

## 293726-2026 - Result

Netherlands – Software-related services – Afspraken- en doorgeleidingsapplicatie

OJ S 83/2026 29/04/2026

Contract or concession award notice – standard regime

Services

### 1. Buyer

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#### 1.1. Buyer

Official name: Gemeente Hilversum

Email: [inkoop@hilversum.nl](mailto:inkoop@hilversum.nl)

Legal type of the buyer: Regional authority

Activity of the contracting authority: General public services

### 2. Procedure

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#### 2.1. Procedure

Title: Afspraken- en doorgeleidingsapplicatie

Description: De gemeente Hilversum heeft behoefte aan een Afspraken- en doorgeleidingsapplicatie, inclusief levering, implementatie, hosting en onderhoud. De huidige overeenkomst verloopt eind dit jaar. De aangeboden ICT-oplossing faciliteert verdere innovatie en vernieuwing van de dienstverlening van Gemeente Hilversum, waarbij begrippen als vooruitstrevendheid in haar bedrijfsvoering en dienstverlening en self-service vanuit een reële kosten-batenanalyse centraal staan. 1 Applicatie voor meerdere locaties. Er zijn ongeveer 75 medewerkers die de applicatiegebruiken waarvan 40 gelijktijdig. Gemeente Hilversum heeft 93.000 inwoners. Looptijd overeenkomst = 5 +2 + 2 jaar.

Procedure identifier: 3ae8e893-cfaf-412b-a789-bf0e7e7f40c9

Internal identifier: 1709244

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: Europese openbare procedure

##### 2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72260000 Software-related services

Additional classification (cpv): 72268000 Software supply services

##### 2.1.2. Place of performance

Country subdivision (NUTS): Het Gooi en Vechtstreek (NL327)

Country: Netherlands

Additional information: Hilversum

##### 2.1.3. Value

Estimated value excluding VAT: 300 000,00 EUR

##### 2.1.4. General information

Legal basis:

Directive 2014/24/EU

## 5. Lot

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### 5.1. Lot: LOT-0000

Title: Afspraken- en doorgeleidingsapplicatie

Description: Er is maar 1 perceel, zie de algemene omschrijving. Zie algemene omschrijving

Internal identifier: 1

#### 5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72260000 Software-related services

Additional classification (cpv): 72268000 Software supply services

##### Options:

Description of the options: Indien de gemeente Wijdmeren wordt toegevoegd aan de gemeente Hilversum wordt de opdracht naar rato uitgebreid. Vanwege de mogelijke fusie maar ook vanwege andere redenen kan er meer hardware worden afgenomen voor de inrichting van balielocaties en kunnen er aanvullende implementatiewerkzaamheden worden afgenomen.

#### 5.1.2. Place of performance

Country subdivision (NUTS): Het Gooi en Vechtstreek (NL327)

Country: Netherlands

Additional information: Hilversum

#### 5.1.3. Estimated duration

Duration: 60 Months

#### 5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: De overeenkomst kan maximaal 2 keer met maximaal 24 maanden worden verlengd.

#### 5.1.5. Value

Estimated value excluding VAT: 300 000,00 EUR

#### 5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

#### 5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

#### 5.1.10. Award criteria

##### Criterion:

Type: Price

Name: GC-T Inschrijfprijs

Description: GC-T Inschrijfprijs

Category of award weight criterion: Weight (points, exact)

Award criterion number: 40

##### Criterion:

Type: Quality

Name: GC-K Kwaliteit

Description: GC-K Kwaliteit

Category of award weight criterion: Weight (points, exact)

Award criterion number: 60

#### 5.1.15. Techniques

**Framework agreement:**

No framework agreement

**Information about the dynamic purchasing system:**

No dynamic purchase system

#### 5.1.16. Further information, mediation and review

Review organisation: Gemeente Hilversum - Rechtbank Midden-Nederland

Organisation providing additional information about the procurement procedure: Gemeente Hilversum

Organisation providing more information on the review procedures: Gemeente Hilversum

Organisation signing the contract: Gemeente Hilversum

## 6. Results

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Value of all contracts awarded in this notice: 232 037,13 EUR

### 6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

#### 6.1.2. Information about winners

**Winner:**

Official name: Joint Cash & Card Software B.V.

**Tender:**

Tender identifier: 1

Identifier of lot or group of lots: LOT-0000

Value of the tender: 232 037,13 EUR

The tender was ranked: no

The tender is a variant: no

Subcontracting: No

**Contract information:**

Identifier of the contract: CON-0001

Title: P1 Afspraken- en doorgeleidingsapplicatie

Date of the conclusion of the contract: 11/07/2025

Organisation signing the contract: Gemeente Hilversum

#### 6.1.4. Statistical information

**Summary of the review requests the buyer received:**

Number of complainants: 0

**Received tenders or requests to participate:**

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 3

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 2

Type of received submissions: Tenders

Number of tenders or requests to participate received: 3

## 8. Organisations

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### 8.1. ORG-0001

Official name: Gemeente Hilversum  
Registration number: 371795087  
Postal address: Dudokpark 1  
Town: Hilversum  
Postcode: 1217 JE  
Country subdivision (NUTS): Het Gooi en Vechtstreek (NL327)  
Country: Netherlands  
Contact point: Dennis van Leuverden  
Email: [inkoop@hilversum.nl](mailto:inkoop@hilversum.nl)  
Telephone: +31 14035  
Internet address: <http://www.hilversum.nl>

**Other contact points:**

Official name: Rechtbank Midden-Nederland  
Postal address: Vrouwe Justitiaplein 1  
Town: Utrecht  
Postcode: 3511 EX  
Country subdivision (NUTS): Het Gooi en Vechtstreek (NL327)  
Country: Netherlands  
Email: [Bestuursrecht.RB-MNL@rechtspraak.nl](mailto:Bestuursrecht.RB-MNL@rechtspraak.nl)  
Telephone: +31 0883620000  
Internet address: <https://www.rechtspraak.nl/Organisatie-en-contact/Organisatie/Rechtbanken/Rechtbank-Midden-Nederland/>

**Roles of this organisation:**

Buyer  
Organisation providing additional information about the procurement procedure  
Review organisation  
Organisation providing more information on the review procedures  
Organisation signing the contract

**8.1. ORG-0002**

Official name: Joint Cash & Card Software B.V.  
Size of the economic operator: Small  
Registration number: 06068314  
Postal address: Zutphenstraat 59  
Town: OLDENZAAL  
Postcode: 7575EJ  
Country subdivision (NUTS): Twente (NL213)  
Country: Netherlands  
Email: [info@jccsoftware.nl](mailto:info@jccsoftware.nl)  
Internet address: <http://www.jccsoftware.nl>

**Roles of this organisation:**

Tenderer

**Winner of these lots: LOT-0000**

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## Notice information

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