

Norway-Oslo: Financial and insurance services
OJ S 103/2022 30/05/2022
Contract notice – utilities
Services

Legal Basis:

Directive 2014/25/EU

Section I: Contracting entity

I.1. Name and addresses

Official name: Entur AS

National registration number: 917 422 575

Postal address: Rådhusgata 5

Town: Oslo

NUTS code: NO081 Oslo

Postal code: Rådhusgata 5

Country: Norway

Contact person: Linn Marie Rian

E-mail: linn.marie.rian@entur.org

Internet address(es):

Main address: <https://entur.no/>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://tendsign.no/doc.aspx?Uniqueld=afezzwtemc&GoTo=Docs>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://tendsign.no/doc.aspx?Uniqueld=afezzwtemc&GoTo=Tender>

I.6. Main activity

Other activity: Sale and ticket systems for the railway and other public transport services.

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Hosted payment solution (PSP).

Reference number: E-22/3

II.1.2. Main CPV code

66000000 Financial and insurance services

II.1.3. Type of contract

Services

II.1.4. Short description

The contracting authority would like to enter into a contract with a tenderer for the delivery of a Hosted payment solution. Entur's collaboration partners will have a right to join the contract.

The following companies are Entur's collaboration partners on the date of the contest:

AtB AS, 994686011
Boreal Bane AS, 954653137
Boreal Buss, 979437218
Boreal SJØ, 974208849
Brakar AS, 995082454
Flåm Utvikling AS, 979276923
Go-Ahead Norge AS, 917132577
Innlandet County, 920717152
Kolumbus AS, 914749360
Møre og Romsda County, 944183779
Nordland County, 964982953
Nordlandsbuss AS, 979910231
SJ Norge AS 917587728
Tide Buss AS, 910500805
Troms Fylkestrafikk, 922420866
Vestfold og Telemark County, 821227062
Vestland fylkeskommune Skyss Kringom, 992051825
Vy Buss AS, 976948394
Vy Gjøvikbanen AS, 987831278
Vy Tog AS, 917374988
Vy Tåg AB, 556564-9976
Vygruppen AS, NOK 984661177
Østfold Kollektivtrafikk, 984582021.

II.1.5. Estimated total value

Value excluding VAT: 8 000 000,00 NOK

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

66100000 Banking and investment services, 66110000 Banking services, 66115000 International payment transfer services, 72000000 IT services: consulting, software development, Internet and support, 72232000 Development of transaction processing and custom software

II.2.3. Place of performance

NUTS code: NO081 Oslo

II.2.4. Description of the procurement

The aim of the contract is to make it possible for the contracting authority's customers to buy tickets in an easy and secure way via the internet on stationary or mobile devices, or through the contracting authority's sales channels. The procurement will cover Entur's need for a tenderer of technical interface for payment solutions for e-commerce and staffed sales. The solution must function with international payment cards such as American Express, MasterCard, and Visa. The contracting authority will have an option for other payment methods that the tenderer offers.

There are a number of different payment solutions on the market that Enter would like to offer customers and collaboration partners, At the same time new methods of paying are coming into play. Tenderers ought to handle a broad scope of different payment solutions, and be flexible in line with technological developments.

II.2.5. Award criteria

Criteria below

Quality criterion - Name: Quality - the offered solution / Weighting: 40

Quality criterion - Name: Quality - SLA / Weighting: 10

Price - Weighting: 50

II.2.6. Estimated value

Value excluding VAT: 8 000 000,00 NOK

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 96

This contract is subject to renewal: no

II.2.9. Information about the limits on the number of candidates to be invited

Envisaged minimum number: 3Maximum number: 5Objective criteria for choosing the limited number of candidates:

The contracting authority reserves the right to limit the number of tenderers who are invited to submit tenders. If there are a sufficient number of qualified tenderers that fulfil the qualification requirements, 3-5 of them will be invited to submit a tender. If the points for fifth (5) is the same for two or more tenderers, the contracting authority reserves the right to invite all of the tenderers that have the same score.

The selection of which of the qualified tenderers will be invited to submit a tender will be based on which tenderers are seen as best qualified in accordance with the given qualification requirements for technical and professional qualifications in the tender documentation 4.3 'Tenderers must have good experience from equivalent deliveries.' Here the contracting authority will assess the reference projects' complexity and relevance including content, size, type of customer, etc.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

The solution must function with international payment cards such as American Express, MasterCard, and Visa. The contracting authority will have an option for other payment methods that the tenderer offers.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

For service contracts without a fixed total price with a duration of 48 months, the value of the procurement will be calculated on the basis of the monthly value multiplied by 48, cf. the utilities regulations, section 5-3 (12), letter b. The expected monthly value will be approx. NOK 100,000 - NOK 165,000. The contract's expected value over 48 months is therefore calculated to be approx. NOK 5,000,000 – NOK 8,000,000.

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

Requirement: Tenderers must be registered in a company register, professional register or a trade register in the country where the tenderer is established.

Documentation: Norwegian companies: Company Registration Certificate. Foreign tenderers: Verification that the tenderer is registered in a company register, professional register or a trade register in the country where the tenderer is established.

III.1.2. Economic and financial standing

List and brief description of selection criteria:

Requirement: Tenderers must have sufficient economic and financial capacity to fulfil the contract.

Documentation: A credit rating based on the most recent financial figures. The rating must be carried out by a credit rating agency with a licence to provide such service. Annual accounts for the last fiscal year. If a tenderer has valid reasons for not being able to provide the documentation requested by the contracting authority, the tenderer can document his economic and financial capacity by presenting other documents considered suitable by the contracting authority.

III.1.3. Technical and professional ability

List and brief description of selection criteria:

Requirement: Tenderers must have good experience from equivalent deliveries.

Documentation: A description of the most important deliveries or services carried out in the past three years, including information on the value and content, date of the delivery, and the name of the public or private recipients with contact information for any references. The contracting authority reserves the right to contact the reference customers. See the template in annex 3.

Requirement: Tenderers must have a system for environmental management.

Documentation: A description of up to 2 A4 pages of the company's environmental management system, including how the company implements, manages, measures, and limits its impact on the environment in order to ensure a satisfactory environmental standard in the company. If a tenderer is certified in accordance with ISO 14001, EMAS, the Eco-lighthouse scheme or equivalent standards, it is sufficient to present a copy of a valid certificate.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Negotiated procedure with prior call for competition

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.4.

Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 29/06/2022 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

Date: 06/07/2022

IV.2.4. Languages in which tenders or requests to participate may be submitted

Norwegian

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 22/11/2022

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

MerCell notice: <https://opic.com/id/afezzwtemc>.

VI.4. Procedures for review

VI.4.1. Review body

Official name: Oslo tingrett

Town: Oslo

Postal code: 0125

Country: Norway

VI.5. Date of dispatch of this notice

25/05/2022