

France-Bagnères-de-Bigorre: Customer survey services

OJ S 147/2017 03/08/2017

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Régie intercommunale du Tourmalet

Postal address: Groupement de commandes des stations associées, 32 boulevard du Pic du Midi, La Mongie

Town: Bagnères-de-Bigorre

NUTS code: FRJ26 Hautes-Pyrénées

Postal code: 65200

Country: France

E-mail: groupermentdecommande@gmail.com

Telephone: +33 0562977105

Internet address(es):Main address: <http://tourmalet.e-marchespublics.com>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: <http://tourmalet.e-marchespublics.com>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <http://tourmalet.e-marchespublics.com>**I.4. Type of the contracting authority**

Body governed by public law

I.5. Main activity

Other activity: Exploitation domaines skiabes

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Mise en place d'un baromètre de satisfaction domaines skiabes et sites touristiques, pour: Rict, Semap, sem de Piau-Engaly, espaces Cauterets, EPSA, Régie du Pic du Midi.

II.1.2. Main CPV code

79342310 Customer survey services

II.1.3. Type of contract

Services

II.1.4. Short description

Mise en place d'un Baromètre de satisfaction Domaines skiables et sites touristiques pour les entités suivantes membres du gcsa:

- régie Intercommunale du Tourmalet (RICT) — Barèges/La Mongie
- établissement public des stations d'altitude (EPSA) — Gourette, La Pierre Saint-Martin, La Rhune
- société d'économie mixte d'aménagement de Peyragudes (Semap)
- régie du Pic du Midi
- SEML de Piau-Engaly
- espaces Cauterets.

II.1.5. Estimated total value

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

79342310 Customer survey services

II.2.3. Place of performance

NUTS code: FRJ26 Hautes-Pyrénées

NUTS code: FRI15 Pyrénées-Atlantiques

II.2.4. Description of the procurement

Le présent marché de services a pour objet la mise en place d'un Baromètre de satisfaction Domaines skiables et sites touristiques pour les entités suivantes membres du groupement de commandes:

- régie Intercommunale du Tourmalet (RICT) — Barèges/La Mongie,
- établissement public des stations d'altitude (EPSA) — Gourette, La Pierre St-Martin, La Rhune,
- société d'économie mixte d'aménagement de Peyragudes (Semap),
- régie du pic du midi,
- seml de Piau-Engaly,
- espaces Cauterets.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 36

This contract is subject to renewal: yes

Description of renewals:

Reconduction une fois de façon expresse par le pouvoir adjudicateur.

II.2.10. Information about variants

Variants will be accepted: yes

II.2.11. Information about options

Options: yes

Description of options:

Tranche optionnelle: espaces Cauterets

Options: signalétique consommation, questions spécifiques, accompagnement dans une démarche de progrès, rapports hebdomadaires.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 31/08/2017 Local time: 17:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

French

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 01/09/2017 Local time: 16:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Tribunal administratif

Postal address: 50 cours Lyautey

Town: Pau

Postal code: 64010

Country: France

VI.5. Date of dispatch of this notice

01/08/2017