

**Netherlands-Zoetermeer: Business transaction and personal business software package**

OJ S 131/2018 11/07/2018

Contract notice

Services

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: H10 Inkoopbureau Jeugdhulp Regio Haaglanden

National registration number: 41774040

Postal address: Stadhuisplein 1

Town: Zoetermeer

NUTS code: NL Nederland

Postal code: 2711CZ

Country: Netherlands

Contact person: Ed Bötticher

E-mail: [aanbesteding2019@h10inkoop.nl](mailto:aanbesteding2019@h10inkoop.nl)

Telephone: +31 611403348

**Internet address(es):**Main address: <http://www.h10inkoop.nl>**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://www.tenderned.nl/tenderned-web/aankondiging/detail/publicatie/akid/3ef380990a310b387f9660600eef7dc6>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://www.tenderned.nl/tenderned-web/aankondiging/detail/publicatie/akid/3ef380990a310b387f9660600eef7dc6>

Tenders or requests to participate must be submitted to the abovementioned address

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Other activity: Jeugdhulp

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

Applicatie backoffice jeugdhulp

Reference number: n.v.t.

**II.1.2. Main CPV code**

48400000 Business transaction and personal business software package

**II.1.3.**

## **Type of contract**

Services

### **II.1.4. Short description**

"H10 Inkoopbureau Jeugdhulp Haaglanden" werkt voor 10 deelnemende gemeenten rondom Den Haag en wil een licentieovereenkomst aangaan voor 'webbased' software ten behoeve van de uitvoering van de verantwoordingsomgeving van de jeugdhulp conform de vereisten beschreven in het aanbestedingsdocument en bijlagen. De applicatie werkt als 'betaalsysteem' en is de ruggengraat van de backoffice van H10. Het zorgt voor de keten van 'registratie toekennen zorg' aan burgers tot en met de betaling van facturen van geleverde zorg aan zorgaanbieders.

### **II.1.5. Estimated total value**

### **II.1.6. Information about lots**

This contract is divided into lots: no

## **II.2. Description**

### **II.2.2. Additional CPV code(s)**

48440000 Financial analysis and accounting software package

### **II.2.3. Place of performance**

NUTS code: NL Nederland

NUTS code: NL33 Zuid-Holland

NUTS code: NL332 Agglomeratie 's-Gravenhage

Main site or place of performance: Zoetermeer

### **II.2.4. Description of the procurement**

De huidige situatie is dat de backoffice (de Verantwoordingsomgeving; een intern proces) wordt uitgevoerd met software die beschikbaar is 'als service' (Software as a Service / SaaS). De opdracht betreft het uitvoeren van een licentieovereenkomst + dienstverlening voor H10. De 10 gemeenten worden door H10 bediend. De software-dienstverlener levert H10 ondersteuning (bijv. servicedesk) en H10 levert die service vervolgens aan de deelnemende gemeenten.

### **II.2.5. Award criteria**

Criteria below

Quality criterion - Name: Wensen en vragen / Weighting: 50

Quality criterion - Name: Demonstratie / Weighting: 20

Price - Weighting: 30

### **II.2.6. Estimated value**

### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Start: 01/01/2019 End: 31/12/2021

This contract is subject to renewal: yes

Description of renewals:

De overeenkomst kan optioneel 5 maal met een jaar verlengd worden.

### **II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11.**

### **Information about options**

Options: yes

Description of options:

Initieel zal een overeenkomst worden aangegaan voor 3 jaar. Daarna kan de overeenkomst optioneel 5 maal met een jaar verlengd worden.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section III: Legal, economic, financial and technical information**

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#### **III.1. Conditions for participation**

##### **III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions:

— Uitsluitingsgronden

##### **III.1.2. Economic and financial standing**

List and brief description of selection criteria:

— Verzekering

##### **III.1.3. Technical and professional ability**

List and brief description of selection criteria:

— Referenties,  
— Kwaliteitszorg

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

##### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 24/08/2018 Local time: 10:00

##### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

##### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

Dutch

##### **IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

#### **IV.2.7. Conditions for opening of tenders**

Date: 24/08/2018 Local time: 10:15

### **Section VI: Complementary information**

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#### **VI.1. Information about recurrence**

This is a recurrent procurement: no

#### **VI.3. Additional information**

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: Rechtbank Den Haag

Postal address: Prins Clauslaan 60

Town: Den Haag

Postal code: 2595 AJ

Country: Netherlands

E-mail: [info@rechtspraak.nl](mailto:info@rechtspraak.nl)

Internet address: <http://www.rechtspraak.nl>

##### **VI.4.4. Service from which information about the review procedure may be obtained**

Official name: Rechtbank Den Haag

Postal address: Prins Clauslaan 60

Town: Den Haag

Postal code: 2595 AJ

Country: Netherlands

E-mail: [voorlichting.rb.den.haag@rechtspraak.nl](mailto:voorlichting.rb.den.haag@rechtspraak.nl)

Internet address: <http://www.rechtspraak.nl/Organisatie/Rechtbanken/Den-Haag/Contact/Pages/default.aspx>

##### **VI.5. Date of dispatch of this notice**

10/07/2018