

## 299966-2026 - Result

Sweden – Software package and information systems – e-tjänsteplattform

OJ S 84/2026 30/04/2026

Contract or concession award notice – standard regime

Supplies

### 1. Buyer

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#### 1.1. Buyer

Official name: Folkhälsomyndigheten

Email: [tobias.jamtehov@folkhalsomyndigheten.se](mailto:tobias.jamtehov@folkhalsomyndigheten.se)

Legal type of the buyer: Central government authority

Activity of the contracting authority: Health

### 2. Procedure

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#### 2.1. Procedure

Title: e-tjänsteplattform

Description: Folkhälsomyndigheten bjuder in intresserade leverantörer om till att ansöka om deltagande i upphandling av e-tjänsteplattform, som en on-prem- eller hostadlösning ("moln") samt därtill tillhörande tjänster. Uppdraget ska möjliggöra en digitalisering av vissa av myndighetens processer, effektivisering för så väl handläggare hos myndigheten som hos externa användare av e-tjänster, initialt för myndighetens statsbidragshandläggning samt tillståndsgivning.

Procedure identifier: 4a551679-92d8-48dd-997f-fe9bd34ad060

Previous notice: 15b03688-4adb-441d-968c-714336c11dda-01

Internal identifier: 00471-2025

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

#### 2.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 48211000 Platform interconnectivity software package, 48312000 Electronic publishing software package, 48500000 Communication and multimedia software package, 48510000 Communication software package, 48516000 Exchange software package, 48517000 IT software package, 48611000 Database software package, 72000000 IT services: consulting, software development, Internet and support, 72200000 Software programming and consultancy services, 72212312 Electronic publishing software development services, 72212517 IT software development services, 72261000 Software support services, 72262000 Software development services, 72267000 Software maintenance and repair services

#### 2.1.2. Place of performance

Anywhere in the European Economic Area

#### 2.1.3. Value

Estimated value excluding VAT: 4 000 000,00 SEK

#### 2.1.4. General information

##### Legal basis:

Directive 2014/24/EU

## 5. Lot

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### 5.1. Lot: LOT-0000

Title: e-tjänsteplattform

Description: Folkhälsomyndigheten bjuder in intresserade leverantörer om till att ansöka om deltagande i upphandling av e-tjänsteplattform, som en on-prem- eller hostadlösning ("moln") samt därtill tillhörande tjänster. Uppdraget ska möjliggöra en digitalisering av vissa av myndighetens processer, effektivisering för så väl handläggare hos myndigheten som hos externa användare av e-tjänster, initialt för myndighetens statsbidragshandläggning samt tillståndsgivning.

Internal identifier: 00471-2025

#### 5.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 48211000 Platform interconnectivity software package, 48312000 Electronic publishing software package, 48500000 Communication and multimedia software package, 48510000 Communication software package, 48516000 Exchange software package, 48517000 IT software package, 48611000 Database software package, 72000000 IT services: consulting, software development, Internet and support, 72200000 Software programming and consultancy services, 72212312 Electronic publishing software development services, 72212517 IT software development services, 72261000 Software support services, 72262000 Software development services, 72267000 Software maintenance and repair services

#### 5.1.2. Place of performance

Anywhere in the European Economic Area

#### 5.1.5. Value

Estimated value excluding VAT: 4 000 000,00 SEK

#### 5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

#### 5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

#### 5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are included

#### 5.1.10. Award criteria

##### Criterion:

Type: Cost

Name: Leverantörens priser

Description: samtliga kostnadsposter förenliga med e-tjänsteplattformen och dess införande.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 100

**Criterion:**

Type: Quality

Name: Koncept och behovsuppfyllnad

Description: Handläggargränssnitt, så som: \*Gränssnitt \*Kommunikation \*Visualisering och sammanställning. \*Export av data (så väl formulär som svarsdata). Mina sidor (gränssnitt externa användare), så som: \*gränssnitt \*inloggning \*Kommunikation Stegvis lansering av tjänster Utbildning och dokumentation

Category of award weight criterion: Weight (points, exact)

Award criterion number: 45

**Criterion:**

Type: Quality

Name: Kravkatalog

Description: Funktionella samt icke-funktionella krav utifrån kravkatalog

Category of award weight criterion: Weight (points, exact)

Award criterion number: 35

**Criterion:**

Type: Quality

Name: Implementation

Description: Implementation

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

**Criterion:**

Type: Quality

Name: Avtalsvillkor

Description: SLA, Viten, Förhandlingspunkter osv

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

**Criterion:**

Type: Quality

Name: Demo

Description: PoC samt Demo av lösning

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

**5.1.15. Techniques****Framework agreement:**

No framework agreement

**Information about the dynamic purchasing system:**

No dynamic purchase system

**5.1.16. Further information, mediation and review**

Review organisation: Förvaltningsrätten

Information about review deadlines: underlag

Organisation signing the contract: Folkhälsomyndigheten

**6. Results**

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Value of all contracts awarded in this notice: 800 000,00 SEK

**6.1. Result lot identifier: LOT-0000**

Winner selection status: At least one winner was chosen.

### 6.1.2. Information about winners

**Winner:**

Official name: Alfa eCare AB

**Tender:**

Tender identifier: E-tjänsteplattform folkhälsomyndigheten

Identifier of lot or group of lots: LOT-0000

Value of the tender: 8 000 000,00 SEK

The tender was ranked: no

The tender is a variant: no

Subcontracting: No

**Contract information:**

Identifier of the contract: -

Title: e-tjänsteplattform-Alfa eCare AB

Date on which the winner was chosen: 06/11/2025

Date of the conclusion of the contract: 21/11/2025

**Contract information:**

Identifier of the contract: 04814

Title: E-tjänsteplattform/digitaliseringsplattform

Date of the conclusion of the contract: 18/11/2025

Organisation signing the contract: Folkhälsomyndigheten

### 6.1.3. Non-winning tenderers

**Non-winning tenderers**

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Official name: Sokigo AB

Subcontracting: Not yet known

**Non-winning tenderers**

:

Official name: The North Alliance Sverige AB

Subcontracting: Not yet known

**Non-winning tenderers**

:

Official name: re:it AB

Subcontracting: No

### 6.1.4. Statistical information

**Summary of the review requests the buyer received:**

Number of complainants: 0

**Received tenders or requests to participate:**

Type of received submissions: Tenders

Number of tenders or requests to participate received: 4

**Range of tenders:**

Value of the lowest admissible tender: 6 743 000,00 SEK

Value of the highest admissible tender: 9 379 200,00 SEK

## 8. Organisations

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### 8.1. ORG-0001

Official name: Folkhälsomyndigheten

Registration number: 2021006545

Department: Upphandling och Statsbidrag  
Postal address: Nobelsväg 18  
Town: SOLNA  
Postcode: 17182  
Country subdivision (NUTS): Stockholms län (SE110)  
Country: Sweden  
Contact point: Tobias Jamtehov  
Email: [tobias.jamtehov@folkhalsomyndigheten.se](mailto:tobias.jamtehov@folkhalsomyndigheten.se)  
Telephone: 010-2052000  
Internet address: <http://www.folkhalsomyndigheten.se>

**Roles of this organisation:**

Buyer  
Organisation signing the contract

**8.1. ORG-0002**

Official name: Förvaltningsrätten  
Registration number: 202100-2742  
Town: Stockholm  
Postcode: 115 76  
Country subdivision (NUTS): Stockholms län (SE110)  
Country: Sweden  
Email: [forvaltningsrattenistockholm@dom.se](mailto:forvaltningsrattenistockholm@dom.se)  
Telephone: 08-561 680 00  
Internet address: <https://www.domstol.se/forvaltningsratten-i-stockholm/>

**Roles of this organisation:**

Review organisation

**8.1. ORG-0003**

Official name: Sokigo AB  
Size of the economic operator: Medium  
Registration number: 5565506309  
Department: Försäljning  
Postal address: Box 315  
Town: KÖPING  
Postcode: 73127  
Country subdivision (NUTS): Västmanlands län (SE125)  
Country: Sweden  
Contact point: Anna Johansson  
Email: [anna.johansson@sokigo.com](mailto:anna.johansson@sokigo.com)  
Telephone: +46 0221-16870

**Roles of this organisation:**

Tenderer

**8.1. ORG-0004**

Official name: The North Alliance Sverige AB  
Size of the economic operator: Small  
Registration number: 5569556672  
Department: Huvudkontor  
Postal address: Box 7103  
Town: STOCKHOLM  
Postcode: 10387

Country subdivision (NUTS): Stockholms län (SE110)

Country: Sweden

Contact point: Emelie Gustafsson Majstedt

Email: [Emelie.maistedt@noaignite.com](mailto:Emelie.maistedt@noaignite.com)

**Roles of this organisation:**

Tenderer

**8.1. ORG-0005**

Official name: Alfa eCare AB

Size of the economic operator: Medium

Registration number: 5565492807

Department: Försäljning

Postal address: Dockplatsen 1

Town: MALMÖ

Postcode: 21119

Country subdivision (NUTS): Skåne län (SE224)

Country: Sweden

Contact point: Anders Lindblad

Email: [anders.lindblad@alfaecare.se](mailto:anders.lindblad@alfaecare.se)

Telephone: 040-6622010

**Roles of this organisation:**

Tenderer

**Winner of these lots: LOT-0000**

**8.1. ORG-0006**

Official name: re:it AB

Size of the economic operator: Small

Registration number: 5593795163

Department: Försäljning

Postal address: c/o Tomas Ekenman, Lästringe Allé, 1

Town: TYSTBERGA

Postcode: 61199

Country subdivision (NUTS): Stockholms län (SE110)

Country: Sweden

Contact point: Mats Hammarlund

Email: [mats@reit.se](mailto:mats@reit.se)

Telephone: +46

**Roles of this organisation:**

Tenderer

## Notice information

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Notice identifier/version: 2a74cc8f-483e-4da4-9720-77381bdb0bd3 - 01

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Notice type: Contract or concession award notice – standard regime

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