

**Norway-Trondheim: Mobile-telephone services**  
**OJ S 168/2016 01/09/2016**  
**Contract award notice**  
**Services**

**Directive 2004/18/EC**

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Miljødirektoratet [The Norwegian Environment Agency]

National registration number: 999601391

Postal address: PB 5672 Sluppen

Town: Trondheim

Postal code: 7485

Country: Norway

For the attention of: Jonas Østlyng

E-mail: [post@miljodir.no](mailto:post@miljodir.no)

Telephone: +47 73580500

**Internet address(es):**

Address of the buyer profile: <https://kgv.doffin.no/ctm/Supplier/CompanyInformation/Index/3023>

Electronic access to information: <https://kgv.doffin.no/ctm/Supplier/Documents/Folder/132399>

**I.2. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.3. Main activity**

General public services

Environment

**I.4. Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: no

**Section II: Object of the contract**

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**II.1. Description**

**II.1.1. Title**

Framework agreement for mobile telephony services.

**II.1.2. Type of contract and place of performance or delivery**

Services

Service category No 5: Telecommunications services

Main site or place of performance: Trondheim.

NUTS code NO Norge

**II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)**

The procurement involves the establishment of a framework agreement

**II.1.4. Short description of the contract or purchase(s)**

The Norwegian Environment Agency, hereafter called the contracting authority, invite tenderers to a restricted tender contest with a competitive dialogue for a framework agreement

with one dealer for the procurement of mobile telephony services.

The procurement includes mobile subscriptions, mobile broad band, mobile telephones, mobile telephone exchange and SIP-trunk for use with Microsoft Lync (Skype for Business). The procurement also includes a system for cost control. Cost control means a system that withdraws and gives a wage deduction basis for content services and excess consumption of calls and data.

The contracting authority has a contract with Netcom for the provision of telephony services that expires 31.1.2016. A new competition shall therefore be held for these services in order to secure necessary access to relevant services of high quality. The contracts shall facilitate a high quality service level as well as a high degree of flexibility at competitive prices.

The contract will have a minimum period of 2 years with an option for a further 2 1-year extensions (2+1+1), so that the maximum contract length can be up to 4 years.

The contracting authority currently has over 730 mobile subscriptions, several pure mobile data subscriptions and one SIP-access delivered to our address in Trondheim. The mobile telephony is integrated with Lync and all the subscriptions are set up so that both the mobile telephone and the Lync client ring simultaneously. The contracting authority operates all the Lync servers itself.

The contracting authority currently has 3 000 call minutes, 3 000 SMS/MMS, free calls in Scandinavia, free calls between the contracting authority's telephones, as well as one GB data package included in all subscriptions. The data use is ever increasing whilst calls and messages are stable. Favourable prices for roaming contracts with foreign mobile operators is also important.

Mobile telephony is an important work tool in the Norwegian Environment Agency and there are high requirements for quality and availability, both for daily use and in crises and for stand-by. User friendly systems to administer the contracting authority's mobile subscriptions and queues are also important.

#### **II.1.5. CPV code(s)**

64212000 Mobile-telephone services, 64215000 IP telephone services, 32250000 Mobile telephones

#### **II.1.6. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

### **II.2. Total value of the contract/lot**

#### **II.2.1. Total value of the contract/lot**

## **Section IV: Procedure**

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### **IV.1. Type of procedure**

#### **IV.1.1. Type of procedure**

competitive dialogue

### **IV.2. Award criteria**

#### **IV.2.1. Award criteria**

The most economically advantageous tender in terms of

1. Collective price. Weighting 50
2. Customer's requirement. Weighting 50

#### **IV.2.2. Information about electronic auction**

### **IV.3. Administrative information**

#### **IV.3.1. File reference number attributed by the contracting authority**

2015/3781

#### **IV.3.2. Previous publication concerning this procedure**

##### **Contract notice**

Notice number in the OJ S: [2015/S 102-186482](#) of 29.5.2015

### **Section V: Award of contract**

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Contract No: 1

Lot No: 1

- Lot title: Framework agreement for mobile telephony services

#### **V.1. Date of conclusion of the contract**

11.12.2015

#### **V.2. Information about tenders**

Number of tenders received: 3

#### **V.3. Name and address of the contractor**

Official name: Telenor Norge AS

Postal address: Snarøyveien 30

Town: Fornebu

Postal code: 1360

Country: Norway

#### **V.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot:

Value: 16 500 000 NOK

excluding VAT

#### **V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

### **Section VI: Complementary information**

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#### **VI.1. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **VI.2. Additional information**

#### **VI.3. Procedures for review**

##### **VI.3.1. Review body**

##### **VI.3.2. Review procedure**

##### **VI.3.3. Service from which information about the review procedure may be obtained**

#### **VI.4. Date of dispatch of this notice**

30.8.2016