Agreement in a form which is set out in the procurement documents. The lead authority does not give any guarantee and/or warrant the actual value of the goods/works/services (if any)

which will be placed with the successful suppliers by any participating organisation using the Framework Contract pursuant to this process and accepts no liability thereof.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

There are 2 options to extend of up to 6 months each.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

The duration of this agreement is 24 months plus 2 x up to 6 month options to extend.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Independent Investigating Officers (IIO) (Children's complaints)
Lot No: 2

II.2.2. Additional CPV code(s)

85000000 Health and social work services

II.2.3. Place of performance

NUTS code: UKC North East (England)

Main site or place of performance: North East of England.

II.2.4. Description of the procurement

The Participating Local Authorities are seeking to appoint multiple individuals from organisations and Sole Traders to deliver Services for the Provision of Independent Investigating Officer Services for Complaints relating to Children's Social Care Services on a non-exclusive basis.

Services could be anywhere in the UK but are anticipated to be mainly within the North East of England.

Multiple Providers will be appointed to the Flexible Procurement Agreement to deliver services under this Lot.

The opportunity can be accessed via the NEPO eTender system. Suppliers wishing to be considered for this Flexible Procurement Agreement must register their expression of interest and submit a tender through the NEPO eTender system. If not already registered, tenderers

should register on the NEPO eTender system at <https://procontract.due-north.com/register?openform>

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II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

There are 2 options to extend of up to 6 months each.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

The duration of this agreement is 24 months plus 2 x up to 6 month options to extend.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Independent Persons (IP) (Children's complaints)

Lot No: 3

II.2.2. Additional CPV code(s)

85000000 Health and social work services

II.2.3. Place of performance

NUTS code: UKC North East (England)

Main site or place of performance: North East of England.

II.2.4. Description of the procurement

The Participating Local Authorities are seeking to appoint multiple individuals from organisations and Sole Traders to deliver Services for the Provision of Independent Person's Services for Complaints relating to Children's Social Care Services on a non-exclusive basis. Services could be anywhere in the UK but are anticipated to be mainly within the North East of England.

Multiple Providers will be appointed to the Flexible Procurement Agreement to deliver services under this Lot.

The opportunity can be accessed via the NEPO eTender system. Suppliers wishing to be considered for this Flexible Procurement Agreement must register their expression of interest and submit a tender through the NEPO eTender system. If not already registered, tenderers should register on the NEPO eTender system at <https://procontract.due-north.com/register?openform>

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II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

There are 2 options to extend of up to 6 months each.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

The duration of this agreement is 24 months plus 2 x up to 6 month options to extend.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Panel Chairs for Stage three statutory Children's Social Care complaints
Lot No: 4

II.2.2. Additional CPV code(s)

85000000 Health and social work services

II.2.3. Place of performance

NUTS code: UKC North East (England)
Main site or place of performance: North East of England

II.2.4. Description of the procurement

The Participating Local Authorities are seeking to appoint multiple individuals from organisations and Sole Traders to deliver Services as Panel Chairs for the Provision of Stage 3 Services for Complaints relating to Children's Social Care Services on a non-exclusive basis. Services could be anywhere in the UK but are anticipated to be mainly within the North East of England.

Multiple Providers will be appointed to the Flexible Procurement Agreement to deliver services under this Lot.

The opportunity can be accessed via the NEPO eTender system. Suppliers wishing to be considered for this Flexible Procurement Agreement must register their expression of interest and submit a tender through the NEPO eTender system. If not already registered, tenderers should register on the NEPO eTender system at <https://procontract.due-north.com/register?openform>

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II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24
This contract is subject to renewal: yes
Description of renewals:
There are 2 options to extend of up to 6 months each.

II.2.10.

Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

The duration of this agreement is 24 months plus 2 x up to 6 month options to extend.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Panellists for Stage three statutory Children's Social Care complaints
Lot No: 5

II.2.2. Additional CPV code(s)

85000000 Health and social work services

II.2.3. Place of performance

NUTS code: UKC North East (England)

Main site or place of performance: North East of England.

II.2.4. Description of the procurement

The Participating Local Authorities are seeking to appoint multiple individuals from organisations and Sole Traders to deliver Services as Panellists for the Provision of Stage 3 Services for Complaints relating to Children's Social Care Services on a non-exclusive basis. Services could be anywhere in the UK but are anticipated to be mainly within the North East of England.

Multiple Providers will be appointed to the Flexible Procurement Agreement to deliver services under this Lot.

The opportunity can be accessed via the NEPO eTender system. Suppliers wishing to be considered for this Flexible Procurement Agreement must register their expression of interest and submit a tender through the NEPO eTender system. If not already registered, tenderers should register on the NEPO eTender system at <https://procontract.due-north.com/register?openform>

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II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

There are 2 options to extend of up to 6 months each.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

The duration of this agreement is 24 months plus 2 x up to 6 month options to extend.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Independent Persons for Secure Accommodation Reviews
Lot No: 6

II.2.2. Additional CPV code(s)

85000000 Health and social work services

II.2.3. Place of performance

NUTS code: UKC North East (England)

Main site or place of performance: North East of England.

II.2.4. Description of the procurement

The Participating Local Authorities are seeking to appoint multiple individuals from organisations and Sole Traders to deliver Services for the Provision of Secure Accommodation Review Services relating to Children’s Social Care Services on a non-exclusive basis. Services could be anywhere in the UK but are anticipated to be mainly within the North East of England.

Multiple Providers will be appointed to the Flexible Procurement Agreement to deliver services under this Lot.

The opportunity can be accessed via the NEPO eTender system. Suppliers wishing to be considered for this Flexible Procurement Agreement must register their expression of interest and submit a tender through the NEPO eTender system. If not already registered, tenderers should register on the NEPO eTender system at <https://procontract.due-north.com/register?openform>

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II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

There are two options to extend of up to six months each

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

The duration of this agreement is 24 months plus 2 x up to six month options to extend.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 07/08/2018 Local time: 17:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 08/08/2018 Local time: 11:00

Place:

Newcastle Civic Centre

Information about authorised persons and opening procedure: Craig Winter (Legal representative Newcastle City Council).

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

The Flexible Procurement Agreement will be available for use by all NEPO Members. A list of member organisations is available in the About section of the NEPO website at: www.nepo.org
This Flexible Procurement Agreement will also be made available to all current and future NEPO Associate Members. Current Associate Members are listed in the Associate Member section of the NEPO website at: www.nepo.org/associate-membership/list
NEPO intends to make the resulting Flexible Procurement Agreement available for use by all Contracting Authorities throughout all administrative regions of the UK (as defined by the Public Contracts Regulations 2015).

A complete list of permissible users is shown on the NEPO website below:

<http://www.nepo.org/associate-membership/permissable-users>

Organisations wishing to access the NEPO agreement will be required to register as a NEPO Associate Member in the first instance.

Further information can be found at: www.nepo.org

The Participating Organisations named in the Contract Particulars and where the context so admits includes any person which takes over or assumes the statutory functions or administrative responsibilities of the Participating Organisations (whether in part or totally) or which is controlled by or is under common control with the Participating Organisations (and the expression "control" shall mean the power to direct or cause the direction of the general management and policies of the person in question but only for so long as such control exists).

VI.4. Procedures for review

VI.4.1. Review body

Official name: not applicable

Town: not applicable

Country: United Kingdom

VI.5.

Date of dispatch of this notice

03/07/2018