

300394-2026 - Competition

Germany – System and support services – IT-Unterstützungsleistungen im Infrastruktur-Umfeld
OJ S 85/2026 04/05/2026
Contract or concession notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Kaufmännische Krankenkasse - KKH

Email: zentralerEinkauf@kkh.de

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: Health

2. Procedure

2.1. Procedure

Title: IT-Unterstützungsleistungen im Infrastruktur-Umfeld

Description: IT-Unterstützungsleistungen im Infrastruktur-Umfeld

Procedure identifier: 69c444ff-cd76-4c83-9003-5f62b7935d3e

Internal identifier: 1306-1225

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72250000 System and support services

2.1.2. Place of performance

Postal address: Karl-Wiechert-Allee 61

Town: Hannover

Postcode: 30625

Country subdivision (NUTS): Region Hannover (DE929)

Country: Germany

2.1.3. Value

Estimated value excluding VAT: 3 332 000,00 EUR

Maximum value of the framework agreement: 2 800 000,00 EUR

2.1.4. General information

Additional information: #Bekanntmachungs-ID: CXP4D59MA2L#

Legal basis:

Directive 2014/24/EU

vgv -

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: IT-Unterstützungsleistungen im Infrastruktur-Umfeld

Description: Die KKH benötigt über einen längeren Zeitraum Unterstützung bei der Durchführung von Projekten im Bereich IT-Infrastruktur.

Internal identifier: 1306-1225

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72250000 System and support services

5.1.2. Place of performance

Postal address: Karl-Wiechert-Allee 61

Town: Hannover

Postcode: 30625

Country subdivision (NUTS): Region Hannover (DE929)

Country: Germany

5.1.3. Estimated duration

Duration: 48 Months

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

This procurement is also suitable for small and medium-sized enterprises (SMEs): no

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: Other economic or financial requirements

Description of selection criterion: Nachweis einer entsprechenden

Berufshaftpflichtversicherung oder Betriebshaftpflicht: - Haftpflichtdeckungshöhe von mindestens 5 Mio. EUR je Versicherungsfall pauschal für Personen- und Sachschäden sowie 5 Mio. EUR für Vermögensschäden, jeweils 2-fach maximiert

Criterion: References on specified services

Description of selection criterion: Nennung von mind. 3 Referenzprojekte aus den letzten 3 Jahren, die der Bieter als verantwortlicher Auftragnehmer durchgeführt hat und die nach Inhalt, Umfang und Branche mit der vorliegend ausgeschriebenen Leistung vergleichbar sind. Die nachfolgend aufgeführten einzelnen Themenfelder können in einem Referenzprojekt oder unabhängig voneinander in unterschiedlichen Referenzprojekten nachgewiesen werden.

Criterion: Relevant educational and professional qualifications

Description of selection criterion: Verfügen Sie über mindestens 13 qualifizierte, deutschsprachige Consultants in den Bereichen VMware, Citrix, Ivanti, Oracle, Netzwerkdienste, Microsoft-Produkte, Cloud/Virtualisierung, Security, Software-Paketierung, Collaboration/CMS?

Criterion: Tools, plant, or technical equipment

Description of selection criterion: Besitzen Sie einen Partnerstatus bei den Herstellern folgender eingesetzter und/oder geplanter Produkte: Citrix, Microsoft, Ivanti DSM, Oracle, VMWare, AWS, Google Cloud, Adobe, IBM?

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: German

Address of the procurement documents: <https://www.dtvp.de/Satellite/notice/CXP4D59MA2L/documents>

Ad hoc communication channel:

URL: <https://www.dtvp.de/Satellite/notice/CXP4D59MA2L>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.dtvp.de/Satellite/notice/CXP4D59MA2L>

Languages in which tenders or requests to participate may be submitted: German

Electronic catalogue: Not allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 01/06/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 126 Days

Information that can be supplemented after the submission deadline:

At the discretion of the buyer, all missing tenderer-related documents may be submitted later.

Additional information: Nachforderungen von Unterlagen gemäß § 56 VgV

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Kaufmännische Krankenkasse - KKH

Organisation providing additional information about the procurement procedure:

Kaufmännische Krankenkasse - KKH

Organisation providing more information on the review procedures: Vergabekammern des Bundes beim Bundeskartellamt

Organisation receiving requests to participate: Kaufmännische Krankenkasse - KKH

8. Organisations

8.1. ORG-0001

Official name: Kaufmännische Krankenkasse - KKH
Registration number: 992-80009-26
Postal address: Karl-Wiechert-Allee 61
Town: Hannover
Postcode: 30625
Country subdivision (NUTS): Region Hannover (DE929)
Country: Germany
Contact point: ZE - Zentraler Einkauf
Email: zentralerEinkauf@kkh.de
Telephone: +49 511280249
Fax: +49 51139056060
Internet address: <https://www.kkh.de/>
Buyer profile: <https://www.kkh.de/unternehmen/ausschreibungen>

Roles of this organisation:

Buyer
Organisation providing additional information about the procurement procedure
Organisation receiving requests to participate

8.1. ORG-0002

Official name: Vergabekammern des Bundes beim Bundeskartellamt
Registration number: +49 22894-990
Postal address: Villemomblerstr. 76
Town: Bonn
Postcode: 53123
Country subdivision (NUTS): Bonn, Kreisfreie Stadt (DEA22)
Country: Germany
Email: vk@bundeskartellamt.bund.de
Telephone: +49 22894-990
Fax: +49 2289499-163
Internet address: <https://www.bundeskartellamt.de>

Roles of this organisation:

Organisation providing more information on the review procedures

8.1. ORG-0003

Official name: Kaufmännische Krankenkasse - KKH
Registration number: 992-80009-26
Postal address: Karl-Wiechert-Allee 61
Town: Hannover
Postcode: 30625
Country subdivision (NUTS): Region Hannover (DE929)
Country: Germany
Contact point: ZE - Zentraler Einkauf
Email: zentralerEinkauf@kkh.de
Telephone: +49 511280249
Fax: +49 51139056060
Internet address: <https://www.kkh.de/>

Roles of this organisation:

Review organisation

8.1. ORG-0004

Official name: Datenservice Öffentlicher Einkauf (in Verantwortung des Beschaffungsamts des BMI)

Registration number: 0204:994-DOEVD-83

Town: Bonn

Postcode: 53119

Country subdivision (NUTS): Bonn, Kreisfreie Stadt (DEA22)

Country: Germany

Email: noreply.esender_hub@bescha.bund.de

Telephone: +49228996100

Roles of this organisation:

TED eSender

Notice information

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