

## 295219-2026 - Result

### Croatia – Voluntary health insurance services – USLUGA ZDRAVSTVENOG OSIGURANJA - DOPUNSKO ZDRAVSTVENO OSIGURANJE

OJ S 83/2026 29/04/2026

Contract or concession award notice – standard regime  
Services

## 1. Buyer

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### 1.1. Buyer

Official name: HŽ INFRASTRUKTURA d.o.o.

Email: [andreja.cale@hzinfra.hr](mailto:andreja.cale@hzinfra.hr)

Legal type of the buyer: Public undertaking

Activity of the contracting entity: Railway services

## 2. Procedure

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### 2.1. Procedure

Title: USLUGA ZDRAVSTVENOG OSIGURANJA - DOPUNSKO ZDRAVSTVENO OSIGURANJE

Description: Usluga zdravstvenog osiguranja - dopunsko zdravstveno osiguranje

Procedure identifier: 21742415-68e0-4518-88cb-d81949857763

Internal identifier: 4A63-2/25/AČ

Type of procedure: Open

Main features of the procedure: Otvoreni postupak

#### 2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 66512210 Voluntary health insurance services

#### 2.1.2. Place of performance

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Additional information: Republika Hrvatska

#### 2.1.3. Value

Estimated value excluding VAT: 2 000 000,00 EUR

#### 2.1.4. General information

**Legal basis:**

Directive 2014/25/EU

## 5. Lot

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### 5.1. Lot: LOT-0000

Title: USLUGA ZDRAVSTVENOG OSIGURANJA - DOPUNSKO ZDRAVSTVENO OSIGURANJE

Description: Usluga zdravstvenog osiguranja - dopunsko zdravstveno osiguranje

Internal identifier: 4A63-2/25/AČ

### 5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 66512210 Voluntary health insurance services

### 5.1.2. Place of performance

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Additional information: Republika Hrvatska

### 5.1.4. Renewal

Maximum renewals: 0

### 5.1.5. Value

Estimated value excluding VAT: 2 000 000,00 EUR

### 5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

### 5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

### 5.1.10. Award criteria

#### Criterion:

Type: Price

Name: Cijena ponude

Description: Cijena ponude

Category of award weight criterion: Weight (points, exact)

Award criterion number: 90

#### Criterion:

Type: Quality

Name: Kriterij dostupnosti

Description: Za ovaj kriterij Ponuditelj može skupiti najviše 10,00 bodova. Kriterij dostupnosti ocjenjuje se prema ukupnom broju ugovornih zdravstvenih ustanova i ugovornih zdravstvenih radnika privatne prakse, odnosno njihovih podružnica i poslovnih jedinica kod kojih iskaznica ponuditelja omogućava izravno ostvarivanje prava iz dopunskog zdravstvenog osiguranja (bez nadoplate), u skladu s odredbama tehničke dokumentacije. Detaljan opis kriterija u prilogu Kriterij za odabir ponude.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

### 5.1.15. Techniques

#### Framework agreement:

Framework agreement, without reopening of competition

Additional buyer coverage: Naručitelji koji su navedeni u ovoj obavijesti

#### Information about the dynamic purchasing system:

No dynamic purchase system

### 5.1.16. Further information, mediation and review

Review organisation: Državna komisija za kontrolu postupaka javne nabave

Organisation providing additional information about the procurement procedure: HŽ  
INFRASTRUKTURA d.o.o.

Organisation providing more information on the review procedures: HŽ INFRASTRUKTURA d.  
o.o.

## 6. Results

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Value of all contracts awarded in this notice: 978 146,60 EUR

### 6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

#### 6.1.2. Information about winners

##### Winner:

Leader of tendering party: CROATIA osiguranje d.d.

Official name: TRIGLAV OSIGURANJE d. d.

##### Tender:

Tender identifier: TEN-0001

Identifier of lot or group of lots: LOT-0000

Value of the tender: 978 146,60 EUR

The tender was ranked: yes

Rank in the list of winners: 1

The tender is a variant: no

Subcontracting: No

##### Contract information:

Identifier of the contract: 4500117125 CON-0001

Title: USLUGA ZDRAVSTVENOG OSIGURANJA - DOPUNSKO ZDRAVSTVENO  
OSIGURANJE

Date of the conclusion of the contract: 22/12/2025

The contract is awarded within a framework agreement: yes

Notice that created the framework agreement: 79686b0a-4459-4d05-95aa-92dc65d380e0-01

#### 6.1.4. Statistical information

##### Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders from tenders registered in countries outside of the  
European Economic Area

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenderers registered in other European Economic  
Area countries than the country of the buyer

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 0

## 8. Organisations

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### 8.1. ORG-0001

Official name: HŽ INFRASTRUKTURA d.o.o.

Registration number: 39901919995  
Postal address: Mihanovićeve ulica 12  
Town: Zagreb  
Postcode: 10 000  
Country subdivision (NUTS): Grad Zagreb (HR050)  
Country: Croatia  
Contact point: Andreja Čale  
Email: [andreja.cale@hzinfra.hr](mailto:andreja.cale@hzinfra.hr)  
Telephone: +385 01 453 4600  
Internet address: <https://hzinfra.hr>

**Roles of this organisation:**

Buyer  
Organisation providing additional information about the procurement procedure  
Organisation providing more information on the review procedures

**8.1. ORG-0002**

Official name: Državna komisija za kontrolu postupaka javne nabave  
Registration number: 95857869241  
Postal address: Ulica grada Vukovara 23/V  
Town: Zagreb  
Postcode: 10000  
Country subdivision (NUTS): Grad Zagreb (HR050)  
Country: Croatia  
Contact point: Kontakt  
Email: [dkom@dkom.hr](mailto:dkom@dkom.hr)  
Telephone: +385 14559 930  
Internet address: <https://www.dkom.hr/>

**Roles of this organisation:**

Review organisation

**8.1. ORG-0003**

Official name: Narodne novine d.d.  
Registration number: TED94  
Registration number: HR64546066176  
Postal address: Savski gaj XIII. 6  
Town: Zagreb  
Postcode: 10020  
Country subdivision (NUTS): Grad Zagreb (HR050)  
Country: Croatia  
Contact point: EOJN Helpdesk  
Email: [ejjn@nn.hr](mailto:ejjn@nn.hr)  
Telephone: +385 16652889  
Internet address: <https://www.nn.hr/>

**Roles of this organisation:**

TED eSender

**8.1. ORG-0004**

Official name: CROATIA osiguranje d.d.  
Size of the economic operator: Large  
Registration number: 26187994862  
Postal address: Ulica Vatroslava Jagića 33

Town: Grad Zagreb  
Postcode: 10000  
Country subdivision (NUTS): Grad Zagreb (HR050)  
Country: Croatia  
Contact point: Vedrana Fosić  
Email: [corporate\\_javna.nabava@crosig.hr](mailto:corporate_javna.nabava@crosig.hr)  
Telephone: +385 7200 1884  
Internet address: <https://crosig.hr/>

**Roles of this organisation:**

Tenderer

Leader of tendering party

**Winner of these lots: LOT-0000**

**The winner is listed on a regulated market**

**8.1. ORG-0005**

Official name: TRIGLAV OSIGURANJE d. d.  
Size of the economic operator: Large  
Registration number: 29743547503  
Postal address: Ulica Antuna Heinza 4  
Town: Grad Zagreb  
Postcode: 10000  
Country subdivision (NUTS): Grad Zagreb (HR050)  
Country: Croatia  
Contact point: Željana Marović  
Email: [javnanabava@triglav.hr](mailto:javnanabava@triglav.hr)  
Telephone: +385 914977458  
Internet address: <https://www.triglav.hr>

**Roles of this organisation:**

Tenderer

**Winner of these lots: LOT-0000**

**The winner is listed on a regulated market**

## Notice information

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Notice identifier/version: 5fefe240-ecf9-4210-8ed1-db123508bb6e - 01  
Form type: Result  
Notice type: Contract or concession award notice – standard regime  
Notice subtype: 30  
Notice dispatch date: 27/04/2026 18:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time  
Languages in which this notice is officially available: Croatian  
Notice publication number: 295219-2026  
OJ S issue number: 83/2026  
Publication date: 29/04/2026