

United Kingdom-Guildford: Educational software package
OJ S 144/2017 29/07/2017
Contract award notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: University of Surrey
Postal address: Senate House
Town: Guildford
Postal code: GU2 7XH
Country: United Kingdom
Contact person: Procurement Department
For the attention of: Peter Finch
E-mail: p.finch@surrey.ac.uk
Telephone: +44 1483686473

Internet address(es):

General address of the contracting authority: <http://www.surrey.ac.uk>

I.2. Type of the contracting authority

Body governed by public law

I.3. Main activity

Education

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title

Provision of a Virtual Learning Environment.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

Main site or place of performance: University of Surrey.

Guildford.

Surrey.

GU2 7XH.

NUTS code UKJ25 West Surrey,UKJ26 East Surrey

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4. Short description of the contract or purchase(s)

Provision of a virtual learning environment (VLE).at the University of Surrey.

The University offers a number of 'non typical' open access short courses, such as Continuing

Professional Development (CPD) courses, which are typically short term in duration and involve people external to the University (i.e. not previously registered) in both teaching and learning capacities.

The University is keen to build on improvements that have been made in the provision of online content, online assessment and collaboration methods since it introduced its VLE in 2012. There is a high level of engagement from staff and students across all subject areas at the University. It is expected that the VLE will enable students to learn in a manner that suits their learning style, at a time of their choosing, from any device in any location.

As well as the student focus of this activity, the University is cognisant of the implications of this vision on the academic and central services communities. The University expects the chosen supplier to work with these communities to understand their processes and systems, to build interfaces where appropriate, and to support the migration and creation of content in the new VLE and any new ways of working engendered by the new system.

It is expected that the VLE will integrate with other systems throughout the University where appropriate. As one may expect given the diverse nature of activities undertaken by the University, the amount of stakeholders it engages with and the diverse forms of this engagement, there is a lot of data and there are multiple systems (some bespoke) which will require interfacing into the new VLE. Indications are that this may be a relatively technically complex task.

A key user requirement is that the VLE must be simple and straightforward to use, both in terms of the processes sitting behind key aspects of the functionality and in terms of the ease of use of the system. One of the key success criteria for the VLE is the extent to which it is embraced by the user community, so questions relating to Potential Provider team qualifications and training will be held in appropriate regard, and the ITT will contain a considerable support element.

The University currently has over 13 000 FTE students (~9 800 undergraduates and ~3 300 postgraduates), around 1 500 academics and just under 1 000 support staff in the UK, based on its campuses at Stag Hill and Manor Park in Guildford. It is anticipated that this total figure will rise during the term of this contract to c.17 600 FTE's by 2020.

These individuals are split across the following faculties:

- Faculty of Arts and Social Sciences.
- Faculty of Engineering and Physical Sciences.
- Faculty of Health and Medical Sciences.

Many departments work closely with, or have plans to work in a collaborative fashion with, other UK universities and institutions.

II.1.5. CPV code(s)

48190000 Educational software package

II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Value: 13 000 000 GBP

Section IV: Procedure

IV.1. Type of procedure

IV.1.1.

Type of procedure

Open

IV.2. Award criteria**IV.2.1. Award criteria**

The most economically advantageous tender in terms of

1. Quality. Weighting 80
2. Price. Weighting 20

IV.2.2. Information about electronic auction

An electronic auction has been used: no

IV.3. Administrative information**IV.3.1. File reference number attributed by the contracting authority**

392/PF

IV.3.2. Previous publication concerning this procedure**Contract notice**

Notice number in the OJ S: [2016/S 222-404444](#) of 17.11.2016

Section V: Award of contract

V.1. Date of conclusion of the contract

19.3.2017

V.2. Information about tenders

Number of tenders received: 6

Number of tenders received by electronic means: 6

V.3. Name and address of the contractor

Official name: Desire 2 Learn Ltd

Postal address: 5 New Street Square

Town: London

Postal code: EC4A 3TW

Country: United Kingdom

E-mail: enquiries@D2L.com

Telephone: +44 2038651262

Internet address: www.desire2learn.com

V.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot:

Value: 1 300 000 GBP

excluding VAT

Total value of the procurement:

Value: 1 295 000 GBP

excluding VAT

V.5. Information about subcontracting

The contract is likely to be subcontracted: no

Section VI: Complementary information

VI.1. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.2. Additional information

VI.3. Procedures for review

VI.3.1. Review body

Official name: University of Surrey
Postal address: Senate House Guildford
Town: Guildford
Postal code: GU2 7XH
Country: United Kingdom
E-mail: p.finch@surrey.ac.uk
Telephone: +44 1483686473
Internet address: www.surrey.ac.uk

VI.3.2. Review procedure

VI.3.3. Service from which information about the review procedure may be obtained

VI.4. Date of dispatch of this notice

27.7.2017