

Austria-Vienna: IT services: consulting, software development, Internet and support
OJ S 113/2021 14/06/2021
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: IT-Services der Sozialversicherung GmbH

Postal address: Johann-Böhm-Platz 1

Town: Wien

NUTS code: AT13 Wien

Postal code: 1020

Country: Austria

E-mail: Ausschreibungen@itsv.at

Telephone: +43 501248440

Internet address(es):

Main address: www.itsv.at

I.4. Type of the contracting authority

Other type: Tochterunternehmen von Sozialversicherungsträgern

I.5. Main activity

Other activity: IT-Dienstleistungen

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Abschluss RVB IT-Service Management Suite

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

Abschluss von Rahmenvereinbarungen betreffend Software-Lösung für das IT-Service Management, Dienstleistungen für deren Implementierung, Schulung, Support und Wartung, welche on premise im Rechenzentrum der ITSV für die gesamte Sozialversicherung betrieben werden soll.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7.

Total value of the procurement

Value excluding VAT: 5 000 000,00 EUR

II.2. Description

II.2.3. Place of performance

NUTS code: AT Österreich

Main site or place of performance:

II.2.4. Description of the procurement

Abschluss von Rahmenvereinbarungen betreffend Software-Lösung für das IT-Service Management, Dienstleistungen für deren Implementierung, Schulung, Support und Wartung, welche on premise im Rechenzentrum der ITSV für die gesamte Sozialversicherung betrieben werden soll.

II.2.5. Award criteria

Quality criterion - Name: siehe AU / Weighting: 50

Price - Weighting: 50

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive procedure with negotiation

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2019/S 218-535117](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: Abschluss RVB ITSV/2020/ITSM

Title:

Abschluss RVB ITSV/2020/ITSM — IT-Service Management Suite

A contract/lot is awarded: yes

V.2. Award of contract**V.2.1. Date of conclusion of the contract**

11/05/2021

V.2.2. Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: S&T AG

National registration number: 190272m

Town: Linz

NUTS code: AT Österreich

Country: Austria

E-mail: kontakt@snt.at

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 5 000 000,00 EUR

Total value of the contract/lot: 5 000 000,00 EUR

V.2.5. Information about subcontracting**Section V: Award of contract**

Contract No: Abschluss RVB ITSV/2020/ITSM

Title:

Abschluss RVB ITSV/2020/ITSM — IT-Service Management Suite

A contract/lot is awarded: yes

V.2. Award of contract**V.2.1. Date of conclusion of the contract**

11/05/2021

V.2.2. Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: OMNINET Austria GmbH

National registration number: 9110016885223

Town: Wien

NUTS code: AT Österreich

Country: Austria

E-mail: sales@omninet.de

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 5 000 000,00 EUR

Total value of the contract/lot: 5 000 000,00 EUR

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: Abschluss RVB ITSV/2020/ITSM

Title:

Abschluss RVB ITSV/2020/ITSM — IT-Service Management Suite

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

11/05/2021

V.2.2. Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: DXC Technology Austria GmbH

National registration number: 9110015216691

Town: Wien

NUTS code: AT Österreich

Country: Austria

E-mail: austria@dxc.com

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 5 000 000,00 EUR

Total value of the contract/lot: 5 000 000,00 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Bundesverwaltungsgericht

Town: Wien

Country: Austria

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

VI.5. Date of dispatch of this notice

09/06/2021