

30324-2026 - Competition

Ireland – IT services: consulting, software development, Internet and support – Single-Party Framework Agreement for the provision, implementation and support of a Case Management Solution and Related Services for the Corporate Enforcement Authority

OJ S 10/2026 15/01/2026

Contract or concession notice – standard regime - Change notice
Services

1. Buyer

1.1. Buyer

Official name: Corporate Enforcement Authority

Email: procurement@cea.gov.ie

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Single-Party Framework Agreement for the provision, implementation and support of a

Case Management Solution and Related Services for the Corporate Enforcement Authority

Description: The Corporate Enforcement Authority proposes to engage in a competitive process for the establishment of a Single-Party Framework Agreement for the provision, implementation and support of a Case Management Solution and Related Services.

Requirements under the Framework Agreement will include, but are not limited to, the following: - A Software as a service (SaaS) for the Contracting Authority Case Management solution, including: initial implementation of the service(s); end-to-end managed service for the hosting, licencing, maintenance, development and support of the Contracting Authority's Case Management solution; - Additional features and potential future enhancements; - The migration of existing data (currently stored in MS Excel plus various file types MS Office suite products (e.g. doc , pdf) and MS Access databases, to the new solution - Reporting and Analytics capability - Training on the new solution - Any related Services deemed necessary to support the application over the life of the framework. - The implementation, support and development of a Case Management solution The desired outcomes of this framework are: - Create an integrated solution that is easy for all staff within the Contracting Authority to use. - Streamline and automate processes, reducing the administrative burden on the Contracting Authority. - Reduced reliance on key Contracting Authority centralised functions with increased self-sufficiency. - Facilitate and improve access to unified information and insights across the platform. - Improve and simplify productivity. Please refer to the PQQ Document for more information.

Procedure identifier: 5dea23dd-1b02-45a4-971a-aebb9ceb5cbc

Type of procedure: Competitive dialogue

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72200000 Software programming and consultancy services, 72210000 Programming services of packaged software products, 72211000 Programming services of systems and user software, 72212000 Programming services of application software, 72212600 Database and operating software development services, 72212610 Database software development services, 72230000 Custom software development services, 72243000 Programming services, 72320000 Database services, 72322000 Data management services, 48000000 Software package and information systems, 48331000 Project management software package, 48517000 IT software package, 48610000 Database systems , 48611000 Database software package, 48612000 Database-management system, 48780000 System, storage and content management software package, 48781000 System management software package, 48983000 Development software package

2.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3. Value

Estimated value excluding VAT: 8 000 000,00 EUR

Maximum value of the framework agreement: 8 000 000,00 EUR

2.1.4. General information

Additional information: Please consult the associated documentation, which contains full instructions regarding the submission of tenders and is available to download from www.etenders.gov.ie using eTenders Resource ID – 7134252 Interested parties must associate their organisation with this competition on the eTenders web site (www.etenders.gov.ie) in order to be included on the mailing list for clarifications and to upload tender responses. To do this you must do the following: Log-in to the eTenders portal; Locate the competition using the Advanced Search by searching under the Contracting Authority or Resource ID. Click on the hyperlink for the competition which will bring you to the CfT Workspace. In the Show CfT Menu for the competition click on the “Expression of Interest in the drop-down menu. Complete the Association with the CfT tab. This will then provide you with a link to Tender under the Show CfT Menu where you can prepare your submission. When finalising your tender submission please upload your final response as a ZIP file as individual documents may lose their titles if uploaded individually. Also ensure that you receive a message under the status header called Submitted, as the percentage tab does not necessarily imply you have successfully submitted your response. There is a maximum upload limit of 250MB per file and 500MB per tender submission. Suppliers should note the following when making their submission suppliers must ensure that they give themselves sufficient time to upload & submit all required documentation before the submission deadline. Suppliers should consider the fact that upload speeds vary and that the new eTenders system operates in a different manner to the previous platform operated by EU-Supply. The submit button will be disabled automatically upon the expiration of the response deadline. If you experience difficulty when uploading documents, please contact the eTenders Support Desk for technical assistance. Email irish-eproc-helpdesk@eurodym.com or Telephone: +353(0)818 001459 (09:00 – 17:00 hours). Tenders submitted by any other means (including but not limited to email, post, messaging system on etenders or hand delivery) will not be accepted. All information relating to attachments, including clarifications and changes, will be published on the Irish Government Procurement Opportunities Portal (www.etenders.gov.ie) only. Registration is free of charge. The contracting authority will not accept responsibility for information relayed (or not relayed) via third parties. All queries regarding this tender requirement or process must be submitted through the Irish Government Procurement Opportunities Portal www.etenders.gov.ie as a specific question. Responses will

be circulated to those tenderers that have registered an interest in this notice on www.etenders.gov.ie. The details of the person making a query will not be disclosed when circulating the response. The contracting authority will not be responsible for any costs, charges or expenses incurred by candidates or tenderers. Contract award will be subject to the approval of the competent authorities. Without prejudice to the principle of equal treatment, the contracting authority is not obliged to engage in a clarification process in respect of the procurement documents with missing or incomplete information. Therefore, respondents are advised to ensure that they return completed documentation in order to avoid the risk of elimination from the competition. Where applicable, please note in relation to all documents, that where reference is made to a particular standard, make, source, process, trademark, type, or patent, that this is not to be regarded as a de facto requirement. In all such cases it should be understood that such indications are to be treated strictly and solely for reference purposes only, to which the words "or equivalent" will always be appended. At its absolute discretion, the contracting authority may elect to terminate this procurement process, the framework agreement or any contract awarded under the framework agreement at any time.

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: Single-Party Framework Agreement for the provision, implementation and support of a Case Management Solution and Related Services for the Corporate Enforcement Authority
Description: The Corporate Enforcement Authority proposes to engage in a competitive process for the establishment of a Single-Party Framework Agreement for the provision, implementation and support of a Case Management Solution and Related Services.
Requirements under the Framework Agreement will include, but are not limited to, the following: - A Software as a service (SaaS) for the Contracting Authority Case Management solution, including: initial implementation of the service(s); end-to-end managed service for the hosting, licencing, maintenance, development and support of the Contracting Authority's Case Management solution; - Additional features and potential future enhancements; - The migration of existing data (currently stored in MS Excel plus various file types MS Office suite products (e.g. doc, pdf) and MS Access databases, to the new solution - Reporting and Analytics capability - Training on the new solution - Any related Services deemed necessary to support the application over the life of the framework. - The implementation, support and development of a Case Management solution. The desired outcomes of this framework are: - Create an integrated solution that is easy for all staff within the Contracting Authority to use. - Streamline and automate processes, reducing the administrative burden on the Contracting Authority. - Reduced reliance on key Contracting Authority centralised functions with increased self-sufficiency. - Facilitate and improve access to unified information and insights across the platform. - Improve and simplify productivity. Please refer to the PQQ Document for more information.

Internal identifier: 0

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

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Options:

Description of the options: The maximum duration of the framework agreement will be ten (10) years subject to satisfactory annual review of performance. For the avoidance of doubt, the Contracting Authority confirms that the period of any contracts awarded under the framework agreement may extend beyond the date of expiry of the agreement. The extended duration for the framework has been selected for a number of reasons including: The embedded and strategic nature of the Contracting Authority Enterprise Infrastructure and associated services amounts to a core enterprise solution and to replace and transition from such a solution in a shorter period would cause significant disruption to the workings of the Contracting Authority and the delivery of services. The financial cost for the Contracting Authority in procuring the services will amount to a significant investment and this investment could not be optimised and the necessary return achieved if the services were required for a shorter period and would ultimately not deliver value for money on behalf of the taxpayer. For the avoidance of doubt, the Contracting Authority confirms that the period of any contracts awarded under the framework agreement may extend beyond the date of expiry of the agreement. The framework agreement will be established on foot of a competition for an initial call-off contract for a four (4) year period, with any subsequent contracts ranging from between one (1) to three (3) years, subject to satisfactory annual review of performance. The initial call-off contract will be awarded to the successful tenderer shortly after the formal establishment of the framework agreement.

5.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

5.1.3. Estimated duration

Duration: 10 Years

5.1.5. Value

Estimated value excluding VAT: 8 000 000,00 EUR

Maximum value of the framework agreement: 8 000 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.7. Strategic procurement

Aim of strategic procurement: Reduction of environmental impacts

Description: Selection criterion on environmental, social and governance (ESG)

Approach to reducing environmental impacts: Other

Green Procurement Criteria: Other Green Public Procurement criteria

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 6

Maximum number of candidates to be invited for the second stage of the procedure: 6

The procedure will take place in successive stages. At each stage, some participants may be eliminated

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 09/01/2026 12:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=7134252>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=7134252>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Variants: Allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of requests to participate: 16/02/2026 12:00:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Justification for the duration of the framework agreement: The extended duration for the framework has been selected for a number of reasons including: The embedded and strategic nature of the Contracting Authority Enterprise Infrastructure and associated services amounts to a core enterprise solution and to replace and transition from such a solution in a shorter period would cause significant disruption to the workings of the Contracting Authority and the

delivery of services. The financial cost for the Contracting Authority in procuring the services will amount to a significant investment and this investment could not be optimised and the necessary return achieved if the services were required for a shorter period and would ultimately not deliver value for money on behalf of the taxpayer. For the avoidance of doubt, the Contracting Authority confirms that the period of any contracts awarded under the framework agreement may extend beyond the date of expiry of the agreement.

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Information about review deadlines: In line with remedies legislation and S.I. 130/2010

Organisation providing offline access to the procurement documents: Corporate Enforcement Authority

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Corporate Enforcement Authority

Organisation processing tenders: Corporate Enforcement Authority

8. Organisations

8.1. ORG-0001

Official name: Corporate Enforcement Authority

Registration number: unavailable

Postal address: 16 Parnell Square East Dublin 1

Town: Dublin 1

Postcode: D01 W5C2

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: procurement@cea.gov.ie

Telephone: 0870958408

Buyer profile: www.cea.gov.ie

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1. ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1. **ORG-0003**

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

10. Change

Version of the previous notice to be changed

:

c0597ed5-d734-4492-871f-1f9dd032d782-01

Main reason for change

:

Information updated

Description

:

The deadline for submission of completed questionnaires has been extended to Monday 16th February 2026 at 12 Noon (Irish time)

Notice information

Notice identifier/version: 211998ce-42d6-4a94-90d6-5b18a4338217 - 02

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 13/01/2026 14:37:37 (UTC+00:00) Western European Time, GMT

Languages in which this notice is officially available: English

Notice publication number: 30324-2026

OJ S issue number: 10/2026

Publication date: 15/01/2026