

290155-2026 - Competition

Ireland – Computer support and consultancy services – AC-2026-26 Provision of ICT SOC-SIEM and Managed Support Services

OJ S 82/2026 28/04/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: The Arts Council

Email: info@artscouncil.ie

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Recreation, culture and religion

2. Procedure

2.1. Procedure

Title: AC-2026-26 Provision of ICT SOC-SIEM and Managed Support Services

Description: The Arts Council currently uses a third-party Managed Service Provider (MSP). The existing Managed Services contract is now approaching its natural expiry, having reached the end of its full contractual term. The Arts Council seeks a supplier to provide, implement, and support a SIEM service with a managed SOC, with either 24×7 coverage or an 8:00–18:00 Monday–Friday alternative (to be priced separately). The Contract will replace elements of the current managed services arrangement while placing a primary emphasis on SIEM/SOC. Access to selected Managed ICT services is required on an as needed (call off) basis, and the successful tenderer must have the capability for its personnel to attend the Arts Council's main site at Merrion Square, Dublin 2 as required.

Procedure identifier: 56e0c8bf-eace-4389-abfc-f1199832f05f

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72600000 Computer support and consultancy services

Additional classification (cpv): 72250000 System and support services, 72510000 Computer-related management services, 72710000 Local area network services

2.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3. Value

Estimated value excluding VAT: 400 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

5. Lot

5.1. Lot: LOT-0001

Title: AC-2026-26 Provision of ICT SOC-SIEM and Managed Support Services

Description: The Arts Council currently uses a third-party Managed Service Provider (MSP). The existing Managed Services contract is now approaching its natural expiry, having reached the end of its full contractual term. The Arts Council seeks a supplier to provide, implement, and support a SIEM service with a managed SOC, with either 24×7 coverage or an 8:00–18:00 Monday–Friday alternative (to be priced separately). The Contract will replace elements of the current managed services arrangement while placing a primary emphasis on SIEM/SOC. Access to selected Managed ICT services is required on an as needed (call off) basis, and the successful tenderer must have the capability for its personnel to attend the Arts Council's main site at Merrion Square, Dublin 2 as required.

Internal identifier: 0

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72600000 Computer support and consultancy services

Additional classification (cpv): 72250000 System and support services, 72510000 Computer-related management services, 72710000 Local area network services

5.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

5.1.3. Estimated duration

Duration: 48 Months

5.1.5. Value

Estimated value excluding VAT: 400 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 18/05/2026 14:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=7992458>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=7992458>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 25/05/2026 14:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Duration during which the tender must remain valid: 180 Days

Information about public opening:

Opening date: 25/05/2026 14:30:00 (UTC+01:00) Central European Time, Western European Summer Time

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=7992458>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: The Arts Council

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: The Arts Council

Organisation processing tenders: The Arts Council

8. Organisations

8.1. ORG-0001

Official name: The Arts Council

Registration number: Arts Council

Postal address: 70 Merrion Square Dublin Ireland

Town: Dublin

Postcode: D02 NY52

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: info@artscouncil.ie

Telephone: +35316180200

Internet address: <https://www.artscouncil.ie>

Buyer profile: <https://www.artscouncil.ie>

Roles of this organisation:

Buyer
Organisation providing offline access to the procurement documents
Organisation receiving requests to participate
Organisation processing tenders

8.1. ORG-0002

Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000

Roles of this organisation:

Review organisation
Organisation providing more information on the review procedures

8.1. ORG-0003

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: d01bf0d1-4db9-4f46-a2cc-ba35d234857b - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
Notice dispatch date: 24/04/2026 18:38:16 (UTC+01:00) Central European Time, Western European Summer Time
Languages in which this notice is officially available: English
Notice publication number: 290155-2026
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