

294558-2026 - Competition

Austria – Collection agency services – Inkassodienstleistungen

OJ S 83/2026 29/04/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Energie Steiermark AG

Email: vemap@e-steiermark.com

Activity of the contracting entity: Electricity-related activities

2. Procedure

2.1. Procedure

Title: Inkassodienstleistungen

Description: Rahmenvertrag über das Betreiben von Inkassodienstleistungen für die Energie Steiermark und ihre verbundenen Unternehmen. Für eine etwas detailliertere Beschreibung siehe Punkt 1.2 „Gegenstand der Ausschreibung“ Jährlich sind voraussichtlich bis zu ca. 10.000 Inkassofälle zu bearbeiten.

Procedure identifier: 0df254d8-0ab3-4dd2-84f4-221abfbf8093

Internal identifier: 2026-0061

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79940000 Collection agency services

2.1.2. Place of performance

Country: Austria

Anywhere in the given country

2.1.4. General information

Legal basis:

Directive 2014/25/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: Inkassodienstleistungen

Description: Rahmenvertrag über das Betreiben von Inkassodienstleistungen für die Energie Steiermark und ihre verbundenen Unternehmen. Für eine etwas detailliertere Beschreibung siehe Punkt 1.2 „Gegenstand der Ausschreibung“ Jährlich sind voraussichtlich bis zu ca. 10.000 Inkassofälle zu bearbeiten.

Internal identifier: 2026-0061

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79940000 Collection agency services

5.1.2. Place of performance

Country: Austria

Anywhere in the given country

5.1.3. Estimated duration

Other duration: Unknown

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: gem. Teilnahmeantrag

5.1.6. General information

Reserved participation:

Participation is not reserved.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: German

Address of the procurement documents: <https://e-steiermark.vemap.com>

Ad hoc communication channel:

Name: Beschaffungsportal der AuftraggeberIn bzw. der vergebenden Stelle.

URL: <https://e-steiermark.vemap.com>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://e-steiermark.vemap.com>

Languages in which tenders or requests to participate may be submitted: German

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Description of the financial guarantee: gem. Teilnahmeantrag

Deadline for receipt of requests to participate: 22/05/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: gem. Teilnahmeantrag

Electronic invoicing: Required

Legal form that must be taken by a group of tenderers that is awarded a contract: gem.

Teilnahmeantrag

Financial arrangement: gem. Teilnahmeantrag

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Landesverwaltungsgericht Steiermark

Organisation providing additional information about the procurement procedure: Energie Steiermark AG

Organisation providing more information on the review procedures: Energie Steiermark AG

8. Organisations

8.1. ORG-0001

Official name: Energie Steiermark AG

Registration number: FN 148124 f

Postal address: Leonhardgürtel 10

Town: Graz

Postcode: 8010

Country subdivision (NUTS): Graz (AT221)

Country: Austria

Email: vemap@e-steiermark.com

Telephone: +43 3169000

Internet address: <https://e-steiermark.vemap.com>

Information exchange endpoint (URL): <https://e-steiermark.vemap.com>

Buyer profile: <https://e-steiermark.vemap.com>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing more information on the review procedures

8.1. ORG-0100

Official name: Landesverwaltungsgericht Steiermark

Registration number: 9110020332867

Postal address: Salzamtgasse 3

Town: Graz

Postcode: 8010

Country subdivision (NUTS): Graz (AT221)

Country: Austria

Email: lvwg@lvwg-stmk.gv.at

Telephone: +43 31680290

Fax: +43 31680297215

Internet address: <http://www.lvwg-stmk.gv.at>

Information exchange endpoint (URL): <http://www.lvwg-stmk.gv.at>

Roles of this organisation:

Review organisation

8.1. ORG-9999

Official name: vemap Einkaufsmanagement GmbH

Registration number: TED20

Postal address: Berggasse 31

Town: Wien

Postcode: 1090

Country subdivision (NUTS): Wien (AT130)

Country: Austria

Email: office@vemap.com

Telephone: +43 13157940

Internet address: <https://www.vemap.com>

Information exchange endpoint (URL): <https://www.vemap.com>

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: fd1cb084-a854-4754-913d-fe1e94890736 - 01

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