

304838-2026 - Planning

Belgium – IT services: consulting, software development, Internet and support – Efficient, experience-driven, proactive and resilient solutions and support services

OJ S 86/2026 05/05/2026

Prior information notice or a periodic indicative notice used only for information Services

1. Buyer

1.1. Buyer

Official name: European Commission, DG DIGIT - Digital Services

Email: DIGIT-PROCUREMENT-PROSERV@ec.europa.eu

Legal type of the buyer: EU institution, body or agency

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Efficient, experience-driven, proactive and resilient solutions and support services

Description: The Directorate-General for Digital Services (DIGIT) intends to launch an open procedure under the name of EXPRESS. The procedure will cover the service portfolio related to the European Commission's Digital Workplace (DWP) and its customers/users ensuring the provision of efficient, end-user experience driven, proactive and resilient solutions and support services. The procedure aims to ensure the operational continuity while driving progress through the adoption of latest technologies aligning to the evolving business objectives of the European Commission, targeting the services falling within the scope of the current framework contract DI=07810, awarded under Lot 1 of the open call for tenders DIGIT/A3/PO/2018/015 EUSS-SM and expiring in June 2027. The service portfolio covers Digital Workplace support services, device lifecycle management, endpoint management and technical (backend) services ranging from support activities and operations to related engineering activities. The procedure will contain one lot to ensure full end-to-end delivery and maximized quality of service in a modern managed services approach. It will result in the signature of a single framework contract (no cascade and reopening of competition). The maximum duration of 84 months is split in a core duration of 48 months, renewable three times for 12 months.

Internal identifier: EC-DIGIT/2025/OP/0071-PIN

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2. Place of performance

Anywhere in the European Economic Area

Additional information: Please consult the procurement documents.

2.1.4. General information

Additional information: FOREIGN SUBSIDIES REGULATION applicability: Any economic operator participating in this public procurement procedure shall notify the contracting authority of all foreign financial contributions of at least EUR 4 million per third country received in the

last three years prior to the notification pursuant to Article 28(1) of Regulation (EU) 2022/2560. In all other cases they shall submit a declaration pursuant to Article 29(1) of Regulation (EU) 2022/2560, listing all foreign financial contributions received in the last three years prior to the declaration confirming that such contributions are not notifiable. When no foreign financial contributions were received in the last three years prior to the declaration, a declaration is still necessary to confirm that no FFCs were received. Notifications or declarations shall be submitted by using the Form FS-PP available at https://single-market-economy.ec.europa.eu/single-market/public-procurement/foreign-subsidies-regulation_en. This prior information notice announces the intention of the contracting authority to publish a future call for tenders. No other information or documents are available at this stage. Interested economic operators are invited to subscribe at the link <https://ec.europa.eu/info/funding-tenders/opportunities/portal/screen/opportunities/tender-details/41ca3c4f-8cc1-4510-8209-8b8059fdaeabc-PIN> in order to get notified when the contract notice and all the procurement documents, including the tender specifications, are published.

Legal basis:

Regulation (EU, Euratom) 2024/2509

3. Part

3.1. Part: PAR-0001

Title: Efficient, experience-driven, proactive and resilient solutions and support services

Description: The Directorate-General for Digital Services (DIGIT) intends to launch an open procedure under the name of EXPRESS. The procedure will cover the service portfolio related to the European Commission's Digital Workplace (DWP) and its customers/users ensuring the provision of efficient, end-user experience driven, proactive and resilient solutions and support services. The procedure aims to ensure the operational continuity while driving progress through the adoption of latest technologies aligning to the evolving business objectives of the European Commission, targeting the services falling within the scope of the current framework contract DI-07810, awarded under Lot 1 of the open call for tenders DIGIT/A3/PO/2018/015 EUSS-SM and expiring in June 2027. The service portfolio covers Digital Workplace support services, device lifecycle management, endpoint management and technical (backend) services ranging from support activities and operations to related engineering activities. The procedure will contain one lot to ensure full end-to-end delivery and maximized quality of service in a modern managed services approach. It will result in the signature of a single framework contract (no cascade and reopening of competition). The maximum duration of 84 months is split in a core duration of 48 months, renewable three times for 12 months.

3.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

3.1.2. Place of performance

Anywhere in the European Economic Area

Additional information: Please consult the procurement documents.

3.1.3. Duration

Duration: 84 Months

3.1.5. General information

The procurement is covered by the Government Procurement Agreement (GPA): yes

3.1.6. Procurement documents

Ad hoc communication channel:

Name: Funding and Tenders Portal

URL: <https://ec.europa.eu/info/funding-tenders/opportunities/portal/screen/opportunities/tender-details/41ca3c4f-8cc1-4510-8209-8b8059fdaeabc-PIN>

3.1.8. Techniques

Framework agreement:

Framework agreement, without reopening of competition

3.1.9. Further information, mediation and review

Review organisation: Court of Justice of the European Union

8. Organisations

8.1. ORG-0001

Official name: European Commission, DG DIGIT - Digital Services

Registration number: COM

Department: DIGIT.R - Change Management and Resources

Postal address: Rue de la Loi 107

Town: Brussels

Postcode: B-1000

Country subdivision (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Country: Belgium

Email: DIGIT-PROCUREMENT-PROSERV@ec.europa.eu

Telephone: +32 2 299 11 11

Internet address: https://ec.europa.eu/info/departments/informatics_en

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: Court of Justice of the European Union

Registration number: CURIA

Postal address: Rue du Fort Niedergrünewald

Town: Luxembourg

Postcode: L-2925

Country subdivision (NUTS): Luxembourg (LU000)

Country: Luxembourg

Email: GC.Registry@curia.europa.eu

Telephone: +352 4303-1

Internet address: <http://curia.europa.eu>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: European Commission

Registration number: EUCOM

Postal address: Mondrian (CDMA), Rue du Champ de Mars 21

Town: Brussels

Postcode: B-1050

Country subdivision (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Country: Belgium

Email: DIGIT-PROCUREMENT-PROSERV@ec.europa.eu

Telephone: +32 2 299 11 11

Internet address: <https://commission.europa.eu/>

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 499bf38e-df92-4101-92c6-3c0b2e390e21 - 01

Form type: Planning

Notice type: Prior information notice or a periodic indicative notice used only for information

Notice subtype: 4

Notice dispatch date: 04/05/2026 09:47:20 (UTC+02:00) Eastern European Time, Central European Summer Time

Languages in which this notice is officially available: English

Notice publication number: 304838-2026

OJ S issue number: 86/2026

Publication date: 05/05/2026

Estimated date of publication of a contract notice within this procedure: 16/06/2026