

291443-2026 - Result

Austria – Financial and insurance services – Payment Services 2025+: Los 3

OJ S 82/2026 28/04/2026

Contract or concession award notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: .

Email: Michael.Hoelzl@oebb.at

Activity of the contracting entity: Railway services

2. Procedure

2.1. Procedure

Title: Payment Services 2025+: Los 3

Description: Zur Ausschreibung gelangen Rahmenvereinbarungen mit mehreren Unternehmen zu folgenden Losen: - Los 1: Payment Service Provider, Terminal Service Provider, Acquiring, Fraud & Riskmanagement - Los 2: Paypal - Los 3: AMEX - Los 4: Airplus Mit dieser Ausschreibung wird der Bedarf des ÖBB-Personenverkehr sowie weiterer ÖBB Gesellschaften abgedeckt als auch der Bedarf konzernverbundener

Procedure identifier: f1b34fa6-eac5-416a-8530-624917afc5af

Previous notice: 145985-2026

Internal identifier: Provia ID 132090-2

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 66000000 Financial and insurance services

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2. Place of performance

Country subdivision (NUTS): Extra-Regio NUTS 3 (ATZZZ)

Country: Austria

2.1.4. General information

Legal basis:

Directive 2014/25/EU

5. Lot

5.1. Lot: LOT-0001

Title: Los 3

Description: Mit dieser Ausschreibung wird der Bedarf des ÖBB-Personenverkehr sowie weiterer ÖBB Gesellschaften abgedeckt als auch der Bedarf konzernverbundener Gesellschaften.

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 66000000 Financial and insurance services

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country subdivision (NUTS): Extra-Regio NUTS 3 (ATZZZ)

Country: Austria

5.1.3. Estimated duration

Start date: 01/06/2026

Duration end date: 31/12/2033

5.1.4. Renewal

Maximum renewals: 0

5.1.6. General information

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Bundesverwaltungsgericht

Organisation providing additional information about the procurement procedure: ÖBB-Personenverkehr AG

Organisation providing offline access to the procurement documents: ÖBB-Business Competence Center GmbH

Organisation providing more information on the review procedures: Bundesverwaltungsgericht

6. Results

Maximum value of the framework agreements in this notice: 2 805 000,00 EUR

Approximate value of the framework agreements

:

2 805 000,00

EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 2 805 000,00 EUR

Re-estimated value of the framework agreement: 2 805 000,00 EUR

6.1.2. Information about winners

Winner:

Official name: American Express Payments Europe, S.L. - Austrian Branch

Tender:

Tender identifier: Angebot Los 3

Identifier of lot or group of lots: LOT-0001

The tender is a variant: no

Subcontracting: No

Contract information:

Identifier of the contract: Auftrag Los 3

Date of the conclusion of the contract: 27/04/2026

6.1.4. Statistical information**Received tenders or requests to participate:**

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 0

8. Organisations

8.1. ORG-0001

Official name: .

Registration number: .

Town: Wien

Postcode: 1100

Country subdivision (NUTS): Extra-Regio NUTS 3 (ATZZZ)

Country: Austria

Email: Michael.Hoelzl@oebb.at

Telephone: +43 664 8368657

Buyer profile: www.provia.at

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: ÖBB-Personenverkehr AG

Registration number: FN 248742 y

Town: Wien

Postcode: 1100

Country subdivision (NUTS): Wien (AT130)

Country: Austria

Internet address: <https://konzern.oebb.at/>

Information exchange endpoint (URL): <https://www.provia.at/>

Roles of this organisation:

Organisation providing additional information about the procurement procedure

8.1. ORG-0003

Official name: ÖBB-Business Competence Center GmbH

Registration number: FN 248730f

Town: Wien

Postcode: 1020

Country subdivision (NUTS): Extra-Regio NUTS 3 (ATZZZ)

Country: Austria

Internet address: <https://konzern.oebb.at/>

Information exchange endpoint (URL): <https://www.provia.at/>

Roles of this organisation:

Organisation providing offline access to the procurement documents

8.1. ORG-0005

Official name: American Express Payments Europe, S.L. - Austrian Branch

Size of the economic operator: Large

Registration number: FN 493466 k

Town: Wien

Postcode: 1010

Country subdivision (NUTS): Wien (AT130)

Country: Austria

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1. ORG-0006

Official name: Bundesverwaltungsgericht

Registration number: 91100008059823

Town: Wien

Postcode: 1030

Country subdivision (NUTS): Wien (AT130)

Country: Austria

Email: einlaufstelle@bvwg.gv.at

Telephone: +43 1 60 149-0

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0000

Official name: Publications Office of the European Union

Registration number: PUBL

Town: Luxembourg

Postcode: 2417

Country subdivision (NUTS): Luxembourg (LU000)

Country: Luxembourg

Email: ted@publications.europa.eu

Telephone: +352 29291

Internet address: <https://op.europa.eu>

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: efe09a54-5539-439e-8cda-93a12cb208f0 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 30

Notice dispatch date: 27/04/2026 12:03:36 (UTC+00:00) Western European Time, GMT

Languages in which this notice is officially available: German

Notice publication number: 291443-2026

OJ S issue number: 82/2026

Publication date: 28/04/2026