

**Ireland-Trim: Software support services**  
**OJ S 94/2023 16/05/2023**  
**Contract notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Office of Public Works (OPW)

National registration number: N/A

Postal address: Jonathan Swift Street

Town: Trim

NUTS code: IE Éire / Ireland

Postal code: Co. Meath, C15 NX36

Country: Ireland

Contact person: Lorraine Gantley

E-mail: [lorraine.gantley@opw.ie](mailto:lorraine.gantley@opw.ie)

Telephone: +353 469426655

**Internet address(es):**

Main address: <https://www.gov.ie/en/organisation/office-of-public-works/>

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/1126>

**I.2. Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: [http://irl.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=242117&B=ETENDERS\\_SIMPLE](http://irl.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=242117&B=ETENDERS_SIMPLE)

[PID=242117&B=ETENDERS\\_SIMPLE](http://irl.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=242117&B=ETENDERS_SIMPLE)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: [http://irl.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=242117&B=ETENDERS\\_SIMPLE](http://irl.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=242117&B=ETENDERS_SIMPLE)

Tenders or requests to participate must be submitted to the abovementioned address

**I.4. Type of the contracting authority**

Other type: government department

**I.5. Main activity**

General public services

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Renewal of Hosting and Support of MPRO5 Application Development Platform.

**II.1.2. Main CPV code**

72261000 Software support services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

The Office of Public Works (the “Contracting Authority”) invites tenders (“Tenders”) to this request for tenders (“RFT”) from economic operators (“Tenderers”) for the provision of the services as described in Appendix 1 to this RFT (the “Services”).

In summary, the Services comprise: Renewal of Hosting and Support of MPRO5 Application Development Platform.

This public procurement competition (the “Competition”) will be conducted in accordance with the open procedure under the European Union (Award of Public Authority Contracts) Regulations 2016 (Statutory Instrument 284 of 2016) (the “Regulations”). Any contract that may result from this Competition (the “Services Contract”) will be issued for a term of 3 Years (“the Term”).

The Contracting Authority reserves the right to extend the Term for a period or periods of up to 18 months with a maximum of One such extension or extensions on the same terms and conditions, subject to the Contracting Authority’s obligations at law.

**II.1.5. Estimated total value**

Value excluding VAT: 300 000,00 EUR

**II.1.6. Information about lots**

This contract is divided into lots: no

**II.2. Description**

**II.2.2. Additional CPV code(s)**

72261000 Software support services

**II.2.3. Place of performance**

NUTS code: IE Éire / Ireland

Main site or place of performance: OPW sites countrywide Ireland

**II.2.4. Description of the procurement**

1. Introduction

The Office of Public Works (OPW) invites tenders for the hosting and ongoing support of its MPRO5 Cloud Mobile application development platform. The OPW currently has 245 . no. of users of the application but that may increase over time.

Tenderers shall note that prices shall be fixed for the duration of the contract period (inc. any extensions).

The current contract for MPRO5 support expires on 10th September 2023.

2. Reference Sites

Tenderers shall outline their experience with hosting and managing the MPRO5 system and provide examples of work undertaken for other organisations. At least three reference sites shall be provided along with a description of the projects involved, as well as contact details for the client.

3. Existing deployment of MPRO5 within OPW

The MPRO5 OPW platform was first deployed in 2020 to create and manage mobile Apps for site inspections and other related purposes. It has led to better record keeping, more efficient inspection routines, better maintenance programming, improved management of available resources, more effective information sharing, and the production of reporting dashboards for management.

Specifically, the OPW currently uses the MPRO5 platform to support a number of business functions, namely:

(a) Playground inspections at public parks and recreational areas. Used by park rangers to record the condition of playground equipment as part of a routine inspection, and to report items requiring maintenance, along with incidents of vandalism. The App generates a workflow incorporating photographs etc. and produces a reporting dashboard for management detailing the various inspections undertaken that highlight areas of concern etc.

(b) Maintenance inspections of rainwater outlet. Used by the OPW's architectural team to record blockages etc. affecting rainwater outlets.

(c) Property maintenance inspections. Used by construction professionals to inspect the building fabric at properties managed by the OPW.

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

Value excluding VAT: 300 000,00 EUR

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 36

This contract is subject to renewal: yes

Description of renewals:

one extension of up to 18 months

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section III: Legal, economic, financial and technical information**

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#### **III.1. Conditions for participation**

##### **III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions:

n/a

##### **III.1.2. Economic and financial standing**

Selection criteria as stated in the procurement documents

### **III.1.3. Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2. Conditions related to the contract**

#### **III.2.2. Contract performance conditions**

contract performance conditions as per the procurement documents - RFT

#### **III.2.3. Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

### **IV.2. Administrative information**

#### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 15/06/2023 Local time: 12:00

#### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

#### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7. Conditions for opening of tenders**

Date: 15/06/2023 Local time: 12:00

Place:

OPW OFFICES AT 1 GEORGES QUAY DUBLIN AND OR OPW HEAD OFFICE JONATHAN SWIFT STREET TRIM OR WHEREVER THOSE SELECTED TO OPEN ARE BASED WHETHER REMOTELY OR IN THEIR WORK OFFICE ON THE DAY THE TENDER BOX IS OPENED ON THE ETENDERS WEBSITE

## **Section VI: Complementary information**

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### **VI.1. Information about recurrence**

This is a recurrent procurement: no

### **VI.2. Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3. Additional information**

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: The High Court of Ireland

Postal address: Four Courts Inns Quay

Town: Dublin

Postal code: dublin 7

Country: Ireland

E-mail: [HighCourtCentralOffice@courts.ie](mailto:HighCourtCentralOffice@courts.ie)

Telephone: +353 18886699

##### **VI.4.2. Body responsible for mediation procedures**

Official name: Central Office of the High Court

Postal address: Four Courts Inns Quay

Town: Dublin

Country: Ireland

E-mail: [HighCourtCentralOffice@courts.ie](mailto:HighCourtCentralOffice@courts.ie)

Telephone: +353 18886699

#### **VI.5. Date of dispatch of this notice**

11/05/2023