

NO-Oslo: software package and information systems

OJ S 184/2012 25/09/2012

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Arbeids- og velferdsdirektoratet, NAV økonomi, Anskaffelser og forretningsjuridisk avdeling

Postal address: Postboks 5, St Olavs plass

Town: Oslo

Postal code: 0130

Country: Norway

Contact person: Anskaffelser og forretningsjuridisk

For the attention of: John Arne Hansen

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Telephone: +47 21071000

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Internet address(es):

General address of the contracting authority: www.nav.no

Address of the buyer profile: http://www.doffin.no/search/Search_AuthProfile.aspx?ID=AA0005

Additional information can be obtained from:

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: the abovementioned address

I.2. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.3. Main activity

General public services

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

Procurement of tools which support an overall test process for NAV ICT.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

Main site or place of performance: Oslo, Norway.

NUTS code

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

The Norwegian Labour and Welfare Service, henceforth referred to as the Awarding Authority, shall procure a new system which support an overall test process. The objective of the project is to enter into an agreement with one or several suppliers for purchase, possibly hire, maintenance and associated supplementary services.

Currently the Awarding Authority has an ongoing annual maintenance agreement with Hewlett Packard for 2 types of software; HP Loadrunner and HP Quality Center. These are the base for the test platform. The Awarding Authority has also a number of smaller specialised systems which are considered replaced.

At present the Awarding Authority is carrying out an assessment on future use of advanced methods for testing, including automated testing, management and generation of test data (including reidentified production data), configuration management of programme codes - user interface.

In addition shall new applications and services be implemented by the Modernisation programme (MOD) and the requirement for this type of software will therefore increase considerably. At present there is no agreement which covers the Awarding Authority's requirements in connection with this.

The procurement shall be based on the following:

— Purchase, possibly hire of software with accompanying maintenance.

1. Configuration management;
2. Test administration system;
3. Output testing;
4. Function testing and GUI testing (graphical user interface testing);
5. System for test data administration;

— Accompanying services in connection with implementation, installation, adaptation, integration, development, training, consultancy, etc.

Note: to register your interest in this notice and obtain any additional information please visit the Doffin web site at http://www.doffin.no/Search/Search_Switch.aspx?ID=268087.

II.1.6. CPV code(s)

48000000 Software package and information systems, 72267100 Maintenance of information technology software, 72260000 Software-related services

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1.

Total quantity or scope

Estimated annual value of the contract is between 3 000 000 and 6 000 000 NOK, excluding VAT. Estimated to 15 000 000 - 30 000 000 NOK during a 5 year contract period.

Estimated value excluding VAT:

Range: between 15 000 000 and 30 000 000 NOK

II.2.2. Information about options

Options: yes

Description of options: The agreement regarding purchase of software will be in effect when both parties have signed the contract and is initiated with a start-up project. The agreement period is 4 years from date of approval with option for the Awarding Authority to prolong the agreement with one year upon written notification minimum 6 months prior to expiration of contract.

Provisional timetable for recourse to these options:
in months: 12 (from the award of the contract)

II.2.3. Information about renewals

This contract is subject to renewal: yes

Number of possible renewals: 1

II.3. Duration of the contract or time limit for completion

Duration in months: 48 (from the award of the contract)

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: (1) Company registration certificate;

(2) Value added tax certificate (national requirement);

(3) Company tax certificate (national requirement);

(4) Self-declaration in compliance with Appendix 2 (HSE) of the Norwegian procurement regulations (national requirement);

(5) Other documentation required (please state below).

Qualification requirement: it is required that the tenderer is a legally established company.

Documentation requirement:

Certificate of registration in the Register of Business Enterprises as required in the legislation where the tenderer is established, e.g. company registration certificate from the Brønnøysund Register Centre.

III.2.2. Economic and financial ability

List and brief description of conditions: (1) Other documentation required (please state below).

The Award Authority will obtain credit appraisal implemented by Experian. See www.Experian.no. If the tenderer thinks that the credit appraisal gives a wrong impression, supplementary information is to be enclosed the application for qualification.

Minimum level(s) of standards possibly required: It is required that the tenderer has good financial solidity. The requirement shall be substantiated by a credit rating of "good creditworthiness" or better.

III.2.3. Technical and professional ability

List and brief description of conditions:

(1) Other documentation required (please state below).

Regarding qualification requirement 1: a detailed description of the tenderer's 3 principal, relevant deliveries for the previous 3 years, including systems/products, values, function /liability areas, dates and recipients. Name and contact information of the contact person at the listed references shall be given in such a way that the Awarding Authority can address if required.

Regarding qualification requirement 2: description of the tenderer's technical capacity, including description of the relevant units belonging to the tenderer. Use of sub-suppliers.

Regarding qualification requirement 3: statement regarding the tenderer's quality assurance system as well as certificates, if any, issued by independent bodies. Brief description of the tenderer's essential method areas/processes with relevance to the delivery. The description must include methodology/process for Start-up project, maintenance services as well as Licence and agreement management.

Minimum level(s) of standards possibly required:

1. Considerable and relevant experience from corresponding deliveries within the relevant areas is required;
2. Very good implementation ability in relation to the delivery(ies) is required;
3. Established and suitable quality assurance methods are required.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

III.3.2. Information about staff responsible for the performance of the contract

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Negotiated

Some candidates have already been selected (if appropriate under certain types of negotiated procedures) no

IV.1.2. Information about the limits on the number of candidates to be invited

Envisaged minimum number 3: and Maximum number 5

Objective criteria for choosing the limited number of candidates: Experience 35 %.

Implementation ability 50 %.

Methods for quality assurance 15 %.

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated yes

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

IV.3.2. Previous publication concerning this procedure

Prior information notice

Notice number in the OJ S: [2012/S 158-264548](#) of 15.8.2012

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Time limit for receipt of requests for documents or for accessing documents: 22.10.2012

IV.3.4. Time limit for receipt of tenders or requests to participate

22.10.2012 - 12:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

31.10.2012

IV.3.6. Languages in which tenders or requests to participate may be submitted

Other: Norwegian.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

IV.3.8. Conditions for opening of tenders

Section VI: Complementary information

VI.1. Information about recurrence

VI.2. Information about European Union funds

VI.3. Additional information

(NT Ref:268403).

VI.4. Procedures for review

VI.4.1. Review body

VI.4.2. Review procedure

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

20.9.2012