

Ireland-Dublin: Computer-related professional services
OJ S 107/2022 03/06/2022
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Arts Council

National registration number: N/A

Postal address: 70 Merrion Square

Town: Dublin

NUTS code: IE Éire / Ireland

Postal code: Dublin D02 NY52

Country: Ireland

Contact person: Ann Clarke

E-mail: ann@publicprocurement.ie

Telephone: +353 16180200

Internet address(es):

Main address: <http://www.artscouncil.ie>

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/1241>

I.4. Type of the contracting authority

National or federal agency/office

I.5. Main activity

Recreation, culture and religion

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Provision of Managed ICT Services to The Arts Council

II.1.2. Main CPV code

72590000 Computer-related professional services

II.1.3. Type of contract

Services

II.1.4. Short description

ICT Managed Services including support and maintenance, additional ICT Support and ICT Projects for The Arts Council.

1.3 This public procurement competition ("Competition") is divided into two (2) lots (each a "Lot") as described below. Each Lot will result in a separate contract (each a "Services Contract").

Lot 1- ICT Managed Service - management and support of the Contracting Authority's cloud CRM system and development as described in Section 2.1 of Appendix 1 ("Lot 1 Services").
Lot 2 - ICT Managed Service - management and support of the Contracting Authority's fully functional network infrastructure as described in Section 2.2 of Appendix 1 ("Lot 2 Services").

II.1.6. Information about lots

This contract is divided into lots: yes

II.1.7. Total value of the procurement

Value excluding VAT: 1 437 820,00 EUR

II.2. Description

II.2.1. Title

Lot 1 - ICT Managed Services - Management and Support of AC's cloud CRM system and Development

Lot No: 1

II.2.2. Additional CPV code(s)

72000000 IT services: consulting, software development, Internet and support, 72222300 Information technology services, 72224200 System quality assurance planning services, 72250000 System and support services, 72253000 Helpdesk and support services, 72253100 Helpdesk services, 72253200 Systems support services, 72315000 Data network management and support services, 72315200 Data network management services, 72322000 Data management services, 72500000 Computer-related services, 72510000 Computer-related management services

II.2.3. Place of performance

NUTS code: IE Éire / Ireland

II.2.4. Description of the procurement

Lot 1- ICT Managed Service - management and support of the Contracting Authority's cloud CRM system and development as described in Section 2.1 of Appendix 1 ("Lot 1 Services").

II.2.5. Award criteria

Quality criterion - Name: Quality / Weighting: 700

Price - Weighting: 300

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Lot 2 - ICT Managed Service - Management and support of the AC's fully functional network

Lot No: 2

II.2.2. Additional CPV code(s)

72000000 IT services: consulting, software development, Internet and support, 72222300

Information technology services, 72224200 System quality assurance planning services, 72250000 System and support services, 72253000 Helpdesk and support services, 72253100 Helpdesk services, 72253200 Systems support services, 72315000 Data network management and support services, 72315200 Data network management services, 72322000 Data management services, 72500000 Computer-related services, 72510000 Computer-related management services

II.2.3. Place of performance

NUTS code: IE Éire / Ireland

II.2.4. Description of the procurement

Lot 2 - ICT Managed Service - management and support of the Contracting Authority's fully functional network infrastructure as described in Section 2.2 of Appendix 1 ("Lot 2 Services").

II.2.5. Award criteria

Quality criterion - Name: Quality / Weighting: 700

Price - Weighting: 300

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2021/S 231-609112](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 1

Lot No: 1

Title:

Lot 1 - ICT Managed Services - Management and Support of AC's cloud CRM system and Development

A contract/lot is awarded: yes

V.2. Award of contract**V.2.1. Date of conclusion of the contract**

27/05/2022

V.2.2. Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Ergoservices Ltd

Postal address: 1st Floor, Block T, East Point Business Park

Town: Dublin

NUTS code: IE Éire / Ireland

Country: Ireland

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Lowest offer: 1 044 950,00 EUR / Highest offer: 1 142 420,00 EUR taken into consideration

V.2.5. Information about subcontracting**Section V: Award of contract**

Contract No: 2

Lot No: 2

Title:

Lot 2 - ICT Managed Service - Management and support of the AC's fully functional network

A contract/lot is awarded: yes

V.2. Award of contract**V.2.1. Date of conclusion of the contract**

01/05/2022

V.2.2. Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Qualcomm Systems Ltd ("Qualcom")
Postal address: Qualcomm House, 3-4 Kevin Street Lower,
Town: Dublin
NUTS code: IE Éire / Ireland
Country: Ireland
The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Lowest offer: 294 400,00 EUR / Highest offer: 294 400,00 EUR taken into consideration

V.2.5. Information about subcontracting**Section VI: Complementary information**

VI.3. Additional information**VI.4. Procedures for review****VI.4.1. Review body**

Official name: High Court
Town: Dublin
Country: Ireland

VI.5. Date of dispatch of this notice

30/05/2022