

301823-2026 - Contract modification

Ireland – IT services: consulting, software development, Internet and support – CFT For the Re-development of the HIA's Health Insurance Product Comparison Tool.

OJ S 85/2026 04/05/2026

Contract modification notice

Services

1. Buyer

1.1. Buyer

Official name: Health Insurance Authority

Email: procurement@hia.ie

2. Procedure

2.1. Procedure

Title: CFT For the Re-development of the HIA's Health Insurance Product Comparison Tool.

Description: CFT For the Re-development of the HIA's Health Insurance Product Comparison Tool.

Procedure identifier: 98e08704-0e00-4248-aa86-aaeada8a5cd1

Internal identifier: T022024

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2. Place of performance

Country: Ireland

Anywhere in the given country

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: CFT for the Re-development of the HIA's Health Insurance Product Comparison Tool.

Description: CFT for the Re-development of the HIA's Health Insurance Product Comparison Tool.

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country: Ireland

Anywhere in the given country

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.15. Techniques

Framework agreement:

No framework agreement

5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation signing the contract: Health Insurance Authority

6. Results

Value of all contracts awarded in this notice: 481 664,00 EUR

6.1. Result lot identifier: LOT-0001

6.1.2. Information about winners

Winner:

Official name: Communicraft Limited

Tender:

Tender identifier: Communicraft Ltd Response 1

Identifier of lot or group of lots: LOT-0001

Value of the tender: 481 664,00 EUR

Subcontracting: No

Contract information:

Identifier of the contract: Communicraft Limited Contract

Date on which the winner was chosen: 29/04/2024

Date of the conclusion of the contract: 14/06/2024

Organisation signing the contract: Health Insurance Authority

7. Modification

7.1. Modification

Identifier of the previous contract award notice: d4fdcce3-3e9a-45b9-bb1a-d9796dbff2fb-01

Identifier of the modified contract: Communicraft Limited Contract

Reason for modification: Need for modifications because of circumstances which a diligent buyer could not predict.

Description: During the implementation phase of the project, it became clear that due to the unforeseen complexity of translating the HIA's legacy system data to the new solution, additional implementation works by the appointed contractor would be required. In addition, the quality of source information was considerably more complex than first anticipated and required significantly more data cleaning and modification than could have been initially foreseen. Deferring the additional implementation work will not be appropriate as clean and correct data is required in order to have a Tool that is accurate for consumer's use. The

additional implementation works will minimise costs and ensure the optimum functionality of the system.

7.1.1. Change

Description of modifications: The modified procurement will be for: a) The ongoing and continued re-development of the HIA's health insurance product comparison tool, which is accessed through the HIA's website. b) Working with the HIA to fully identify the requirements for the comparison tool, including but not necessarily limited to: i. a Written Specification of comparison tool design ii. Review session of any specifications with HIA iii. Workshops and interviews to determine HIA requirements for the comparison tool solution. c) Development, testing, and installation of a comparison tool solution to meet the requirements of the HIA. This includes the following additional implementation works: i. Additional data cleaning and modification ii. Additional data translation iii. Additional Data testing and modification d) Support, security and maintenance service, including site development, updating and increase in data scalability, if required. This includes additional data translation and bug fixing, together with support for the back-end users and contributors. e) Data analytics, reporting and exporting of data from the comparison tool. f) Training on self-maintenance of Comparison Tool website

8. Organisations

8.1. ORG-0001

Official name: Health Insurance Authority
Registration number: Health Insurance Authority
Postal address: Beaux Lane House Mercer Street Lower Dublin 2
Town: Dublin
Postcode: D02 DH60
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: procurement@hia.ie
Telephone: 014060080
Internet address: <https://www.hia.ie>

Roles of this organisation:

Buyer
Organisation signing the contract

8.1. ORG-0002

Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000

Roles of this organisation:

Review organisation
Organisation providing more information on the review procedures

8.1. ORG-0003

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500
Roles of this organisation:
TED eSender

8.1. ORG-0004

Official name: Communicraft Limited
Registration number: 6364824J
Town: Dublin
Postcode: D02YY16
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: colmor@communicraft.com
Telephone: +353 1 8727574
Roles of this organisation:
Tenderer
Winner of these lots: LOT-0001

Notice information

Notice identifier/version: d94bd609-d515-49b6-bffa-90b95898354d - 02
Form type: Contract modification
Notice type: Contract modification notice
Notice subtype: 38
Notice dispatch date: 29/04/2026 15:10:40 (UTC+01:00) Central European Time, Western European Summer Time
Languages in which this notice is officially available: English
Notice publication number: 301823-2026
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