

Norway-Oslo: E-learning services
OJ S 167/2016 31/08/2016
Contract notice
Services

Directive 2004/18/EC**Section I: Contracting authority**

I.1. Name and addresses

Official name: Direktoratet for forvaltning og IKT (Difi) (The Agency for Public Management and eGovernment)

Postal address: Grev Wedels plass 9

Town: Oslo

Postal code: 0151

Country: Norway

For the attention of: Sara Khakpour

E-mail: sara.khakpour@difi.no

Telephone: +47 48057033

Internet address(es):

Electronic access to information: <http://permalink.mercell.com/59448861.aspx>

Electronic submission of tenders and requests to participate: <http://permalink.mercell.com/59448861.aspx>

Additional information can be obtained from:

Official name: Mercell Norge AS

Postal address: Karihaugveien 89

Town: Oslo

Postal code: 1086

Country: Norway

E-mail: support@mercell.com

Internet address: <http://permalink.mercell.com/59448861.aspx>

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

Official name: Mercell Norge AS

Postal address: Karihaugveien 89

Town: Oslo

Postal code: 1086

Country: Norway

E-mail: support@mercell.com

Internet address: <http://permalink.mercell.com/59448861.aspx>

Tenders or requests to participate must be submitted: Official name: Mercell Norge AS

Postal address: Karihaugveien 89

Town: Oslo

Postal code: 1086

Country: Norway

E-mail: support@mercell.com

Internet address: <http://permalink.mercell.com/59448861.aspx>

I.2. Type of the contracting authority

National or federal agency/office

I.3. Main activity

General public services

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

Development of a eLearning course for managers in the government.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

Main site or place of performance: Oslo.

NUTS code NO011 Oslo

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

Difi invites tenderers to a tender contest for the development of several eLearning courses for managers in the government.

The aim is to give managers in the government competence and skills to fulfil their role, exploit their leeway and meet concrete challenges in their everyday life as a manager. The procurement shall contribute to Difi developing several eLearning courses on management themes and thus building up a portfolio of digital learning measures for managers in the government in an efficient way.

Tenderers are asked to submit a concrete system proposal for an eLearning course in 'change management'. The course's structure/design/software shall be reusable in the further production of eLearning courses on other themes. The eLearning courses shall last for 30 minutes, a flexible, varied and motivating learning design.

Tenderers are invited to hold a tender presentation of 40 minutes in our premises at Grev Wedels plass 9, based on the submitted system proposal. The dates that have been put aside for these presentations are 29 and 30 September.

Contract

The contract will be regulated by SSA-T (development and adaptation contract).

The contract is for the development and production of 2 concrete eLearning courses on the themes 'Change Management' and 'Handling Conflict'. The contract includes a further option for the development and production of up to 6 further eLearning courses.

The eLearning course in change management shall be launched in May 2017 and the eLearning course on handling conflict shall be launched in October 2017 at the latest.

We intend to start the development of further eLearning courses continually.

A complete description of the assignment is in the annexes to the attached contract.

The Contracting Authority uses Merccell Sourcing Service. To express your interest and gain access to any documents, please click on the link below or copy and paste the link into your browser. (<http://permalink.merccell.com/59448861.aspx>). Then follow the instructions on the website.

II.1.6. CPV code(s)

80420000 E-learning services, 72000000 IT services: consulting, software development, Internet and support, 72212190 Educational software development services, 72230000 Custom software development services

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

Estimated value excluding VAT:

Range: between 900 000 and 4 000 000 NOK

II.2.2. Information about options

Options: yes

Description of options: Each e-Learning course after the production of the 1st 2 courses is a separate option.

II.2.3. Information about renewals

This contract is subject to renewal: no

II.3. Duration of the contract or time limit for completion

Start 18.10.2016. Completion 1.7.2017

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: Tax and VAT certificate — Requirement: The tenderer must have submitted tax statements and paid tax, payroll tax and VAT. Documentation: Tax and VAT certificate. The certificate must not be more than 6 months old from the deadline for submitting the application. Any arrears or other irregularities must be justified. If the tenderer is planning to use sub-providers, tax certificates must be provided for them as well.

Company Registration Certificate — Requirement: Tenderers should be a legally established company. Documentation: Company Registration Certificate or equivalent from the tenderer's home country.

III.2.2. Economic and financial ability

List and brief description of conditions: The tenderer shall have sufficient financial strength to fulfil the contract. Creditworthiness with no requirement for collateral will be sufficient to meet the requirement. Requirement: Tenderers shall enclose a credit rating. The credit report shall be based on the last known accounting figures. This credit report must include a credit rating, (including a credit rating, part judgement and historical rating), and it must be carried out by a publicly certified credit institution. The credit score must not be lower than A (creditworthy) or equivalent if a different form of score is used (numbers). Tenderers with a score lower than A or equivalent (i.e. not credit worthy or credit worthy with security) will not be considered. Recently established Providers shall not have a score lower than AN (worthy of credit, recently established companies) or equivalent if a different form of score is used (assessment of figures). Recently established service providers can present a bank guarantee as proof of credit worthiness.

III.2.3. Technical and professional ability

List and brief description of conditions:

Tenderers shall have competence in digital learning forms and shall be able to refer to experience from the development of eLearning courses/programmes. Documentation requirement: A short description of a minimum of 2, maximum 4 relevant projects that the tenderer has carried out in the last 3 years. Describe the target picture, frameworks, project execution and result (preferably with a link of the product if possible). State the person responsible at the tenderer, as well as a contact person at the customer with contact information.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: no

III.3.2. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.1.2. Information about the limits on the number of candidates to be invited

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

16/00475

IV.3.2. Previous publication concerning this procedure

no

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Payable documents: no

IV.3.4. Time limit for receipt of tenders or requests to participate

26.9.2016 - 12:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

Other: Norwegian.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

until: 25.11.2016

IV.3.8. Conditions for opening of tenders

Place:

Oslo

Persons authorised to be present at the opening of tenders: no

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

VI.4.2. Review procedure

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

27.8.2016

