

Portugal-Lisbon: Helpdesk and support services
OJ S 141/2017 26/07/2017
Contract notice – utilities
Services

Legal Basis:

Directive 2014/25/EU

Section I: Contracting entity

I.1. Name and addresses

Official name: CTT — Correios de Portugal, SA

Postal address: Av. D. João II n.º 13

Town: Lisboa

NUTS code: PTZZZ Extra-Regio NUTS 3

Postal code: 1999-001

Country: Portugal

E-mail: consultas.fornecedores@ctt.pt

Internet address(es):

Main address: www.ctt.pt

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <http://portugal.vortal.biz/>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <http://portugal.vortal.biz/>

I.6. Main activity

Postal services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Serviços de linha de apoio e desktop management.

Reference number: CMP11821

II.1.2. Main CPV code

72253000 Helpdesk and support services

II.1.3. Type of contract

Services

II.1.4. Short description

Serviços de linha de apoio e desktop management.

II.1.5. Estimated total value

II.1.6.

Information about lots

This contract is divided into lots: no

II.2. Description

II.2.3. Place of performance

NUTS code: PTZZZ Extra-Regio NUTS 3

II.2.4. Description of the procurement

Serviços de linha de apoio e desktop management.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 13 291 105,23 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 36

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Restricted procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 22/08/2017 Local time: 17:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Portuguese

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: CTT — Correios de Portugal, SA

Postal address: Av. D. João n.º 13

Town: Lisboa

Postal code: 1999-001

Country: Portugal

E-mail: consultas.fornecedores@ctt.pt

VI.5. Date of dispatch of this notice

20/07/2017