

303965-2026 - Result

Croatia – Data network management services – Održavanje centra WAN i IP telefonije.

OJ S 85/2026 04/05/2026

Contract or concession award notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: GRAD SPLIT

Email: katarinanatasa.mercep@split.hr

Legal type of the buyer: Local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Održavanje centra WAN i IP telefonije.

Description: Ovom je nabavom predviđeno sklapanje okvirnog sporazuma na razdoblje od dvije godine za pružanje usluga održavanja i podrške u radu mrežne opreme, u skladu s tehničkom specifikacijom i troškovnikom

Procedure identifier: 95c8f6e5-2734-45b1-a54c-a92deb17a39c

Internal identifier: VV-1/2026-ZS

Type of procedure: Open

Main features of the procedure: Otvoreni postupak

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72315200 Data network management services

2.1.2. Place of performance

Country subdivision (NUTS): Splitsko-dalmatinska županija (HR035)

Country: Croatia

Additional information: Odabrani ponuditelj će vršiti uslugu u sjedištu Naručitelja ili na drugom mjestu po potrebi Naručitelja.

2.1.3. Value

Estimated value excluding VAT: 430 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0000

Title: Održavanje centra WAN i IP telefonije.

Description: Ovom je nabavom predviđeno sklapanje okvirnog sporazuma na razdoblje od dvije godine za pružanje usluga održavanja i podrške u radu mrežne opreme, u skladu s tehničkom specifikacijom i troškovnikom

Internal identifier: VV-1/2026-ZS

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72315200 Data network management services

5.1.2. Place of performance

Country subdivision (NUTS): Splitsko-dalmatinska županija (HR035)

Country: Croatia

Additional information: Odabrani ponuditelj će vršiti uslugu u sjedištu Naručitelja ili na drugom mjestu po potrebi Naručitelja.

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 430 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included with the following justification

Justification: nije primjenjivo.

5.1.10. Award criteria

Criterion:

Type: Price

Name: Cijena ponude

Description: Cijena ponude

Category of award weight criterion: Weight (points, exact)

Award criterion number: 90

Criterion:

Type: Quality

Name: Dodatna tehnička podrška

Description: Naručitelj kao jedan od kriterija određuje dodatnu tehničku podršku uključenu u ponudbenu cijenu. Maksimalan broj bodova koji ponuditelj može ostvariti u okviru ovog kriterija je 10 bodova. Kao kriterij primjenjuje se sati ponuđene usluge, izražena u broju sati, kao cijeli broj. Minimalni broj sati ponuđene usluge je 440 (bez dodatnih ponuđenih sati) te ponuditelju koji ne ponudi dodatne sate dodijelit će se 0,00 bodova. Ponuda s najvećim dodatnim satima ponuđene usluge dobiva maksimalan broj bodova za kriterij „Dodatna tehnička podrška“.

Ostale ponude se boduju relativno u odnosu na ponudu s iskazanim najvišim dodatnim satima pružene usluge. Minimalno iskazani dodatni sati pružene usluge su 440 sati, a maksimalno iskazani dodatni sati pružene usluge koji se uzimaju u obzir je 500 sati. Ukoliko se nude dodatni sati pružene usluge više od vrijednosti 500, smatrat će se da je ponuđen maksimalan broj sati koji se uzima u obzir. Gospodarski subjekt će vrijednost kriterija izraziti numerički.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Additional buyer coverage: Naručitelji koji su navedeni u ovoj obavijesti

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Državna komisija za kontrolu postupaka javne nabave

Organisation providing additional information about the procurement procedure: GRAD SPLIT

Organisation providing more information on the review procedures: GRAD SPLIT

6. Results

Value of all contracts awarded in this notice: 210 656,00 EUR

6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: SMART NET d.o.o.

Tender:

Tender identifier: TEN-0001

Identifier of lot or group of lots: LOT-0000

Value of the tender: 210 656,00 EUR

The tender was ranked: yes

Rank in the list of winners: 1

The tender is a variant: no

Subcontracting: No

Contract information:

Identifier of the contract: U-26/00234 CON-0001

Title: Održavanje centra WAN i IP telefonije.

Date of the conclusion of the contract: 17/04/2026

The contract is awarded within a framework agreement: yes

Notice that created the framework agreement: 5b37fed1-5017-405d-9906-f8ef733f4253-01

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from micro, small or medium tenderers

8. Organisations

8.1. ORG-0001

Official name: GRAD SPLIT

Registration number: 78755598868

Postal address: Branimirova obala 17

Town: Split

Postcode: 21000

Country subdivision (NUTS): Splitsko-dalmatinska županija (HR035)

Country: Croatia

Contact point: Marijana Kirevski

Email: katarinanatasa.mercep@split.hr

Telephone: +385 21310056

Internet address: <https://split.hr>

Buyer profile: <https://split.hr>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Državna komisija za kontrolu postupaka javne nabave

Registration number: 95857869241

Postal address: Ulica grada Vukovara 23/V

Town: Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Kontakt

Email: dkom@dkom.hr

Telephone: +385 14559 930

Internet address: <https://www.dkom.hr/>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Narodne novine d.d.

Registration number: TED94

Registration number: HR64546066176

Postal address: Savski gaj XIII. 6

Town: Zagreb

Postcode: 10020

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: EOJN Helpdesk

Email: ejjn@nn.hr

Telephone: +385 16652889

Internet address: <https://www.nn.hr/>

Roles of this organisation:

TED eSender

8.1. ORG-0004

Official name: SMART NET d.o.o.

Size of the economic operator: Small

Registration number: 18916352871

Postal address: Zagrebačka cesta 145

Town: Grad Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Natalija Ljubičić

Email: info@smart-net.hr

Telephone: +385 15584284

Internet address: <https://www.smart-net.hr>

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0000

Notice information

Notice identifier/version: 1232a81e-e955-42a5-a56a-a58e25586271 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

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