

Spain-Barcelona: Computer support and consultancy services

OJ S 144/2017 29/07/2017

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Parlament de Catalunya

Postal address: Parc de la Ciutadella, s/n

Town: Barcelona

Postal code: 08003

Country: Spain

Contact person: Oficina de Contratación

E-mail: contractaciopublica@parlament.cat

Telephone: +34 937063034

Fax: +34 932213989

Internet address(es):General address of the contracting authority: <http://www.parlament.cat/contractacions>**Additional information can be obtained from:**

Official name: Parlamento de Cataluña

Postal address: Parque de la Ciutadella, s/n

Town: Barcelona

Postal code: 08003

Country: Spain

Contact person: Departamento de Informática y Telecomunicaciones

E-mail: icarbi@parlament.cat

Telephone: +34 933046587

Fax: +34 932213989

Internet address: <https://www.parlament.cat/contractacions>**Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:**

Official name: Parlamento de Cataluña

Postal address: Parque de la Ciutadella, s/n

Town: Barcelona

Postal code: 08003

Country: Spain

Contact person: Departamento de Informática y Telecomunicaciones

E-mail: icarbi@parlament.cat

Telephone: +34 933046587

Fax: +34 932213989

Internet address: <https://www.parlament.cat/contractacions>**Tenders or requests to participate must be submitted:** Official name: Registro General del Parlamento de Cataluña

Postal address: Parque de la Ciutadella, s/n

Town: Barcelona

Postal code: 08003

Country: Spain

Fax: +34 932213989

Internet address: <http://www.parlament.cat/web/activitat-parlamentaria/registre-general/index.html>

I.2. Type of the contracting authority

Other: asamblea legislativa autonómica

I.3. Main activity

Other: actividad parlamentaria

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

Contratación del servicio de atención al usuario y de gestión de instalaciones de tecnologías de la información y la comunicación del Parlamento de Cataluña.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

NUTS code ES511 Barcelona

II.1.3. Information about a framework agreement or a dynamic purchasing system

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

Servicio de atención presencial para resolver incidencias de primer nivel y de gestión de los cambios en el ámbito de las tecnologías de la información respecto a la administración parlamentaria y los grupos parlamentarios y sus integrantes en el ámbito del Parlamento de Cataluña. Incluye un servicio de apoyo a incidencias del parque informático y de la red de comunicaciones y un servicio de vigilancia extensivo de alertas de funcionamiento fuera del horario de apertura del Parlamento (24h por 7 días a la semana por 365 días al año), de conformidad con las especificaciones detalladas en el pliego de cláusulas administrativas, en el pliego de prescripciones técnicas y en el marco de la normativa vigente.

II.1.6. CPV code(s)

72600000 Computer support and consultancy services

II.1.7. Information about the Government Procurement Agreement (GPA)

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

Estimated value excluding VAT: 688 333,33 EUR

II.2.2. Information about options

Options: no

II.2.3. Information about renewals

This contract is subject to renewal: yes

Number of possible renewals: Range: between 1 and 2

In the case of renewable supplies or service contracts, estimated timeframe for subsequent contracts:

in months: 12 (from the award of the contract)

II.3. Duration of the contract or time limit for completion

Duration in months: 36 (from the award of the contract)

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

La garantía definitiva se establece en el 5% del precio de adjudicación.

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

Las establecidas en el pliego de cláusulas administrativas.

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

Unión temporal de empresas.

III.1.4. Contract performance conditions

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

III.2.2. Economic and financial ability

List and brief description of conditions: La establecida en los pliegos de cláusulas administrativas.

Minimum level(s) of standards possibly required: Los establecidos en el pliego de cláusulas administrativas.

III.2.3. Technical and professional ability

List and brief description of conditions:

La establecida en los pliegos de cláusulas administrativas.

Minimum level(s) of standards possibly required:

Los establecidos en el pliego de cláusulas administrativas.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

III.3.2. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: yes

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.1.2. Information about the limits on the number of candidates to be invited

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Criteria below

1. Oferta económica. Weighting 51
2. Propuesta técnica. Weighting 20
3. Equipo técnico. Weighting 15
4. Planificación y descripción del plan de transición. Weighting 9
5. Servicios adicionales y mejoras propuestas. Weighting 5

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

615-00012/11

IV.3.2. Previous publication concerning this procedure

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

IV.3.4. Time limit for receipt of tenders or requests to participate

4.10.2017 - 18:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

Spanish.

Other: Catalán.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 4 (from the date stated for receipt of tender)

IV.3.8. Conditions for opening of tenders

Date: 11.10.2017 - 12:30

Place:

Palacio del Parlamento, Parque de la Ciutadella, s/n, 08003 Barcelona.
Persons authorised to be present at the opening of tenders: yes
Information about authorised persons and opening procedure: Licitadores e interesados.

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: yes
Estimated timing for further notices to be published: 5 años.

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Tribunal de Recursos Contractuales del Parlamento de Cataluña
Postal address: Parque de la Ciutadella, s/n
Town: Barcelona
Postal code: 08003
Country: Spain
E-mail: contractaciopublica@parlament.cat
Telephone: +34 937063034
Fax: +34 932213989
Internet address: <https://www.parlament.cat/contractacions>

VI.4.2. Review procedure

Precise information on deadline(s) for review procedures: Los establecidos en el pliego de cláusulas administrativas.

VI.4.3. Service from which information about the review procedure may be obtained

Official name: Servicios Jurídicos del Parlamento de Cataluña
Postal address: Parque de la Ciutadella, s/n
Town: Barcelona
Postal code: 08003
Country: Spain
E-mail: contractaciopublica@parlament.cat
Telephone: +34 937063034
Fax: +34 932213989
Internet address: <https://www.parlament.cat/contractacions>

VI.5. Date of dispatch of this notice

26.7.2017