

304238-2026 - Result

Norway – Survey design services – 1-UDE-2026 procurement of a technical system for carrying out user surveys in the adult education.

OJ S 85/2026 04/05/2026

Contract or concession award notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Oslo kommune v/ Utdanningsetaten

Email: postmottak@osloskolen.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: Education

2. Procedure

2.1. Procedure

Title: 1-UDE-2026 procurement of a technical system for carrying out user surveys in the adult education.

Description: PURPOSE AND SCOPE Oslo municipality would like to procure a digital system for carrying out an annual user survey, which shall be carried out by all participants in the Adult Education Service Oslo municipality. See the award letter from the City Council Department for Education for 2025, in which UDE is assigned to carry out an annual user survey for all participants in adult education. The survey shall supplement the information from the annual survey to IMDI, as well as the pupil survey, as it can be relevant for some participants in the FOV and VOV. The user survey shall be an important means for ensuring quality, legitimacy and user participation in adult education. It will give valuable insight into learning processes, educational practice and the participants' experience of the school environment. The measure supports the adults' right to participation in accordance with the Education Act § 20-1 and corresponds with the aims in the curriculum system and the Integration Act. Participants' involvement in dialogue on learning and well-being strengthens their role as active citizens. The results of the survey are intended to be part of a future quality development system and will be used in the management dialogue for the adult education at different levels. The contracting authority draws attention to the fact that the estimated value is based on previous consumption. The estimate is only a guideline and is without obligation for the Contracting Authority. The assignment is further described, including the requirement specifications, in SSA-L annex 1.

Procedure identifier: 3b087a7a-e5f0-413e-9e4c-8c95b6a8bad3

Internal identifier: 2870

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79311100 Survey design services

Additional classification (cpv): 79300000 Market and economic research; polling and statistics

2.1.2. Place of performance

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

2.1.3. Value

Estimated value excluding VAT: 4 000 000,00 NOK

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: 1-UDE-2026 procurement of a technical system for carrying out user surveys in the adult education.

Description: PURPOSE AND SCOPE Oslo municipality would like to procure a digital system for carrying out an annual user survey, which shall be carried out by all participants in the Adult Education Service Oslo municipality. See the award letter from the City Council Department for Education for 2025, in which UDE is assigned to carry out an annual user survey for all participants in adult education. The survey shall supplement the information from the annual survey to IMDI, as well as the pupil survey, as it can be relevant for some participants in the FOV and VOV. The user survey shall be an important means for ensuring quality, legitimacy and user participation in adult education. It will give valuable insight into learning processes, educational practice and the participants' experience of the school environment. The measure supports the adults' right to participation in accordance with the Education Act § 20-1 and corresponds with the aims in the curriculum system and the Integration Act. Participants' involvement in dialogue on learning and well-being strengthens their role as active citizens. The results of the survey are intended to be part of a future quality development system and will be used in the management dialogue for the adult education at different levels. The contracting authority draws attention to the fact that the estimated value is based on previous consumption. The estimate is only a guideline and is without obligation for the Contracting Authority. The assignment is further described, including the requirement specifications, in SSA-L annex 1.

Internal identifier: 3766

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79311100 Survey design services

Additional classification (cpv): 79300000 Market and economic research; polling and statistics

5.1.2. Place of performance

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

5.1.3. Estimated duration

Start date: 16/03/2026

Duration end date: 15/03/2032

5.1.4. Renewal

Maximum renewals: 4

Other information about renewals: 1 + 1 + 1 + 1 years. The option will be automatically taken up unless terminated by the contracting authority within 3 months of the contract expiry date.

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.10. Award criteria

Criterion:

Type: Price

Description: Extendedprice

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 15

Criterion:

Type: Quality

Description: Assignment comprehension and user friendliness

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 65

Criterion:

Type: Quality

Description: Competence and experience

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 20

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Oslo tingrett

Organisation providing additional information about the procurement procedure: Oslo kommune v/ Utdanningsetaten

Organisation providing more information on the review procedures: Oslo kommune v/ Utdanningsetaten

6. Results

Value of all contracts awarded in this notice: 3 600 000,00 NOK

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: Learnlab AS

Tender:

Tender identifier: 5116

Identifier of lot or group of lots: LOT-0001

Value of the tender: 4 000 000,00 NOK

Subcontracting: No

Contract information:

Identifier of the contract: 4413

Date of the conclusion of the contract: 08/04/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 2

8. Organisations

8.1. ORG-0001

Official name: Oslo kommune v/ Utdanningsetaten

Registration number: 976820037

Postal address: Grensesvingen 6

Town: Oslo

Postcode: 0663

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Contact point: Monica Møller

Email: postmottak@osloskolen.no

Telephone: +47 21802180

Internet address: <https://www.oslo.kommune.no/etater-foretak-og-ombud/utdanningsetaten/>

Buyer profile: <https://www.oslo.kommune.no/etater-foretak-og-ombud/utdanningsetaten/>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Oslo tingrett

Registration number: 926725939

Postal address: Postboks 2106 Vika

Town: Oslo

Postcode: 0125

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Email: oslo.tingrett@domstol.no

Telephone: +47 22035200

Internet address: <https://www.domstol.no/no/domstoler/tingrett/oslo-tingrett/>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Artifik AS

Registration number: 925364967

Postal address: Stortingsgata 12

Town: Oslo

Postcode: 0161

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Email: support@artifik.no

Internet address: <https://artifik.no>

Roles of this organisation:

Procurement service provider

8.1. ORG-0004

Official name: Learnlab AS

Size of the economic operator: Micro, small, or medium

Registration number: 918547258

Postal address: Kristian IVs gate 13

Town: Oslo

Postcode: 0164

Country subdivision (NUTS): Extra-Regio NUTS 3 (NOZZZ)

Country: Norway

Email: support@learnlab.net

Telephone: +47 90785069

Internet address: <https://learnlab.net/nb/>

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

Notice information

Notice identifier/version: a019e12e-05ae-4da9-8665-2ad5cca38c3b - 01

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Notice type: Contract or concession award notice – standard regime

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