

## 295608-2026 - Result

Croatia – Repair and maintenance services of medical equipment – Održavanje medicinske opreme II

OJ S 83/2026 29/04/2026

Contract or concession award notice – standard regime

Services

### 1. Buyer

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#### 1.1. Buyer

Official name: KLINIČKA BOLNICA SVETI DUH

Email: [javna\\_nabava@kbsd.hr](mailto:javna_nabava@kbsd.hr)

Legal type of the buyer: Body governed by public law, controlled by a regional authority

Activity of the contracting authority: Health

### 2. Procedure

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#### 2.1. Procedure

Title: Održavanje medicinske opreme II

Description: Održavanje medicinske opreme za potrebe Klinika i Zavoda

Procedure identifier: 37280905-90e7-4263-8a89-6228e44c4a81

Internal identifier: 121-2025-TEH

Type of procedure: Open

Main features of the procedure: Otvoreni postupak

##### 2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50421000 Repair and maintenance services of medical equipment

##### 2.1.2. Place of performance

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

##### 2.1.3. Value

Estimated value excluding VAT: 272 000,00 EUR

##### 2.1.4. General information

**Legal basis:**

Directive 2014/24/EU

### 5. Lot

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#### 5.1. Lot: LOT-0001

Title: Održavanje uređaja proizvođača Karl Storz

Description: Održavanje uređaja proizvođača Karl Storz

Internal identifier: 121-2025-TEH-1

##### 5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50421000 Repair and maintenance services of medical equipment

### 5.1.2. Place of performance

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Additional information: Klinička bolnica "Sveti Duh"

### 5.1.4. Renewal

Maximum renewals: 0

### 5.1.5. Value

Estimated value excluding VAT: 70 000,00 EUR

### 5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

### 5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are included

### 5.1.10. Award criteria

#### Criterion:

Type: Price

Name: Cijena ponude

Description: Cijena ponude

Category of award weight criterion: Weight (points, exact)

Award criterion number: 90

#### Criterion:

Type: Quality

Name: Vrijeme odaziva na servis

Description: Ponuditelj je u obvezi odazvati se na poziv u roku od najviše 24 sata radnim danom, nakon zaprimanja zahtjeva za izvršenje radova, te izvršiti popravak u roku od 48 sati.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

### 5.1.15. Techniques

#### Framework agreement:

No framework agreement

#### Information about the dynamic purchasing system:

No dynamic purchase system

### 5.1.16. Further information, mediation and review

Review organisation: Državna komisija za kontrolu postupaka javne nabave

Organisation providing additional information about the procurement procedure: KLINIČKA BOLNICA SVETI DUH

Organisation providing more information on the review procedures: KLINIČKA BOLNICA SVETI DUH

### 5.1. Lot: LOT-0002

Title: Održavanje opreme proizvođača GE Healthcare

Description: Održavanje uređaja proizvođača GE Healthcare

Internal identifier: 121-2025-TEH-2

### 5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50421000 Repair and maintenance services of medical equipment

**5.1.2. Place of performance**

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Additional information: Klinička bolnica "Sveti Duh"

**5.1.4. Renewal**

Maximum renewals: 0

**5.1.5. Value**

Estimated value excluding VAT: 60 000,00 EUR

**5.1.6. General information**

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

**5.1.8. Accessibility criteria**

Accessibility criteria for persons with disabilities are included

**5.1.10. Award criteria**

**Criterion:**

Type: Price

Name: Cijena ponude

Description: Cijena ponude

Category of award weight criterion: Weight (points, exact)

Award criterion number: 90

**Criterion:**

Type: Quality

Name: Vrijeme odaziva na servis

Description: Vrijeme dolaska servisera na poziv Naručitelja u roku od najviše 48 sati.

Ponuditelj je u obvezi odazvati se na poziv u roku od 48 sati radnim danom, nakon zaprimanja zahtjeva za izvršenje radova.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

**5.1.15. Techniques**

**Framework agreement:**

No framework agreement

**Information about the dynamic purchasing system:**

No dynamic purchase system

**5.1.16. Further information, mediation and review**

Review organisation: Državna komisija za kontrolu postupaka javne nabave

Organisation providing additional information about the procurement procedure: KLINIČKA BOLNICA SVETI DUH

Organisation providing more information on the review procedures: KLINIČKA BOLNICA SVETI DUH

**5.1. Lot: LOT-0003**

Title: Održavanje medicinske opreme proizvođača GE, Barkey, Fiocchi i drugi

Description: Održavanje uređaja proizvođača GE, Barkey, Fiocchi i drugi

Internal identifier: 121-2025-TEH-3

### 5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50421000 Repair and maintenance services of medical equipment

### 5.1.2. Place of performance

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Additional information: Klinička bolnica "Sveti Duh"

### 5.1.4. Renewal

Maximum renewals: 0

### 5.1.5. Value

Estimated value excluding VAT: 40 000,00 EUR

### 5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

### 5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are included

### 5.1.10. Award criteria

#### Criterion:

Type: Price

Name: Cijena ponude

Description: Cijena ponude

Category of award weight criterion: Weight (points, exact)

Award criterion number: 90

#### Criterion:

Type: Quality

Name: Vrijeme odaziva na servis

Description: Ponuditelj je u obvezi odazvati se na poziv Naručitelja u roku od najviše 24 sata.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

### 5.1.15. Techniques

#### Framework agreement:

No framework agreement

#### Information about the dynamic purchasing system:

No dynamic purchase system

### 5.1.16. Further information, mediation and review

Review organisation: Državna komisija za kontrolu postupaka javne nabave

Organisation providing additional information about the procurement procedure: KLINIČKA BOLNICA SVETI DUH

Organisation providing more information on the review procedures: KLINIČKA BOLNICA SVETI DUH

### 5.1. Lot: LOT-0004

Title: Usluga servisiranja i održavanja medicinske opreme proizvođača Miele, Esco

Description: Usluga servisiranja i održavanja medicinske opreme proizvođača Miele, Esco

Internal identifier: 121-2025-TEH-4

#### **5.1.1. Purpose**

Main nature of the contract: Services

Main classification (cpv): 50421000 Repair and maintenance services of medical equipment

#### **5.1.2. Place of performance**

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Additional information: Klinička bolnica "Sveti Duh"

#### **5.1.4. Renewal**

Maximum renewals: 0

#### **5.1.5. Value**

Estimated value excluding VAT: 30 000,00 EUR

#### **5.1.6. General information**

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

#### **5.1.8. Accessibility criteria**

Accessibility criteria for persons with disabilities are included

#### **5.1.10. Award criteria**

##### **Criterion:**

Type: Price

Name: Cijena ponude

Description: Cijena ponude

Category of award weight criterion: Weight (points, exact)

Award criterion number: 90

##### **Criterion:**

Type: Quality

Name: Vrijeme odaziva na servis

Description: Ponuditelj je u obvezi odazvati se na poziv u roku od 48 sati radnim danom, nakon zaprimanja zahtjeva za izvršenje radova

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

#### **5.1.15. Techniques**

##### **Framework agreement:**

No framework agreement

##### **Information about the dynamic purchasing system:**

No dynamic purchase system

#### **5.1.16. Further information, mediation and review**

Review organisation: Državna komisija za kontrolu postupaka javne nabave

Organisation providing additional information about the procurement procedure: KLINIČKA BOLNICA SVETI DUH

Organisation providing more information on the review procedures: KLINIČKA BOLNICA SVETI DUH

#### **5.1. Lot: LOT-0005**

Title: Jednogodišnja usluga preventivnog održavanja i servisiranja po pozivu ultrazvučnih uređaja proizvođača Siemens

Description: Jednogodišnja usluga preventivnog održavanja i servisiranja po pozivu ultrazvučnih uređaja proizvođača Siemens

Internal identifier: 121-2025-TEH-5

#### **5.1.1. Purpose**

Main nature of the contract: Services

Main classification (cpv): 50421000 Repair and maintenance services of medical equipment

#### **5.1.2. Place of performance**

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Additional information: Klinička bolnica "Sveti Duh"

#### **5.1.4. Renewal**

Maximum renewals: 0

#### **5.1.5. Value**

Estimated value excluding VAT: 22 000,00 EUR

#### **5.1.6. General information**

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

#### **5.1.8. Accessibility criteria**

Accessibility criteria for persons with disabilities are included

#### **5.1.10. Award criteria**

##### **Criterion:**

Type: Price

Name: Cijena ponude

Description: Cijena ponude

Category of award weight criterion: Weight (points, exact)

Award criterion number: 90

##### **Criterion:**

Type: Quality

Name: Vrijeme odaziva na servis

Description: Ponuditelj je u obvezi odazvati se na poziv u roku od najviše 24 sata

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

#### **5.1.15. Techniques**

##### **Framework agreement:**

No framework agreement

##### **Information about the dynamic purchasing system:**

No dynamic purchase system

#### **5.1.16. Further information, mediation and review**

Review organisation: Državna komisija za kontrolu postupaka javne nabave

Organisation providing additional information about the procurement procedure: KLINIČKA BOLNICA SVETI DUH

**5.1. Lot: LOT-0006**

Title: Održavanje medicinske opreme Proizvođač Barkey, Fiochetti, GE i drugi

Description: Održavanje medicinske opreme Proizvođač Barkey, Fiochetti, GE i drugi

Internal identifier: 121-2025-TEH-6

**5.1.1. Purpose**

Main nature of the contract: Services

Main classification (cpv): 50421000 Repair and maintenance services of medical equipment

**5.1.2. Place of performance**

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Additional information: Klinička bolnica Sveti Duh

**5.1.4. Renewal**

Maximum renewals: 0

**5.1.5. Value**

Estimated value excluding VAT: 50 000,00 EUR

**5.1.6. General information**

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

**5.1.8. Accessibility criteria**

Accessibility criteria for persons with disabilities are included

**5.1.10. Award criteria**

**Criterion:**

Type: Price

Name: Cijena ponude

Description: Cijena ponude

Category of award weight criterion: Weight (points, exact)

Award criterion number: 90

**Criterion:**

Type: Quality

Name: Vrijeme odaziva na servis

Description: Ponuditelj je u obvezi odazvati se na poziv u roku od 48 sati radnim danom, nakon zaprimanja zahtjeva za izvršenje radova

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

**5.1.15. Techniques**

**Framework agreement:**

No framework agreement

**Information about the dynamic purchasing system:**

No dynamic purchase system

**5.1.16. Further information, mediation and review**

Review organisation: Državna komisija za kontrolu postupaka javne nabave

Organisation providing additional information about the procurement procedure: KLINIČKA BOLNICA SVETI DUH

Organisation providing more information on the review procedures: KLINIČKA BOLNICA SVETI DUH

## 6. Results

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Value of all contracts awarded in this notice: 220 755,15 EUR

### 6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

#### 6.1.2. Information about winners

**Winner:**

Official name: KARL STORZ CROATIA d.o.o.

**Tender:**

Tender identifier: T-002/2026

Identifier of lot or group of lots: LOT-0001

Value of the tender: 70 000,00 EUR

The tender was ranked: yes

Rank in the list of winners: 1

The tender is a variant: no

Subcontracting: No

**Contract information:**

Identifier of the contract: 82/2026 za grupu 1

Title: Održavanje uređaja proizvođača Karl Storz

Date on which the winner was chosen: 10/03/2026

Date of the conclusion of the contract: 03/04/2026

#### 6.1.4. Statistical information

**Received tenders or requests to participate:**

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 1

### 6.1. Result lot identifier: LOT-0002

Winner selection status: At least one winner was chosen.

#### 6.1.2. Information about winners

**Winner:**

Official name: MEDICOM d.o.o.

**Tender:**

Tender identifier: 4/26

Identifier of lot or group of lots: LOT-0002

Value of the tender: 60 000,00 EUR

The tender was ranked: yes

Rank in the list of winners: 1

The tender is a variant: no

Subcontracting: No

**Contract information:**

Identifier of the contract: 83/2026 za grupu 2

Title: Održavanje opreme proizvođača GE Healthcare

Date on which the winner was chosen: 10/03/2026

Date of the conclusion of the contract: 30/03/2026

**6.1.4. Statistical information**

**Received tenders or requests to participate:**

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 1

**6.1. Result lot identifier: LOT-0003**

Winner selection status: At least one winner was chosen.

**6.1.2. Information about winners**

**Winner:**

Official name: MEDIVA d.o.o.

**Tender:**

Tender identifier: 260130-3

Identifier of lot or group of lots: LOT-0003

Value of the tender: 39 567,15 EUR

The tender was ranked: yes

Rank in the list of winners: 1

The tender is a variant: no

Subcontracting: No

**Contract information:**

Identifier of the contract: 84/2026 za grupu 3

Title: Održavanje medicinske opreme proizvođača GE, Barkey, Fiochetti i drugi

Date on which the winner was chosen: 10/03/2026

Date of the conclusion of the contract: 13/04/2026

**6.1.4. Statistical information**

**Received tenders or requests to participate:**

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 1

#### **6.1. Result lot identifier: LOT-0004**

Winner selection status: At least one winner was chosen.

##### **6.1.2. Information about winners**

###### **Winner:**

Official name: EUROKONTAKT d.o.o.

###### **Tender:**

Tender identifier: 00015-05-26

Identifier of lot or group of lots: LOT-0004

Value of the tender: 29 888,00 EUR

The tender was ranked: yes

Rank in the list of winners: 1

The tender is a variant: no

Subcontracting: No

###### **Contract information:**

Identifier of the contract: 85/2026 za grupu 4

Title: Usluga servisiranja i održavanja medicinske opreme proizvođača Miele, Esco

Date on which the winner was chosen: 10/03/2026

Date of the conclusion of the contract: 30/03/2026

##### **6.1.4. Statistical information**

###### **Received tenders or requests to participate:**

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 1

#### **6.1. Result lot identifier: LOT-0005**

Winner selection status: At least one winner was chosen.

##### **6.1.2. Information about winners**

###### **Winner:**

Official name: Siemens Healthcare d.o.o.

**Tender:**

Tender identifier: KBSVDUH\_ODRŽ

Identifier of lot or group of lots: LOT-0005

Value of the tender: 21 300,00 EUR

The tender was ranked: yes

Rank in the list of winners: 1

The tender is a variant: no

Subcontracting: No

**Contract information:**

Identifier of the contract: 89/2026 za grupu 5

Title: Jednogodišnja usluga preventivnog održavanja i servisiranja po pozivu ultrazvučnih uređaja proizvođača Siemens

Date on which the winner was chosen: 10/03/2026

Date of the conclusion of the contract: 10/04/2026

**6.1.4. Statistical information****Received tenders or requests to participate:**

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 1

**6.1. Result lot identifier: LOT-0006**

Winner selection status: No winner was chosen and the competition is closed.

The reason why a winner was not chosen: No tenders, requests to participate or projects were received

## 8. Organisations

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**8.1. ORG-0001**

Official name: KLINIČKA BOLNICA SVETI DUH

Registration number: 65119154523

Postal address: Sveti Duh 64

Town: Grad Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Dijana Bečić

Email: [javna\\_nabava@kbsd.hr](mailto:javna_nabava@kbsd.hr)

Telephone: +385 14108809

Internet address: <https://kbsd.hr>

**Roles of this organisation:**

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing more information on the review procedures

#### 8.1. **ORG-0002**

Official name: Državna komisija za kontrolu postupaka javne nabave

Registration number: 95857869241

Postal address: Ulica grada Vukovara 23/V

Town: Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Kontakt

Email: [dkom@dkom.hr](mailto:dkom@dkom.hr)

Telephone: +385 14559 930

Internet address: <https://www.dkom.hr/>

##### **Roles of this organisation:**

Review organisation

#### 8.1. **ORG-0003**

Official name: Narodne novine d.d.

Registration number: TED94

Registration number: HR64546066176

Postal address: Savski gaj XIII. 6

Town: Zagreb

Postcode: 10020

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: EOJN Helpdesk

Email: [ejjn@nn.hr](mailto:ejjn@nn.hr)

Telephone: +385 16652889

Internet address: <https://www.nn.hr/>

##### **Roles of this organisation:**

TED eSender

#### 8.1. **ORG-0004**

Official name: Siemens Healthcare d.o.o.

Size of the economic operator: Medium

Registration number: 97824531898

Postal address: Ulica Vjekoslava Heinzela 70A

Town: Grad Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Domagoj Adamčić - Relevantne informacije sukladno EU uredbi "Akt o podacima" (članak 3., stavak 2.) za proizvode na koje se primjenjuje mogu se pronaći na sljedećoj poveznici: <https://doclib.siemens-healthineers.com/documents?productgroups=3&documenttypes=438>

Email: [domagoj.adamcic@siemens-healthineers.com](mailto:domagoj.adamcic@siemens-healthineers.com)

Telephone: +385 916105208

##### **Roles of this organisation:**

Tenderer

**Winner of these lots: LOT-0005**

**8.1. ORG-0005**

Official name: MEDICOM d.o.o.

Size of the economic operator: Small

Registration number: 35239633369

Postal address: Ulica Aleksandra Hondla 2

Town: Grad Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Branka Rupčić

Email: [nabava@medicom.hr](mailto:nabava@medicom.hr)

Telephone: +385 12396666

Internet address: <https://www.medicom.hr>

**Roles of this organisation:**

Tenderer

**Winner of these lots: LOT-0002**

**8.1. ORG-0006**

Official name: MEDIVA d.o.o.

Size of the economic operator: Small

Registration number: 50711859834

Postal address: Svetonedeljska cesta 62

Town: Sveta Nedelja

Postcode: 10431

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Boris Gašparac

Email: [mediva@mediva.hr](mailto:mediva@mediva.hr)

Telephone: +385 16191579

Internet address: <https://www.mediva.hr>

**Roles of this organisation:**

Tenderer

**Winner of these lots: LOT-0003**

**8.1. ORG-0007**

Official name: KARL STORZ CROATIA d.o.o.

Size of the economic operator: Small

Registration number: 94398162464

Postal address: Capraška ulica 6

Town: Grad Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Suzana Čorak

Email: [info-HRV@karlstorz.com](mailto:info-HRV@karlstorz.com)

Telephone: +385 16406070

Internet address: <https://www.karlstorz.com/>

**Roles of this organisation:**

Tenderer

**Winner of these lots: LOT-0001**

**8.1. ORG-0008**

Official name: EUROKONTAKT d.o.o.

Size of the economic operator: Small

Registration number: 49239363202

Postal address: Sveti Duh 198

Town: Grad Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Marina Imenjak

Email: [info@eurokontakt.hr](mailto:info@eurokontakt.hr)

Telephone: +385 16431532

Internet address: <https://www.eurokontakt.hr/>

**Roles of this organisation:**

Tenderer

**Winner of these lots: LOT-0004**

## Notice information

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Notice identifier/version: 891a1d47-97b3-4199-b627-eaf6305b83a9 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

Notice dispatch date: 27/04/2026 18:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Languages in which this notice is officially available: Croatian

Notice publication number: 295608-2026

OJ S issue number: 83/2026

Publication date: 29/04/2026