

300397-2026 - Result

**Netherlands – IT services: consulting, software development, Internet and support – ICT
Managed Service Provider
OJ S 85/2026 04/05/2026
Contract or concession award notice – standard regime
Services**

1. Buyer

1.1. Buyer

Official name: Stichting Nationaal ICT Instituut in de Zorg

Email: info@nictiz.nl

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Health

2. Procedure

2.1. Procedure

Title: ICT Managed Service Provider

Description: Deze opdracht heeft betrekking op het contracteren van één Managed Service Provider (MSP) die Nictiz ondersteunt binnen een co-managed beheermodel. De MSP fungeert als strategische en operationele partner van de interne ICT-organisatie en is verantwoordelijk voor het leveren van geïntegreerde ICT-dienstverlening, gericht op stabiliteit, continuïteit, beveiliging en doorontwikkeling van de ICT-omgeving. De samenwerking kenmerkt zich door duidelijke taakverdeling, transparantie, professionele uitvoering en een gezamenlijke focus op kwaliteit, hospitality en gebruikerservaring. €4.000.000,- op basis van een schatting op de huidige situatie.

Procedure identifier: 3f438380-4b46-47b4-b99c-197910ebc7a8

Internal identifier: 001

Type of procedure: Restricted

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 51600000 Installation services of computers and office equipment

2.1.2. Place of performance

Country: Netherlands

Anywhere in the given country

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0000

Title: ICT Managed Service Provider

Description: Deze opdracht heeft betrekking op het contracteren van één Managed Service Provider (MSP) die Nictiz ondersteunt binnen een co-managed beheermodel. De MSP fungeert als strategische en operationele partner van de interne ICT-organisatie en is verantwoordelijk voor het leveren van geïntegreerde ICT-dienstverlening, gericht op stabiliteit, continuïteit, beveiliging en doorontwikkeling van de ICT-omgeving. De samenwerking kenmerkt zich door duidelijke taakverdeling, transparantie, professionele uitvoering en een gezamenlijke focus op kwaliteit, hospitality en gebruikerservaring. 0

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Options:

Description of the options: -

5.1.2. Place of performance

Country: Netherlands

Anywhere in the given country

5.1.3. Estimated duration

Duration: 24 Months

5.1.4. Renewal

Maximum renewals: 4

Other information about renewals: Na de initiële looptijd van twee (2) jaar heeft Nictiz de mogelijkheid de overeenkomst viermaal (4) met twee (2) jaar te verlengen.

5.1.5. Value

Estimated value excluding VAT: 4 000 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10. Award criteria

Criterion:

Type: Quality

Name: Gunningscriterium 1 - Transitie

Description: Zie gunningsleidraad.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Quality

Name: Gunningscriterium 2 - Gebruikersondersteuning

Description: Zie gunningsleidraad.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 30

Criterion:

Type: Quality

Name: Gunningscriterium 3 - Beheer

Description: Zie gunningsleidraad.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 30

Criterion:

Type: Price

Name: Prijscriterium 1 - Implementatie

Description: Zie gunningsleidraad.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Price

Name: Prijscriterium 2 - Jaarlijkse beheerkosten

Description: Zie gunningsleidraad.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

Criterion:

Type: Price

Name: Prijscriterium 3 - Extra inzet personeel

Description: Zie gunningsleidraad.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

5.1.15. Techniques**Framework agreement:**

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Stichting Nationaal ICT Instituut in de Zorg - Rechtbank Den Haag

Organisation providing additional information about the procurement procedure: Stichting Nationaal ICT Instituut in de Zorg

Organisation providing more information on the review procedures: Stichting Nationaal ICT Instituut in de Zorg

Organisation signing the contract: Stichting Nationaal ICT Instituut in de Zorg

6. Results

Value of all contracts awarded in this notice: 4 000 000,00 EUR

6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners**Winner:**

Official name: Uno Automatiseringdiensten B.V.

Tender:

Tender identifier: 1

Identifier of lot or group of lots: LOT-0000

Value of the tender: 4 000 000,00 EUR

The tender was ranked: no

The tender is a variant: no

Subcontracting: No

Contract information:

Identifier of the contract: CON-0001

Title: P1 ICT Managed Service Provider

Date on which the winner was chosen: 29/04/2026

Date of the conclusion of the contract: 30/04/2026

Organisation signing the contract: Stichting Nationaal ICT Instituut in de Zorg

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 4

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders

Number of tenders or requests to participate received: 4

8. Organisations

8.1. ORG-0001

Official name: Stichting Nationaal ICT Instituut in de Zorg

Registration number: 716534393

Postal address: Oude Middenweg 55

Town: 's-Gravenhage

Postcode: 2491AC

Country subdivision (NUTS): Zuidoost-Zuid-Holland (NL364)

Country: Netherlands

Contact point: Pascal van Dam

Email: info@nictiz.nl

Telephone: +31 703173450

Internet address: <http://www.nictiz.nl>

Other contact points:

Official name: Rechtbank Den Haag

Postal address: Prins Clauslaan 60

Town: Den Haag

Postcode: 2595 AJ

Country subdivision (NUTS): Agglomeratie 's-Gravenhage (NL361)

Country: Netherlands

Email: voorlichting.rb.den.haag@rechtspraak.nl

Telephone: +31 883622200

Internet address: <http://www.rechtspraak.nl/rechtbank-den-haag>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Review organisation

Organisation providing more information on the review procedures

Organisation signing the contract

8.1. ORG-0002

Official name: Uno Automatiseringdiensten B.V.

Size of the economic operator: Medium

Registration number: 27172538

Postal address: Einsteinlaan 14

Town: RIJSWIJK

Postcode: 2289CC

Country subdivision (NUTS): Agglomeratie 's-Gravenhage (NL361)

Country: Netherlands

Email: evreugdenhil@uno.nl

Telephone: +31 703300502

Internet address: <http://www.uno.nl>

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0000

Notice information

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