

## 304041-2026 - Result

Portugal – Software programming and consultancy services – Aq. serv. desenvolvimento SW, na vertente de análise ao nível da experiência do utilizador, para agrupamento de iniciativas planeadas para 2026 no âmbito do Portal da Segurança Social e da App Segurança Social Mobile - Lote 3

OJ S 85/2026 04/05/2026

Contract or concession award notice – standard regime  
Services

### 1. Buyer

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#### 1.1. Buyer

Official name: Instituto de Informática, I.P.

Email: [ii-contratacao@seg-social.pt](mailto:ii-contratacao@seg-social.pt)

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Social protection

### 2. Procedure

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#### 2.1. Procedure

Title: Aq. serv. desenvolvimento SW, na vertente de análise ao nível da experiência do utilizador, para agrupamento de iniciativas planeadas para 2026 no âmbito do Portal da Segurança Social e da App Segurança Social Mobile - Lote 3

Description: Aq. serv. desenvolvimento SW, na vertente de análise ao nível da experiência do utilizador, para agrupamento de iniciativas planeadas para 2026 no âmbito do Portal da Segurança Social e da App Segurança Social Mobile - Lote 3

Procedure identifier: b262f2cc-721a-497c-b4e0-ea37c10360bb

Internal identifier: 2326000073

Type of procedure: Open

The procedure is accelerated: no

##### 2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72200000 Software programming and consultancy services

##### 2.1.2. Place of performance

Country subdivision (NUTS): Extra-Regio NUTS 3 (PTZZZ)

Country: Portugal

##### 2.1.3. Value

Estimated value excluding VAT: 1 276 800,00 EUR

##### 2.1.4. General information

**Legal basis:**

Directive 2014/24/EU

### 5. Lot

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#### 5.1. Lot: LOT-0001

Title: Aq. serv. desenvolvimento SW, na vertente de análise ao nível da experiência do utilizador, para agrupamento de iniciativas planeadas para 2026 no âmbito do Portal da Segurança Social e da App Segurança Social Mobile - Lote 3

Description: Aq. serv. desenvolvimento SW, na vertente de análise ao nível da experiência do utilizador, para agrupamento de iniciativas planeadas para 2026 no âmbito do Portal da Segurança Social e da App Segurança Social Mobile - Lote 3

Internal identifier: 2326000073

#### 5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72200000 Software programming and consultancy services

#### 5.1.2. Place of performance

Country subdivision (NUTS): Extra-Regio NUTS 3 (PTZZZ)

Country: Portugal

#### 5.1.3. Estimated duration

Start date: 01/06/2026

Duration end date: 31/12/2026

#### 5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

#### 5.1.10. Award criteria

##### Criterion:

Type: Price

Description: Preço - 40%

##### Criterion:

Type: Quality

Description: Mérito Técnico da proposta - 60%

Description of the method to be used if weighting cannot be expressed by criteria: Em caso de empate, será aplicado como critério de desempate o sorteio

#### 5.1.15. Techniques

##### Framework agreement:

No framework agreement

##### Information about the dynamic purchasing system:

No dynamic purchase system

#### 5.1.16. Further information, mediation and review

Review organisation: Instituto de Informática, I.P.

Organisation providing additional information about the procurement procedure: Instituto de Informática, I.P.

Organisation providing offline access to the procurement documents: Instituto de Informática, I.P.

Organisation providing more information on the review procedures: Instituto de Informática, I.P.

Organisation executing the payment: Instituto de Informática, I.P.

Organisation signing the contract: Instituto de Informática, I.P.

## 6. Results

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Value of all contracts awarded in this notice: 1 276 800,00 EUR

#### 6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

#### 6.1.2. Information about winners

**Winner:**

Official name: BABEL IBÉRICA, S. A.

**Tender:**

Tender identifier: 0.0

Identifier of lot or group of lots: LOT-0001

Value of the tender: 1 276 800,00 EUR

The tender is a variant: no

Subcontracting: Not yet known

**Contract information:**

Identifier of the contract: 2326000073

Date on which the winner was chosen: 10/04/2026

Date of the conclusion of the contract: 29/04/2026

Organisation signing the contract: Instituto de Informática, I.P.

#### 6.1.4. Statistical information

**Received tenders or requests to participate:**

Type of received submissions: Tenders

Number of tenders or requests to participate received: 2

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 2

Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 0

## 8. Organisations

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#### 8.1. ORG-0001

Official name: Instituto de Informática, I.P.

Registration number: 504 322 915

Department: Área de Contratação Pública

Postal address: Avenida Prof. Dr. Cavaco Silva, n.º 17 – Edifício Ciência I, Taguspark

Town: Porto Salvo

Postcode: 2740-120

Country subdivision (NUTS): Grande Lisboa (PT1A0)

Country: Portugal

Contact point: Área de Contratação Pública

Email: [ii-contratacao@seg-social.pt](mailto:ii-contratacao@seg-social.pt)

Telephone: +351214230000

Internet address: <https://www.acingov.pt>

**Roles of this organisation:**

Buyer  
Organisation providing additional information about the procurement procedure  
Organisation providing offline access to the procurement documents  
Review organisation  
Organisation providing more information on the review procedures  
Organisation signing the contract  
Organisation executing the payment

#### 8.1. **ORG-0002**

Official name: BABEL IBÉRICA, S. A.  
Size of the economic operator: Large  
Registration number: 507025229  
Postal address: Rua Cupertino de Miranda, n. °12, Lote 6, R/C-B  
Town: Lisboa  
Postcode: 1600-546  
Country subdivision (NUTS): Grande Lisboa (PT1A0)  
Country: Portugal  
Contact point: Cristiana Nunes  
Email: [info.lisboa@babel.es](mailto:info.lisboa@babel.es)  
Telephone: (+351) 210 202 446  
Internet address: <https://www.acingov.pt>

#### **Roles of this organisation:**

Tenderer

**Winner of these lots: LOT-0001**

#### 8.1. **ORG-0000**

Official name: Publications Office of the European Union  
Registration number: PUBL  
Town: Luxembourg  
Postcode: 2417  
Country subdivision (NUTS): Luxembourg (LU000)  
Country: Luxembourg  
Email: [ted@publications.europa.eu](mailto:ted@publications.europa.eu)  
Telephone: +352 29291  
Internet address: <https://op.europa.eu>

#### **Roles of this organisation:**

TED eSender

## Notice information

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Notice identifier/version: 77ff22ac-9631-49a0-ab07-7e02f15c0b8b - 01  
Form type: Result  
Notice type: Contract or concession award notice – standard regime  
Notice subtype: 29  
Notice dispatch date: 30/04/2026 10:57:18 (UTC+00:00) Western European Time, GMT  
Languages in which this notice is officially available: Portuguese  
Notice publication number: 304041-2026  
OJ S issue number: 85/2026  
Publication date: 04/05/2026