

**Ireland-Dublin: Technical support services**  
**OJ S 118/2019 21/06/2019**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Health Products Regulatory Authority

National registration number: N/A

Postal address: Kevin O' Malley House, Earlsfort Terrace

Town: Dublin 2

NUTS code: IE Éire / Ireland

Country: Ireland

Contact person: Keith Pyper

E-mail: [keith.pyper@hpra.ie](mailto:keith.pyper@hpra.ie)

Telephone: +353 16764971

**Internet address(es):**

Main address: <https://www.hpra.ie/>

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/1168>

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Health

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

ICT Bespoke Applications Support

Reference number: ICT Bespoke applications

**II.1.2. Main CPV code**

71356300 Technical support services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

The ICT and Business Services Department is seeking vendors to submit proposals for the roles identified below who will operate under the instruction of the HPRA ICT management to administer, support and undertake the ongoing development of the electronic submission services. Relevant personnel may also be asked to undertake other activities in line with the ICT and Business Services department's duties.

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 618 300,00 EUR

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

72212517 IT software development services

#### **II.2.3. Place of performance**

NUTS code: IE Éire / Ireland

#### **II.2.4. Description of the procurement**

The ICT and Business Services Department is seeking vendors to submit proposals for the roles identified below who will operate under the instruction of the HPRA ICT management to administer, support and undertake the ongoing development of the electronic submission services. Relevant personnel may also be asked to undertake other activities in line with the ICT and Business Services department's duties.

#### **II.2.5. Award criteria**

Quality criterion - Name: Quality of the proposal / Weighting: 10

Quality criterion - Name: Proposed approach to service delivery including transition of services from existing provider / Weighting: 10

Quality criterion - Name: Vendors capabilities to execute and deliver / Weighting: 30

Quality criterion - Name: Out of business hour and backup cover / Weighting: 10

Quality criterion - Name: Overall cost of proposal / Weighting: 10

Price - Weighting: 40

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2019/S 075-178239](#)

#### **IV.2.8. Information about termination of dynamic purchasing system**

#### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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**Contract No:** 1

**Title:**

ICT Bespoke Applications Support

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

31/05/2019

##### **V.2.2. Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

The contract has been awarded to a group of economic operators: no

##### **V.2.3. Name and address of the contractor**

Official name: Corr IT Ltd

Postal address: 64 Mount Street Lower

Town: Dublin

NUTS code: IE061 Dublin

Country: Ireland

Telephone: +353 19610070

The contractor is an SME: yes

##### **V.2.4. Information on value of the contract/lot**

Lowest offer: 816 300,00 EUR / Highest offer: 816 300,00 EUR taken into consideration

##### **V.2.5. Information about subcontracting**

### **Section VI: Complementary information**

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#### **VI.3. Additional information**

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: Health Products Regulatory Authority

Postal address: Kevin O Malley House, Earlsfort Terrace, Earlsfort Centre

Town: Dublin

Postal code: 2

Country: Ireland

E-mail: [Keith.Pyper@hpra.ie](mailto:Keith.Pyper@hpra.ie)

Telephone: +353 16343828

Internet address: <https://www.hpra.ie/>

**VI.5. Date of dispatch of this notice**

20/06/2019