

United Kingdom-Norwich: Health and social work services
OJ S 120/2019 25/06/2019
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: NHS Arden and Greater East Midlands Commissioning Support Unit

National registration number: na

Postal address: Lakeside 400, Broadland Business Park

Town: Norwich

NUTS code: UKH15 Norwich and East Norfolk

Postal code: NR7 0WG

Country: United Kingdom

Contact person: James Savill

E-mail: agcsu.southprocurement@nhs.net

Telephone: +44 1603595895

Internet address(es):

Main address: <https://www.ardengemcsu.nhs.uk/>

Address of the buyer profile: <https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/68205>

I.1. Name and addresses

Official name: NHS North Norfolk Clinical Commissioning Group

Postal address: Lakeside 400, Broadland Business Park

Town: Norwich

NUTS code: UKH15 Norwich and East Norfolk

Postal code: NR7 0WG

Country: United Kingdom

Contact person: James Savill

E-mail: agcsu.southprocurement@nhs.net

Internet address(es):

Main address: www.northnorfolkccg.nhs.uk

I.1. Name and addresses

Official name: NHS South Norfolk Clinical Commissioning Group

Postal address: Lakeside 400, Broadland Business Park

Town: Norwich

NUTS code: UKH15 Norwich and East Norfolk

Postal code: NR7 0WG

Country: United Kingdom

E-mail: agcsu.southprocurement@nhs.net

Internet address(es):

Main address: www.southnorfolkccg.nhs.uk

I.1.

Name and addresses

Official name: NHS Norwich Clinical Commissioning Group

Postal address: City Hall, St Peters Street

Town: Norwich

NUTS code: UKH15 Norwich and East Norfolk

Postal code: NR2 1NH

Country: United Kingdom

E-mail: agcsu.southprocurement@nhs.net

Internet address(es):

Main address: <https://norwichccg.nhs.uk>

I.2. Information about joint procurement

The contract involves joint procurement

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

High Intensity User Support Service

Reference number: 33826

II.1.2. Main CPV code

85000000 Health and social work services

II.1.3. Type of contract

Services

II.1.4. Short description

NHS Norwich Clinical Commissioning Group, NHS North Norfolk Clinical Commissioning Group and NHS South Norfolk Clinical Commissioning Group, (“the Commissioners” / “the CCGs”) are undertaking a procurement process, that is supported by NHS Arden and Greater East Midlands Commissioning Support Unit, for High Intensity Service User support.

The contract is offered for 3 years from 1.8.2019, with an option to extend for up to 2 years at the Commissioners discretion.

The service is a Schedule 3 Service and is being procured under the Light Touch Regime (LTR) of the Public Contract Regulations 2015.

Full details of the qualification requirements of respondents are provided in the tender documentation on EU-Supply, including any requirements or rights reserved to seek guarantees as conditions precedent to contract award. The Service Specification can be found in the tender documentation on the Portal.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 1 600 000,00 GBP

II.2. Description

II.2.2. Additional CPV code(s)

85000000 Health and social work services

II.2.3. Place of performance

NUTS code: UKH17 Breckland and South Norfolk

NUTS code: UKH16 North and West Norfolk

NUTS code: UKH15 Norwich and East Norfolk

II.2.4. Description of the procurement

The requirement is for High Intensity User Support Service for Norwich, North and South Norfolk CCGs, with the intention of reducing the use of the Emergency Departments by frequent attenders.

II.2.5. Award criteria

Price

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2019/S 007-011808](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 1

Title:

High Intensity User Support Service

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

20/06/2019

V.2.2. Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Norfolk Community Health and Care NHS Trust

Postal address: Woodlands House (Room 0.28), Norwich Community Hospital, Bowthorpe Road,

Town: Norwich

NUTS code: UKH15 Norwich and East Norfolk

Postal code: NR32 3TU

Country: United Kingdom

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 1 600 000,00 GBP

Total value of the contract/lot: 1 600 000,00 GBP

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

NHS Arden and GEM CSU is managing this Procurement in accordance with the Public Contracts Regulations 2015 (as amended) (the "Regulations"). The Services being procured are Schedule 3 Services and NHS AGCSU and the Commissioner it represents are bound only by those parts of the Regulations applying to the procurement of these services commonly referred to as the Light Touch Regime (LTR). Whilst the procurement process is being referred to as an Open Process, Schedule 3 of the Regulations provides the Commissioner with the flexibility to define its own process as long as it complies with the provisions of Regulations 74-76 (inclusive) of the Regulations. The commissioner may require that the provider and/or members of its supply chain provide guarantees, bonds or other instruments of appropriate security for the due and proper performance of its or their obligations, in such forms as may be required by the commissioner or otherwise prescribed for any such purpose. Please see published documentation for further details. The CCG reserves the right not to award the contract in whole or in part and/or to withdraw the procurement at any stage and that it shall not have any liability for any bid costs.

VI.4. Procedures for review

VI.4.1. Review body

Official name: Arden & GEM Commissioning Support Unit

Postal address: Lakeside 400, Broadland Business Park

Town: Norwich

Postal code: NR7 0WG

Country: United Kingdom

VI.4.2. Body responsible for mediation procedures

Official name: Arden & GEM Commissioning Support Unit

Postal address: Lakeside 400, Broadland Business Park

Town: Norwich

Postal code: NR7 0WG

Country: United Kingdom

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Arden & GEM Commissioning Support Unit

Postal address: Lakeside 400, Broadland Business Park

Town: Norwich

Postal code: NR7 0WG

Country: United Kingdom

VI.5. Date of dispatch of this notice

21/06/2019