

Norway-Oslo: Banking and investment services

OJ S 164/2015 26/08/2015

Contract notice**Services****Directive 2004/18/EC****Section I: Contracting authority**

I.1. Name and addresses

Official name: Oslo kommune Velferdsetaten

National registration number: 997 506 413

Postal address: Postboks 30, Sentrum

Town: Oslo

Postal code: 0101

Country: Norway

Contact person: TT- og boligsosial avdeling

For the attention of: Ken Patrick

E-mail: ken.patrick@vel.oslo.kommune.no

Telephone: +47 95266627

Internet address(es):General address of the contracting authority: <http://www.velferdsetaten.oslo.kommune.no/>Address of the buyer profile: <https://kgv.doffin.no/ctm/Supplier/CompanyInformation/Index/2788>Electronic access to information: <https://kgv.doffin.no/ctm/Supplier/Documents/Folder/135018>**Additional information can be obtained from:**

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: the abovementioned address**I.2. Type of the contracting authority**

Regional or local authority

I.3. Main activity

General public services

Economic and financial affairs

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description**II.1.1. Title attributed to the contract by the contracting authority**

Procurement of Administration Services.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 6: Financial services a) Insurances services b) Banking and investment services

Main site or place of performance: Oslo, Norway.

NUTS code NO Norge

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

The Welfare Department is responsible for administrating Oslo municipality's further loans of start loans for housing purchases and housing grants, approximately 6 500 000 000 NOK. The welfare department is working so that loan customers can keep their houses as well as preventing losses for the municipality.

The administrator shall be responsible for administration and debt collection services connected to Oslo municipality's loan portfolio. This involves paying and securing loans, ensuring a depot function, sending payment notifications, reminders and annual statements, implementing changes in loan terms, carrying out debt collections as well as concluding loan conditions.

II.1.6. CPV code(s)

66100000 Banking and investment services, 79940000 Collection agency services, 72220000 Systems and technical consultancy services

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

The loan portfolio consists of approximately 7 000 loans and 2 000 housing grants. The portfolio comprises 10 different loan schemes and 5 grant schemes. The total loan portfolio makes up 6 500 000 000 NOK.

Estimated value excluding VAT:

Range: between 22 500 000 and 30 000 000 NOK

II.2.2. Information about options

Options: yes

Description of options: The Contracting Authority has the option of an extension for an additional 1 + 1 year.

II.2.3. Information about renewals

This contract is subject to renewal: yes

Number of possible renewals: 2

In the case of renewable supplies or service contracts, estimated timeframe for subsequent contracts:

in months: 24 (from the award of the contract)

II.3. Duration of the contract or time limit for completion

Start 1.1.2016. Completion 30.6.2018

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: The tenderer must be a legally established company. Norwegian companies shall enclose a Company Registration Certificate. Foreign companies shall enclose proof that the company is registered in a trade index or register of business enterprises as prescribed by the law of the country where the tenderer is established.

III.2.2. Economic and financial ability

List and brief description of conditions: The tenderer must have the financial capacity to implement the assignment/contract. The financial capacity shall be documented by a credit evaluation/rating not older than 1 year that is based on the last known accounting figures.

III.2.3. Technical and professional ability

List and brief description of conditions:

Permission to operate debt collection activities is required. This shall be documented by a debt collection licence.

Good experience is required from equivalent assignments. This shall be documented by written references (will be contacted, if needed) and a list of the most important similar deliveries or services performed in the last 3 years including information on value, date, as well as the name and contact information of the public or private recipient.

A good ability and the capacity to fulfil the Contract is required. This shall be documented by an organisation chart with a short account of the Company's total manpower as well as a short account of the equipment and material that the tenderer can use for fulfilment of the Contract.

A good and well-functioning quality assurance system is required for the services that will be provided. This shall be documented by a description of a quality assurance system for personnel, system and depot.

A binding statement is required, if subsuppliers are to be used. The use of subsuppliers shall be documented by an account of the use of subsuppliers including the areas and extent. A binding statement shall also be presented for any subsuppliers.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: no

III.3.2. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.1.2. Information about the limits on the number of candidates to be invited

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

201402071

IV.3.2. Previous publication concerning this procedure

no

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Payable documents: no

IV.3.4. Time limit for receipt of tenders or requests to participate

5.10.2015 - 13:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

Other: Norwegian.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

until: 1.2.2016

IV.3.8. Conditions for opening of tenders

Date: 5.10.2015 - 14:00

Place: Official name: The Welfare Department

National registration number: 997506413

Postal address: Storgata 51

Town: Oslo

Postal code: 0182

Country: Norway

Persons authorised to be present at the opening of tenders: no

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

VI.4.2. Review procedure

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

21.8.2015