

## 289910-2026 - Competition

Spain – Social services – Prestación del servicio denominado "servicio de ayuda domiciliaria municipal" del Excmo. Ayuntamiento de Alcalá de Henares

OJ S 82/2026 28/04/2026

Contract notice – light regime

Services

### 1. Buyer

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#### 1.1. Buyer

Official name: Junta de Gobierno del Ayuntamiento de Alcalá de Henares

Email: [contratacion@ayto-alcaladehenares.es](mailto:contratacion@ayto-alcaladehenares.es)

Legal type of the buyer: Local authority

Activity of the contracting authority: General public services

### 2. Procedure

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#### 2.1. Procedure

Title: Prestación del servicio denominado "servicio de ayuda domiciliaria municipal" del Excmo. Ayuntamiento de Alcalá de Henares

Description: conforme a lo establecido en el Pliego de Prescripciones Técnicas

Procedure identifier: cfc87af6-55e7-4953-b7e9-9e7e7193e3ee

Internal identifier: 6807

Type of procedure: Open

Main features of the procedure: conforme a lo establecido en el Pliego de Cláusulas

Administrativas Particulares

##### 2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85320000 Social services

##### 2.1.2. Place of performance

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

##### 2.1.3. Value

Estimated value excluding VAT: 4 397 518,61 EUR

##### 2.1.4. General information

**Legal basis:**

Directive 2014/24/EU

##### 2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

### 5. Lot

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#### 5.1. Lot: LOT-0000

Title: Prestación del servicio denominado "servicio de ayuda domiciliaria municipal" del Excmo. Ayuntamiento de Alcalá de Henares

Description: conforme a lo establecido en el Pliego de Prescripciones Técnicas  
Internal identifier: 6807

**5.1.1. Purpose**

Main nature of the contract: Services

Main classification (cpv): 85320000 Social services

**5.1.2. Place of performance**

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

**5.1.3. Estimated duration**

Duration: 2 Years

**5.1.6. General information**

**Reserved participation:**

Participation is not reserved.

Procurement Project not financed with EU Funds.

**5.1.7. Strategic procurement**

Aim of strategic procurement: No strategic procurement

Approach to reducing environmental impacts: Other

Social objective promoted: Other

**5.1.9. Selection criteria**

Sources of selection criteria: Notice

Criterion: Professional risk indemnity insurance

Description of selection criterion: Seguro de indemnización

Criterion: General yearly turnover

Description of selection criterion: Cifra anual de negocio

Criterion: Financial ratio

Description of selection criterion: Patrimonio neto

Criterion: Other economic or financial requirements

Description of selection criterion: Otros

Criterion: References on specified services

Description of selection criterion: Trabajos realizados

**5.1.10. Award criteria**

**Criterion:**

Type: Quality

Description: Autorización para la prestación de servicios del sistema de Dependencia en la Comunidad de Madrid..

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

**Criterion:**

Type: Quality

Description: Ayudas técnicas para la eliminación de dificultades en el entorno.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

**Criterion:**

Type: Price

Description: Oferta económica.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 49

**Criterion:**

Type: Quality

Description: Servicio especializado de habitabilidad del entorno (pequeñas reparaciones domésticas).

Category of award weight criterion: Weight (points, exact)

Award criterion number: 6

**Criterion:**

Type: Quality

Description: Servicios de peluquería.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 9

**Criterion:**

Type: Quality

Description: Servicios de podología geriátrica.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

**Criterion:**

Type: Quality

Description: Calidad técnica de la propuesta de actuaciones comunitarias.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 2

**Criterion:**

Type: Quality

Description: Estructura organizativa y capacitación.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 1

**Criterion:**

Type: Quality

Description: Gestión de la atención técnica con la persona.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 3

**Criterion:**

Type: Quality

Description: Gestión de la calidad del servicio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 2

**Criterion:**

Type: Quality

Description: Gestión de la evaluación del servicio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 2

**Criterion:**

Type: Quality

Description: Gestión de la formación del personal.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 2

**Criterion:**

Type: Quality

Description: Gestión de la información y la coordinación.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 2

**Criterion:**

Type: Quality

Description: Gestión de riesgos laborales.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 2

**Criterion:**

Type: Quality

Description: Gestión y organización del servicio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 3

**Criterion:**

Type: Quality

Description: Medios materiales.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 1

**Criterion:**

Type: Quality

Description: Medios técnicos.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 1

**5.1.11. Procurement documents**

Address of the procurement documents: [https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle\\_licitacion&idEvl=4Y4T%2Bvmjp9IVq4S9zvaQpQ%3D%3D](https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=4Y4T%2Bvmjp9IVq4S9zvaQpQ%3D%3D)

**5.1.12. Terms of procurement**

**Terms of submission:**

Electronic submission: Required

Address for submission: [https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle\\_licitacion&idEvl=4Y4T%2Bvmjp9IVq4S9zvaQpQ%3D%3D](https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=4Y4T%2Bvmjp9IVq4S9zvaQpQ%3D%3D)

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 27/05/2026 18:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

**Information about public opening:**

Opening date: 11/06/2026 13:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Oficina de Contratación

Opening date: 04/06/2026 13:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Oficina de Contratación

**Terms of contract:**

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: conforme estable la cláusula 17 del PCAP.

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: no

#### **5.1.15. Techniques**

##### **Framework agreement:**

No framework agreement

#### **5.1.16. Further information, mediation and review**

Review organisation: Junta de Gobierno del Ayuntamiento de Alcalá de Henares - Tribunal Administrativo de Contratación Pública de la Comunidad de Madrid

Information about review deadlines: 15 días hábiles

Organisation providing more information on the review procedures: Junta de Gobierno del Ayuntamiento de Alcalá de Henares - Tribunal Administrativo de Contratación Pública de la Comunidad de Madrid

## **8. Organisations**

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### **8.1. ORG-0001**

Official name: Junta de Gobierno del Ayuntamiento de Alcalá de Henares

Registration number: 31039180147678

Registration number: P2800500G

Town: Alcalá de Henares

Postcode: 28801

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Contact point: Junta de Gobierno del Ayuntamiento de Alcalá de Henares

Email: [contratacion@ayto-alcaladehenares.es](mailto:contratacion@ayto-alcaladehenares.es)

Telephone: +34 918883300

Internet address: <http://www.ayto-alcaladehenares.es>

Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=HNsd1F3ApysQK2TEfXGy%2BA%3D%3D>

##### **Other contact points:**

Official name: Tribunal Administrativo de Contratación Pública de la Comunidad de Madrid

Town: Madrid

Postcode: 28010

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Email: [tribunal.contratacion@madrid.org](mailto:tribunal.contratacion@madrid.org)

Telephone: 917206346

##### **Other contact points:**

Official name: Tribunal Administrativo de Contratación Pública de la Comunidad de Madrid

Town: Madrid

Postcode: 28010

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Email: [tribunal.contratacion@madrid.org](mailto:tribunal.contratacion@madrid.org)

Telephone: 917206346

**Roles of this organisation:**

Buyer

Review organisation

Organisation providing more information on the review procedures

## Notice information

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Notice identifier/version: 606fc375-9316-4812-a297-488dd6ea2c78 - 01

Form type: Competition

Notice type: Contract notice – light regime

Notice subtype: 20

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