

## 292097-2026 - Competition

Croatia – Software-related services – Održavanje i razvoj IKT infrastrukture

OJ S 83/2026 29/04/2026

Contract or concession notice – standard regime

Services

### 1. Buyer

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#### 1.1. Buyer

Official name: MINISTARSTVO GOSPODARSTVA

Email: [julija.bilic@mingo.hr](mailto:julija.bilic@mingo.hr)

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Economic affairs

### 2. Procedure

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#### 2.1. Procedure

Title: Održavanje i razvoj IKT infrastrukture

Description: Predmet nabave su usluge održavanja i razvoja računalno-komunikacijske infrastrukture Naručitelja određene tehničkom specifikacijom, specifikacijom strojne opreme, specifikacijom programske opreme, Troškovnikom te uvjetima iz ove dokumentacije o nabavi.

Procedure identifier: fe5cc838-a8e0-4598-a298-dc8badab39be

Internal identifier: 801/02-26/08JN

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: Otvoreni postupak

##### 2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72260000 Software-related services

##### 2.1.2. Place of performance

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Additional information: Lokacija Naručitelja i Izvršitelja

##### 2.1.3. Value

Estimated value excluding VAT: 175 000,00 EUR

##### 2.1.4. General information

**Legal basis:**

Directive 2014/24/EU

##### 2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document, Notice

Participation in a criminal organisation: Sudjelovanje u zločinačkoj organizaciji

Corruption: Korupcija

Fraud: Prijevara

Terrorist offences or offences linked to terrorist activities: Kaznena djela terorizma ili kaznena djela povezana s terorističkim aktivnostima

Money laundering or terrorist financing: Pranje novca ili financiranje terorizma  
Child labour and including other forms of trafficking in human beings: Rad djece i drugi oblici trgovanja ljudima  
Breaching obligation relating to payment of taxes: Plaćanje poreza  
Breaching obligation relating to payment of social security contributions: Plaćanje obveza za mirovinsko i zdravstveno osiguranje

## 5. Lot

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### 5.1. Lot: LOT-0000

Title: Održavanje i razvoj IKT infrastrukture

Description: Predmet nabave su usluge održavanja i razvoja računalno-komunikacijske infrastrukture Naručitelja određene tehničkom specifikacijom, specifikacijom strojne opreme, specifikacijom programske opreme, Troškovnikom te uvjetima iz ove dokumentacije o nabavi. Predmet nabave nije podijeljen na grupe te je ponuditelj obavezan nuditi cjelokupni predmet nabave. Tražene usluge predstavljaju tehnološku cjelinu s međusobno povezanim aktivnostima te bi podjela predmeta nabave na grupe rezultirala tehničkim poteškoćama u izvršenju ugovora u slučaju dodjele ugovora različitim gospodarskim subjektima.

Internal identifier: 801/02-26/08JN

#### 5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72260000 Software-related services

#### 5.1.2. Place of performance

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Additional information: Lokacija Naručitelja i Izvršitelja

#### 5.1.3. Estimated duration

Start date: 01/06/2026

Duration: 24 Months

#### 5.1.4. Renewal

Maximum renewals: 0

#### 5.1.5. Value

Estimated value excluding VAT: 175 000,00 EUR

#### 5.1.6. General information

##### Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

Additional information: Naručitelj određuje vrstu količine u troškovniku. Naručitelj je predvidio dodatnih 700 radnih sati za stavku 3. Troškovnika. Predviđena količina radnih sati iz stavke 3. Troškovnika je okvirna, te se može ali ne mora iskoristiti, a realizacija će ovisiti o stvarnim potrebama naručitelja.

#### 5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

#### 5.1.9. Selection criteria

Sources of selection criteria: Notice, Procurement Document

Criterion: Enrolment in a trade register

Description of selection criterion: Detalji opisani u dokumentaciji o nabavi

Criterion: References on specified services

Description of selection criterion: Detalji opisani u dokumentaciji o nabavi

Criterion: Relevant educational and professional qualifications

Description of selection criterion: Detalji opisani u dokumentaciji o nabavi

Criterion: Certificates by independent bodies about quality assurance standards

Description of selection criterion: Detalji opisani u dokumentaciji o nabavi

#### 5.1.10. Award criteria

##### Criterion:

Type: Price

Name: Cijena ponude

Description: Cijena ponude

Category of award weight criterion: Weight (points, exact)

Award criterion number: 90

##### Criterion:

Type: Quality

Name: certifikati stručnjaka

Description: Posjedovanje certifikata predloženih stručnjaka, detaljan opis kriterija je opisan u prilogu 3. Kriterij za odabir ponude

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

#### 5.1.11. Procurement documents

Address of the procurement documents: <https://eojn.hr/tender-eo/82375>

##### Ad hoc communication channel:

Name: <https://eojn.hr/>

#### 5.1.12. Terms of procurement

##### Terms of submission:

Electronic submission: Required

Address for submission: <https://eojn.hr/tender-eo/82375>

Languages in which tenders or requests to participate may be submitted: Croatian

Electronic catalogue: Not allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 28/05/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 120 Days

##### Information about public opening:

Opening date: 28/05/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Zagreb, Ulica grada Vukovara 78

Additional information: Ovlašteni predstavnici ponuditelja moraju svoje pisano ovlaštenje predati prije otvaranja ponuda.

**Terms of contract:**

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Nije definirano

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

Financial arrangement: Naručitelj će račune plaćati mjesečno, u roku od 30 dana od zaprimanja računa za uredno izvršenu uslugu u prethodnom mjesecu, na račun ponuditelja /člana zajednice, odnosno podugovaratelja. Uz račun mora biti priložen zapisnik/radni nalog, potpisan od strane ovlaštenih predstavnika Naručitelja i odabranog ponuditelja, koji mora sadržavati popis izvršenih usluga, broj realiziranih radnih sati iz stavke 3 troškovnika, popis ugrađenog potrošnog materijala i rezervnih dijelova te ugrađene nove opreme. Stavka 4. iz Troškovnika plaća se jednokratno u roku od 30 (trideset) dana od dana zaprimanja računa za uredno izvršenu uslugu, doznakom na poslovni račun ponuditelja/člana zajednice gospodarskih subjekata, odnosno podugovaratelja. Račun se dostavlja sukladno odredbama Zakona o elektroničkom izdavanju računa u javnoj nabavi ("Narodne novine", br. 94/18) i ostalih podzakonskih propisa donesenih na temelju navedenog Zakona. Predujam je isključen, kao i traženje sredstava osiguranja plaćanja.

**5.1.15. Techniques**

**Framework agreement:**

No framework agreement

**Information about the dynamic purchasing system:**

No dynamic purchase system

**5.1.16. Further information, mediation and review**

Review organisation: Državna komisija za kontrolu postupaka javne nabave

Organisation providing additional information about the procurement procedure:

MINISTARSTVO GOSPODARSTVA

Organisation providing more information on the review procedures: MINISTARSTVO GOSPODARSTVA

## 8. Organisations

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**8.1. ORG-0001**

Official name: MINISTARSTVO GOSPODARSTVA

Registration number: 19370100881

Postal address: Ulica grada Vukovara 78

Town: Grad Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Julija Bilić

Email: [julija.bilic@mingo.hr](mailto:julija.bilic@mingo.hr)

Telephone: +385 16109569

Internet address: <https://mingo.gov.hr/>

**Roles of this organisation:**

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing more information on the review procedures

**8.1. ORG-0002**

Official name: Državna komisija za kontrolu postupaka javne nabave

Registration number: 95857869241

Postal address: Ulica grada Vukovara 23/V

Town: Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Kontakt

Email: [dkom@dkom.hr](mailto:dkom@dkom.hr)

Telephone: +385 14559 930

Internet address: <https://www.dkom.hr/>

**Roles of this organisation:**

Review organisation

**8.1. ORG-0003**

Official name: Narodne novine d.d.

Registration number: TED94

Registration number: HR64546066176

Postal address: Savski gaj XIII. 6

Town: Zagreb

Postcode: 10020

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: EOJN Helpdesk

Email: [ejjn@nn.hr](mailto:ejjn@nn.hr)

Telephone: +385 16652889

Internet address: <https://www.nn.hr/>

**Roles of this organisation:**

TED eSender

**Notice information**

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Notice identifier/version: a83a2802-3d2d-41ef-bf56-886070b312a2 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 27/04/2026 18:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

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