

Norway-Gjøvik: IT services: consulting, software development, Internet and support
OJ S 164/2015 26/08/2015
Contract award notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Helsetjenestens driftsorganisasjon for nødnett HF

National registration number: 911912759

Postal address: Postboks 72

Town: Gjøvik

Postal code: 2801

Country: Norway

For the attention of: Knut Ragnar Haugen

E-mail: knut@hdo.no

Telephone: +47 93234869

Internet address(es):

Address of the buyer profile: <https://kgv.doffin.no/ctm/Supplier/CompanyInformation/Index/46154>

Electronic access to information: <https://kgv.doffin.no/ctm/Supplier/Documents/Folder/130185>

I.2. Type of the contracting authority

Body governed by public law

I.3. Main activity

Health

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title

Field Services.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

Main site or place of performance: Gjøvik, Norway.

NUTS code NO Norge

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4. Short description of the contract or purchase(s)

HDO's responsibility covers the operation, maintenance and user support for the services, systems and hardware included in the delivery for the new emergency network. This is seen to be by HDO's operational and user support where central monitoring has been set up for all control

rooms (including computer halls) as well as the possibility of remote controlling emergency network related equipment in the control room. But in individual cases there can be a need to have a resource physically present in the control room for troubleshooting and/or error recovery.

The objective of this tender contest is to enter into an agreement with a service provider who can provide assistance to the assignments HDO is not able to solve from its control centre.

The agreement shall function as a management tool for the regulation of assignments between HDO and the service provider in relation to troubleshooting and/or error recovery of the control rooms.

II.1.5. CPV code(s)

72000000 IT services: consulting, software development, Internet and support, 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment, 51000000 Installation services (except software), 72300000 Data services, 72500000 Computer-related services, 72600000 Computer support and consultancy services

II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Value: 16 000 000 NOK
excluding VAT

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of

1. Total price for the service. Weighting 30
2. Quality of service. Weighting 70

IV.2.2. Information about electronic auction

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

14/00116

IV.3.2. Previous publication concerning this procedure

Notice on a buyer profile

Notice number in the OJ S: [2014/S 217-384615](#) of 11.11.2014

Contract notice

Notice number in the OJ S: [2015/S 67-121156](#) of 4.4.2015

Section V: Award of contract

Contract No: 1

Lot No: 1

- Lot title: Field Services

V.1. Date of conclusion of the contract

25.5.2015

V.2. Information about tenders

Number of tenders received: 6

V.3. Name and address of the contractor

Official name: Site Service AS

National registration number: 996427544

Postal address: Industriveien 18

Town: Hagan

Postal code: 1481

Country: Norway

V.4. Information on value of the contract/lot

Total value of the procurement:

Value: 16 000 000 NOK

excluding VAT

If annual or monthly value:

Number of years: 4

V.5. Information about subcontracting

The contract is likely to be subcontracted: yes

Value or proportion likely to be subcontracted to third parties:

Value excluding VAT 1 000 000 NOK

Section VI: Complementary information

VI.1. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:

no

VI.2. Additional information

VI.3. Procedures for review

VI.3.1. Review body

VI.3.2. Review procedure

VI.3.3. Service from which information about the review procedure may be obtained

VI.4. Date of dispatch of this notice

21.8.2015