

299385-2026 - Planning

Norway – Custom software development services – Consultancy services technical modernisation of the payment area in the Nav

OJ S 84/2026 30/04/2026

Prior information notice or a periodic indicative notice used only for information Services

1. Buyer

1.1. Buyer

Official name: ARBEIDS OG VELFERDSETATEN

Email: unn.irene.lothe@nav.no

Legal type of the buyer: Central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Consultancy services technical modernisation of the payment area in the Nav

Description: Nav manages large amounts in society, and the payment of benefits is decisive for the welfare community functioning. The payment of services is a socially critical task for, among other things, ensuring subsistence and is a crucial part of the value chain for all services that nav provides. A technical modernisation of the systems in payment area has been identified in order to support this part of Nav's social mission. Nav shall, thus, establish a project that shall be responsible for the modernisation. In order to carry out the modernisation work, Nav needs to gather competence and capacity from the market. A separate contract shall be signed to cover this need for resources.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72230000 Custom software development services

Additional classification (cpv): 72224000 Project management consultancy services, 72200000 Software programming and consultancy services, 72240000 Systems analysis and programming services

2.1.2. Place of performance

Country: Norway

Anywhere in the given country

2.1.4. General information

Legal basis:

Directive 2014/24/EU

3. Part

3.1. Part: PAR-0001

Title: Procurement notice - assistance with technical modernisation of the payment area.

Description: Nav manages large amounts in society, and the payment of benefits is decisive for the welfare community functioning. The payment of services is a socially critical task for,

among other things, ensuring subsistence and is a crucial part of the value chain for all services that nav provides. A technical modernisation of the systems in payment area has been identified in order to support this part of Nav's social mission. Nav shall, thus, establish a project that will be responsible for the modernisation, but it has not yet been clarified whether the project will receive the necessary financing. The project will be carried out in accordance with the government's project model and any financing decision is expected late 2026. In order to carry out the modernisation work, Nav will need to gather competence and capacity from the market. Nav is therefore planning to procure a contract for consultancy services for the technical modernisation of the payment area. Nav's existing framework agreement portfolio will be a supplement to the contract that shall be signed. The procurement is in the early planning phase and there is still uncertainty around both competence areas and need for resources. However, Nav would like to notify the market about the coming procurement at the current time, partly as a result of a potentially significant need for resources from January 2027. The modernisation project's competence need includes developer competence in testing, finance and accounting. In addition assistance is expected in categories such as, among other things, project management, design and specialised legal competence, as well as competence within new and future technology, can be relevant. Domain competence within finances and wages, as well as competence within older technology and programming languages, are included in the project's needs. Provisional calculations indicate that the annual need for resources in the project period covered by the procurement of external assistance will be up to approx. 50 FTE for 2027 up to and including 2029, with the highest resource instalments in the first few years. In 2030, the need for resources is expected to be considerably lower. Note that the above mentioned estimates are based on a number of prerequisites and that there is still a high degree of uncertainty around the need for resources and competence. The competition for the agreement is planned to be announced in summer 2026

3.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72230000 Custom software development services

Additional classification (cpv): 72224000 Project management consultancy services

Additional classification (cpv): 72200000 Software programming and consultancy services

Additional classification (cpv): 72240000 Systems analysis and programming services

3.1.2. Place of performance

Country: Norway

Anywhere in the given country

3.1.6. Procurement documents

Address of the procurement documents: https://nav.ivalua.app/page.aspx/nb/rfp/request_browse_public

3.1.9. Further information, mediation and review

Mediation organisation: OSLO TINGRETT

Review organisation: ARBEIDS OG VELFERDSETATEN

Organisation providing more information on the review procedures: ARBEIDS OG VELFERDSETATEN

8. Organisations

8.1. ORG-0001

Official name: ARBEIDS OG VELFERDSETATEN

Registration number: 889640782
Town: Mo i Rana
Postcode: 8601
Country subdivision (NUTS): Nordland/Nordlândia (NO071)
Country: Norway
Email: unn.irene.lothe@nav.no
Telephone: +4791323054

Roles of this organisation:

Buyer
Review organisation
Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: OSLO TINGRETT
Registration number: 926725939
Town: Oslo
Postcode: 0164
Country subdivision (NUTS): Oslo (NO081)
Country: Norway
Email: oslo.tingrett@domstol.no
Telephone: 22035200

Roles of this organisation:

Mediation organisation

Notice information

Notice identifier/version: 087964e5-6524-44df-bde4-6359c3e38537 - 01
Form type: Planning
Notice type: Prior information notice or a periodic indicative notice used only for information
Notice subtype: 4
Notice dispatch date: 28/04/2026 13:26:00 (UTC+00:00) Western European Time, GMT
Languages in which this notice is officially available: English
Notice publication number: 299385-2026
OJ S issue number: 84/2026
Publication date: 30/04/2026
Estimated date of publication of a contract notice within this procedure: 01/12/2026