

**Netherlands-Rotterdam: Telephone-answering services**

OJ S 107/2022 03/06/2022

Contract notice

Services

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Sportbedrijf Rotterdam

Postal address: Annie M.G. Schmidtplein 10

Town: Rotterdam

NUTS code: NL33 Zuid-Holland

Postal code: 3083 NZ

Country: Netherlands

E-mail: [gertjan.rouvoet@hetnic.nl](mailto:gertjan.rouvoet@hetnic.nl)**Internet address(es):**Main address: <http://www.sportbedrijfrotterdam.nl>**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: [https://portal.negometrix.com/index.cfm?action=sourcing:\\_\\_\\_requestform.subscribe&document=F3AAD179-F826-65A0-43B768353A947675](https://portal.negometrix.com/index.cfm?action=sourcing:___requestform.subscribe&document=F3AAD179-F826-65A0-43B768353A947675)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: [https://portal.negometrix.com/index.cfm?action=sourcing:\\_\\_\\_requestform.subscribe&document=F3AAD179-F826-65A0-43B768353A947675](https://portal.negometrix.com/index.cfm?action=sourcing:___requestform.subscribe&document=F3AAD179-F826-65A0-43B768353A947675)

Tenders or requests to participate must be submitted to the abovementioned address

**I.4. Type of the contracting authority**

Other type: Zelfstandige BV met Gemeente Rotterdam als enig aandeelhouder

**I.5. Main activity**

Other activity: Sport

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

Callcenterdienstverlening

**II.1.2. Main CPV code**

79510000 Telephone-answering services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Het leveren van callcenterdienstverlening.

**II.1.5. Estimated total value**

**II.1.6. Information about lots**

This contract is divided into lots: no

**II.2. Description**

**II.2.3. Place of performance**

NUTS code: NL33 Zuid-Holland

**II.2.4. Description of the procurement**

Callcenterdienstverlening

**II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.6. Estimated value**

**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

2x12 maanden

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information**

**Section III: Legal, economic, financial and technical information**

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**III.1. Conditions for participation**

**III.1.2. Economic and financial standing**

Selection criteria as stated in the procurement documents

**III.1.3. Technical and professional ability**

Selection criteria as stated in the procurement documents

**Section IV: Procedure**

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**IV.1. Description**

**IV.1.1. Type of procedure**

Open procedure

**IV.1.3. Information about a framework agreement or a dynamic purchasing system**

**IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

**IV.2. Administrative information**

**IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 08/08/2022 Local time: 12:00

**IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

**IV.2.4. Languages in which tenders or requests to participate may be submitted**

Dutch

**IV.2.7. Conditions for opening of tenders**

Date: 08/08/2022 Local time: 12:01

**Section VI: Complementary information**

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**VI.1. Information about recurrence**

This is a recurrent procurement: no

**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: Rechtbank Rotterdam

Town: Rotterdam

Country: Netherlands

**VI.5. Date of dispatch of this notice**

31/05/2022