

United Kingdom-Leeds: Business and management consultancy services

OJ S 171/2014 06/09/2014

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: National Health Service Commissioning Board

Postal address: Quarry House, Quarry Hill

Town: Leeds

Postal code: LS2 7UE

Country: United Kingdom

Contact person: <https://nhsbsa.bravosolution.co.uk/web/login.shtml>E-mail: help@bravosolution.co.uk**Internet address(es):**General address of the contracting authority: www.england.nhs.ukAddress of the buyer profile: <https://nhsbsa.bravosolution.co.uk/web/login.shtml>Electronic access to information: <https://nhsbsa.bravosolution.co.uk/web/login.shtml>Electronic submission of tenders and requests to participate: <https://nhsbsa.bravosolution.co.uk/web/>**Additional information can be obtained from:**

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: the abovementioned address**I.2. Type of the contracting authority**

National or federal agency/office

I.3. Main activity

Health

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description**II.1.1. Title attributed to the contract by the contracting authority**

Support Service for National Dental Reform.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 11: Management consulting services [6] and related services

Main site or place of performance: Various locations throughout England.

NUTS code UKC North East (England),UKD North West (England),UKE Yorkshire and the Humber,UKK South West (England),UKJ South East (England),UKG West Midlands (England),UKF East Midlands (England),UKI London,UKH East of England

II.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

II.1.4. Information about framework agreement

Framework agreement with a single operator

Duration of the framework agreement

Duration in years: 4

Estimated total value of purchases for the entire duration of the framework agreement

Estimated value excluding VAT:

Range: between 8 800 000 and 10 000 000 GBP

II.1.5. Short description of the contract or purchase(s)

The National Health Service Commissioning Board (NHS England) are seeking to establish a single supplier framework to deliver end to end management of the UK dental pilot programme. The successful service provider will be required to support the wider introduction of the NHS dental contract that is based on registration, capitation and quality with the aim of improving oral health and increasing access to NHS dentistry across England.

These services are essential elements of the dental contract reform programme.

NHS England is seeking bids from organisations that are capable of providing the service whilst ensuring national continuity across multiple work streams. The work streams which form part of this service include but are not limited to;

— Supporting the interests of patients through effective and efficient management of UK dental practices.

— Ensuring the continuity and standardisation of service delivery in dental practices.

— Conducting mentoring and partnership seminars with dental practices across the country.

— Providing analytical input into the development of the national contract.

— Delivering engagement events with stakeholders and NHS England and Department of Health staff.

— Programme Communication, to include a hosted web site and communication with stakeholders.

— Provision of a help desk hosted by primary care specialists that supports dental software suppliers, pilot sites and area teams.

— Ensuring continuity between the national programme team objectives, and the operational delivery at each pilot site.

— Actively supporting pilot practices through:

— Training seminars,

— Support visits,

— Continuous dialogue,

— Support for pilot practices.

The procurement will be conducted using the EU open tender procedure.

II.1.6. CPV code(s)

79410000 Business and management consultancy services, 80561000 Health training services , 85130000 Dental practice and related services, 72322000 Data management services, 80532000 Management training services, 75122000 Administrative healthcare services

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: yes

II.2. Scope of the procurement

II.2.1. Total quantity or scope

The single supplier framework will be in place for an initial period of 2 years with an optional extension of 2 consecutive periods of 1 year i.e. 2y+1y+1y.

II.2.2. Information about options

Options: yes

Description of options: The framework will be in place for an initial period of 2 years with an optional extension of 2 consecutive periods of 1 year i.e. 2y+1y+1y.

II.2.3. Information about renewals

This contract is subject to renewal: no

II.3. Duration of the contract or time limit for completion

Duration in months: 48 (from the award of the contract)

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

The Contracting Authority reserve the right to require deposits and/or guarantees and/or bonds and/or another form of security. Details will be provided in the contract documents.

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

To be set out in the tender documents.

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

The Contracting Authority reserve the right to require groupings of service providers to take a particular legal form or to require a single provider to take primary liability or to require each party to undertake joint and several liability (where relevant).

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: yes

Description of particular conditions: Service providers may be asked to actively participate in the achievement of social and/or environmental policy objectives. Accordingly, contract performance conditions in particular may relate to social and/or environmental considerations.

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: The Contracting Authority is using the NHSBSA eSourcing portal (<https://nhsbsa.bravosolution.co.uk>) to facilitate this procurement. The tender documents can be accessed once suppliers have completed the registration requirements and created a user-name and password.

Supplier Instructions How to Express Interest in this Tender:

1. Register your company on the eSourcing portal (this is only required once) Browse to the eSourcing Portal: <https://nhsbsa.bravosolution.co.uk>

Select the 'Click here to register to register link'.

Accept the terms and conditions and select 'continue'.

Enter your correct business and user details.

Note the user-name you chose and select 'save' when complete.

You will shortly receive an email with your unique password (please keep this secure).

2. Express an Interest in the tender:

Login to the portal with the user-name/password.

Click on the relevant Invitation to Tender (ITT) to access the content.

Select the 'Express Interest' button in the 'Actions' box on the left-hand side of the page.

This will move the ITT into your personal page. (This is a secure area reserved for your projects only).

Select the ITT code. You can now access any attachments by selecting the 'Settings and Buyer Attachments' in the 'Actions' box.

3. Responding to the tender: You can now choose to 'Reply' or 'Reject' (please state your reasons where rejecting).

You can now use the 'Messages' function to communicate with the buyer and seek any clarification.

Note the deadline for completion then follow the on-screen instructions to complete the ITT.

There may be a combination of on-line and off-line actions for you to perform (there is detailed on-line help available).

If you require any further assistance please consult the on-line help, or contact the e-Tendering help desk on +44 8003684850 or e-mail help@bravosolution.co.uk

In accordance with articles 45-50 of Directive 2004/18/EC and Regulations 23 to 25 of the Public Contracts Regulations and as set out in the invitation to tender documents available from <https://nhsbsa.bravosolution.co.uk>. Applicants will be assessed in accordance with part 4 of the Public Contracts Regulations (as amended), on the basis of the information provided in the response to the tender documentation.

III.2.2. Economic and financial ability

List and brief description of conditions: In accordance with Regulation 24 of the Public Contracts Regulations 2006 and as set out in the tender documentation which is available from <https://nhsbsa.bravosolution.co.uk>

Minimum level(s) of standards possibly required: The Contracting Authority requests a minimum of 7 050 000 GBP turnover by applicant (or group where adequate guarantee is provided by the group parent company).

III.2.3. Technical and professional ability

List and brief description of conditions:

In accordance with Article 48-50 of Directive 2004/18/EC and Regulation 25 of the Public Contracts Regulations 2006 and as set out in the ITT which is available from <https://nhsbsa.bravosolution.co.uk>

Minimum level(s) of standards possibly required:

Pass/Fail elements relating to technical capability, quality assurance, TUPE, organisational compliance with primary legislation, health and safety, insurance cover, subcontracting, financial stability.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: no

III.3.2. Information about staff responsible for the performance of the contract

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.1.2. Information about the limits on the number of candidates to be invited

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

14_02_12

IV.3.2. Previous publication concerning this procedure

Prior information notice

Notice number in the OJ S: [2014/S 69-118787](#) of 8.4.2014

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Time limit for receipt of requests for documents or for accessing documents: 12.10.2014 - 09:00

Payable documents: no

IV.3.4. Time limit for receipt of tenders or requests to participate

13.10.2014 - 12:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6.

Languages in which tenders or requests to participate may be submitted
English.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender
Duration in months: 03 (from the date stated for receipt of tender)

IV.3.8. Conditions for opening of tenders

Date: 13.10.2014 - 12:01

Place:

ITT submissions will be opened through the <https://nhsbsa.bravosolution.co.uk> eTendering system after the deadline has passed.

Persons authorised to be present at the opening of tenders: yes

Information about authorised persons and opening procedure: A member of the eTendering team authorised to use the eTendering system..

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.3. Additional information

The Contracting Authority intends to use an eTendering system in this procurement exercise. HM Government requires that tender documentation issued by government departments for contracts with a value exceeding 10 000 GBP over the life of the contract be published on-line (<https://www.gov.uk/contracts-finder>) for the general public. The resulting contract is also published.

The procurement will be subject to Cabinet Office approval prior to award.

The Contracting Authority reserve the right to cancel the procurement process at any time and /or not to award the contract as a result of this procurement exercise.

VI.4. Procedures for review

VI.4.1. Review body

VI.4.2. Review procedure

Precise information on deadline(s) for review procedures: The Contracting Authority will incorporate a standstill period at the point information on the award of the contract is communicated to tenderers. That notification will provide full information on the award decision. The standstill period, which will be for a minimum of 10 calendar days provides for unsuccessful tenderers to challenge the award decision before a contract is entered into. The Public Contracts Regulations 2006 (SI 2006/5) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the Regulations to take action in the High Court (England, Wales and Northern Ireland).

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

4.9.2014