

292133-2026 - Competition

Netherlands – Customer survey services – Respondentenwerving UX research

OJ S 83/2026 29/04/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Ministerie van Binnenlandse Zaken en Koninkrijksrelaties

Email: naam@rijksoverheid.nl

Legal type of the buyer: Central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Respondentenwerving UX research

Description: Het doel van deze opdracht is het werven en leveren van respondenten voor UX onderzoeken en daaraan gelieerde aanvullende werkzaamheden. Deze onderzoeken kunnen plaatsvinden bij Logius of op een andere locatie (van Opdrachtnemer of andere locatie) of online. 300.000,00

Procedure identifier: a0bb0432-d09a-4283-aeb0-2e0e89f5b697

Internal identifier: 201865002.084.019

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79342310 Customer survey services

2.1.2. Place of performance

Country: Netherlands

Anywhere in the given country

2.1.3. Value

Estimated value excluding VAT: 300 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0000

Title: Respondentenwerving UX research

Description: Het doel van deze opdracht is het werven en leveren van respondenten voor UX onderzoeken en daaraan gelieerde aanvullende werkzaamheden. Deze onderzoeken kunnen plaatsvinden bij Logius of op een andere locatie (van Opdrachtnemer of andere locatie) of online. 300.000,00

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79342310 Customer survey services

5.1.2. Place of performance

Country: Netherlands

Anywhere in the given country

5.1.3. Estimated duration

Duration: 4 Years

5.1.5. Value

Estimated value excluding VAT: 300 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:

Type: Quality

Name: Kwaliteit

Description: Subgunningscriterium kwaliteit 1: Omvang en diversiteit respondentenpool - 250

Subgunningscriterium kwaliteit 2: Uitvoering kwalitatieve en kwantitatieve onderzoeken - 250

Subgunningscriterium kwaliteit 3: Expertise en software kwantitatief onderzoek - 200

Category of award weight criterion: Weight (points, exact)

Award criterion number: 70

Criterion:

Type: Price

Name: Prijs

Description: Subgunningscriterium: Prijs - 300 De prijs (de door u opgegeven all-in tarieven) voldoet aan alle Eisen uit dit Beschrijvend document en Bijlagen. Dit betekent dat u met de opgegeven all-in Tarieven uitvoering kan geven aan de Opdracht.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 30

5.1.11. Procurement documents

Deadline for requesting additional information: 12/05/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time
Address of the procurement documents: <https://www.tenderned.nl/aankondigingen/overzicht/423040>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.tenderned.nl/aankondigingen/overzicht/423040>

Languages in which tenders or requests to participate may be submitted: Dutch

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 16/06/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 4 Months

Information about public opening:

Opening date: 16/06/2026 12:15:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

Framework agreement, partly without reopening and partly with reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Rijksinkoopssamenwerking (RIS) - Arrondissementsrechtbank Den Haag

Organisation providing additional information about the procurement procedure:

Rijksinkoopssamenwerking (RIS)

Organisation providing more information on the review procedures: Rijksinkoopssamenwerking (RIS)

Organisation receiving requests to participate: Rijksinkoopssamenwerking (RIS)

8. Organisations

8.1. ORG-0001

Official name: Rijksinkoopssamenwerking (RIS)

Registration number: 1543030

Postal address: Wilhelmina van Pruisenweg 52

Town: Den Haag

Postcode: 2500 EA

Country subdivision (NUTS): Agglomeratie 's-Gravenhage (NL361)

Country: Netherlands

Contact point: Mischa Verhage

Email: contact.ris@rijksoverheid.nl

Telephone: +31 0707585678

Internet address: <https://www.rijksinkoopsamenwerking.nl/>

Other contact points:

Official name: Arrondissementsrechtbank Den Haag

Postal address: Prins Clauslaan 60

Town: Den Haag

Postcode: 2595 AJ

Country subdivision (NUTS): Agglomeratie 's-Gravenhage (NL361)

Country: Netherlands

Contact point: Arrondissementsrechtbank Den Haag

Email: voorlichting.rb.den.haag@rechtspraak.nl

Telephone: +31 883622200

Internet address: <https://www.rechtspraak.nl/Organisatie-en-contact/Organisatie/Rechtbanken/Rechtbank-Den-Haag>

Roles of this organisation:

Procurement service provider

Organisation providing additional information about the procurement procedure

Organisation receiving requests to participate

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Ministerie van Binnenlandse Zaken en Koninkrijksrelaties

Registration number: 41335830

Postal address: Turfmarkt 147

Town: Den Haag

Postcode: 2511 DP

Country subdivision (NUTS): Agglomeratie 's-Gravenhage (NL361)

Country: Netherlands

Email: naam@rijksoverheid.nl

Telephone: +31 704266426

Internet address: <http://www.rijksoverheid.nl/ministeries/bzk>

Roles of this organisation:

Buyer

Notice information

Notice identifier/version: 0c843d90-b2f6-4797-98f8-f92cd616ce9b - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 28/04/2026 10:18:08 (UTC+02:00) Eastern European Time, Central European Summer Time

Languages in which this notice is officially available: Dutch

Notice publication number: 292133-2026

OJ S issue number: 83/2026

Publication date: 29/04/2026